INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA	∖), 5 Ų .	S.C.	552(B)(6)		-	
DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148				
U.S. Department of Transportation Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT		Date Received		Repository 🗌		
National Highway1-888-DASh-2-DOTNational Highway(1-888-327-4236)Traffic SafetyINTERNET:www.nhtsa.dot.gov/hotlineAdministrationINTERNET:www.nhtsa.dot.gov/hotline		12-JUN-2017 AUG 2 2 2017		Reference No. 10994461		
OWNER INFORMATION (Type or Print)		Davtime Telephone Number		E-mail Address		
Address			v		-	
y LOUDON State TN Zip Code		Evening Telephone Number				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATIO	DN .					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side Make 2FMDK39C69E FORD			Model EDGE	Model Year 2009		
Date Purchased Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:	х. 	
Original Owner 2 Dealer's City	Zip Co	de	6		_	
Transmission Type Antilock Brakes Powertrain Multip	le Failure:		Incident 11-JI	Date(s) UN-2017		
FAILED COMPONENT(S)/PART	(S) INFOR	MATION	i ferra di	1	а. С	
ADDITIONAL ITEMS TO BE COMPLETED WHEN Tire Make Tire Make	.*		Failure Mile 8300 E FAILURE Size (Example P2	0	-	
Tire Component Code	The Company Code				\neg	
	ODTING A		Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REP Make: Date Manufactured:	the second s	fodel No./			-	
Make: Date Manufactured: Seat Type: Installation System:	<u> </u>	100001110.7	Nume.			
Child Seat Component Code: Failed Part:						
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)						
Crash Fire Number of Persons Iniured Number of		Reporte	d to Police		П	
Yes X No N Narrative Description of Incident(S), Crash(es), and Injury(ies). No No No Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). No						
TL* THE CONTACT OWNS A 2009 FORD EDGE. WHILE DRIVING 35 MPH, THE BRAKES MALFUNCTIONED WITHOUT WARNING. THE CONTACT STATED THAT THE BRAKE PEDAL BECAME STIFF AND NEARLY IMPOSSIBLE TO DEPRESS. THE CONTACT ENGAGED THE EMERGENCY BRAKE TO STOP THE VEHICLE. LENOIR CITY FORD OF LENOIR CITY, TENNESSEE WAS CONTACTED ABOUT THE FAILURE AND DETERMINED THAT THE BRAKE BOOSTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED, BUT THE CONTACT RECEIVED A LOANER VEHICLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT TO CALL NHTSA AND FILE A COMPLAINT DUE TO THE FACT THAT THERE WAS NO RECALL ON THE VEHICLE. THE FAILURE MILEAGE WAS APPROXIMATELY 83,000. SEE ATTAC HMENT:						
		3		6		
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHFETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Accident Incident Information, Narrative Description of Incident:

Your written narrative is incorrect:

- "The brake pedal became stiff and nearly impossible to depress."
- "The vehicle was not repaired but the contact received a loaner vehicle."

The correct narrative follows:

My son who sold me the 2009 Ford Edge said that "the brakes don't feel right."

As I drove the SUV I noticed that it took more and more foot power to stop the vehicle when applying the brakes. And sometimes I had to continuously pump the brake until it would actually stop.

It progressively got worse until I had to use the emergency brake on several occasions to avoid accidents while trying to stop the vehicle. The last time I had to drive into the curb to help stop the SUV.

I immediately took the Ford Edge in to the Ford Dealership in Lenoir City, TN and was told that the booster needed to be replaced. See the attached statement from Ford in the amount of \$392.00 which we paid due to the fact that it was not part of the recall.

Ford had a recall on Ford Edges from 2010 and up. My 2009 Ford Edge was not included in the recall even though it appears to have had the same booster problem.

Please note that the vehicle was repaired at the Ford Dealership and we paid for this.

We got a car rental only for the time it took for Ford to replace the booster.

TENNESSEE DEPARTMENT OF REVENUE

AFFIDAVIT OF NON-DEALER TRANSFERS OF MOTOR VEHICLES AND BOATS

Relative transfer: If a person is transferring a boat or motor vehicle to certain relatives, those relatives do not have to pay \mathbf{N} tax on the transfer of ownership. Tax-exempt relatives include spouses, siblings, and lineal relatives (children, grandchildren, great-grandchildren, parents, grandparents, and great-grandparents). Spouses of children, grandchildren, and greatgrandchildren also qualify for tax exemption.

Gift transfer or low selling price to person other than tax-exempt relatives. A low selling price is 75% or less of the fair market value. Fair market value is determined by referencing the most recent issue of an authoritative automobile pricing manual, such as the N.A.D.A. Offical Used Car Guide, SE Edition.

