


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received 08-JUN-2017 AUG 22 2017</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10994032</p>			
<p align="center">OWNER INFORMATION (Type or Print)</