Name:	Seller or Transferor (Please Print)	Purchaser or Transferee (Please Print)			
City, State, Zip: <u>LAKE IN THE HILLS, JL</u> City, State, Zip: <u>LAKE IN THE HILLS, JL</u> Phone:	Name:				
Phone: Phone: FEIN or Drivers License No.: FEIN of Drivers License No.: FEIN or Drivers License No.: Vehicle or Boat Information (To be completed by seller or transferor); 2FMDK 39 C 69 Year Ford EOGE LIMITED Date of Sale: \$\frac{1}{20\second{2}}\$ Batter of Sale: \$\frac{1}{20\second{2}}\$ Fair Market value of the vehicle/boat: \$ It sthere a lien? YIN Make (ViN or Serial No.) Is there a lien? YIN If applicable, please state the realtionship between Seller or Transferor and Purchaser or Transferee: Sov//f477/f62 This box to be completed if gift or low selling price only Considerations involved in the transfer: (Please check all that apply) Money involved: \$ 12,500 Services or labor performed (Value): \$ 12,500 Services or labor performed (Value): \$ 12,500 Other: (Explain) Trade-in: (Trade-in must be of like kind, such as motor vehicle, motorcycle, boat, etc. in order to get sales tax credit for trade-in) Trade-in: Year Make (VIN or Seriel No.) Total Sales Price: \$ 12,500 (The sales price is the total emount of considerat	Address:	Address:			
FEIN of Drivers License No.: FEIN or Drivers License No.: Vehicle or Boat Information (To be completed by seller or transferor); 2609 Year 2FMDK 39 C 69 Year 8/20/20/5 Fair Market value of the vehicle/boat: \$ 12,500 Is there a lien? Y/N N If yes, who is the lienholder? If yes, what is the amount of the outstanding lien? If applicable, please state the realtionship between Seller or Transferor and Purchaser or Transferee: Sov / FA Triffsc This box to be completed if gift or low selling price only Considerations involved in the transfer: (Please check all that apply) Money involved: \$ 12,500 Services or labor performed (Value): \$ 12,500 Other: (Explain) Services or labor performed (Value): \$ Other: (Explain) Trade-in: Trade-in: (Trade-in) Trade-in: \$ 12,500 (Vin or Seriel No.) (Vin or Seriel No.) Trade-in: \$ 12,500 \$ 12,500 \$ Trade-in: \$ 12,500 \$ \$ 12,500 \$ Trade-in: \$ 12,500 <td< td=""><td>City, State, Zip: LAKE IN THE HILLS, IL</td><td>City, State, Zip: LO UDer TR.</td></td<>	City, State, Zip: LAKE IN THE HILLS, IL	City, State, Zip: LO UDer TR.			
Vehicle or Boat Information (To be completed by seller or transferor): 2009 For Edge LIMITED 2FMOK 39 C 69 Veer Date of Sale: 8/20/2015 This box to be completed if gift or two selling price only Considerationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTER This box to be completed if gift or two selling price only Considerations involved in the transfer: Please state the realtionship between Seller or Transferor and Purchaser or Transferee: Sov /FATTER This box to be completed if gift or two selling price only Considerations involved in the transfer: Please state the realtionship between Seller or Transferor and Purchaser or Transferee: Sov /FATTER This box to be completed if gift or two selling price only Considerations involved in the transfer: Please state the realtionship between Seller or Transferoe Sov /FATTER This box to be completed if gift or two selling price only Considerations involved in the transfer: Please state the realtionship between Seller or Tr	Phone?	Phone:			
2009 F04D E0GE LIMITED 2FMDK 39C69 Veer 8/20/2015 Make (VIN or Serial No.) Date of Sale: 8/20/2015 Fair Market value of the vehicle/boat: \$ 12,500 is there a lien? Y/N M If yes, what is the amount of the outstanding lien? If yes, who is the lienholder? If yes, what is the amount of the outstanding lien? If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor and Purchaser or Transferee: Sov /FATTHER If applicable, please state the reationship between Seller or Transferor If applicable, please state the reationship between Seller or Transferee: If applicable, pleas	FEIN of Drivers License No.:	FEIN or Drivers License No.:			
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	This box to be completed if gift or low selling price only				
	Money involved:	\$ 12,500			
Other: (Explain) Trade-in: (Trade-in must be of like kind, such as motor vehicle, motorcycle, boat, etc. in order to get sales tax credit for trade-in) Trade-in value: \$ 2 Trade Description: Year Make (VIN or Seriel No.) Total Sales Price: \$ 12,500 (The sales price is the total amount of consideration paid by the	Loan Assumption, loan pay-off, etc.:	\$ 12,500			
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Total Sales Price: \$ 12,500 (The sales price is the total amount of consideration paid by the	Trade-In value: \$ 2 Trade Description: _				
the transfer, then the amount of the sales price is \$0.)	Total Seles Price: \$ $\frac{12,500}{1000}$ (The purchaser or transferee, including any money paid to a	Year Make (ViN or Seriel No.) Sales price is the total amount of consideration paid by the			
If the sales price is <u>lower</u> than the average value please indicate the reason for the low price:	If the sales price is jower than the average value please	e indicate the reason for the low price:			

Under the penalties of perjury, I swear that the foregoing information is true and correct to the best of my knowledge, information and belief, and this document correctly state the total amount of consideration for the transfer of this vehicle or boat. I understand that failure to report proper consideration for the sale or transfer of the aforementioned vehicle or boat may result in assessment of applicable sales tax, penalty and interest against the nurchaser

8 Seller or Transferor's Signature(s)

Purchaser or Transferee's Signature(s)

Date INTERNET (1-15)

RV-F1301201 (Rev. 8-14)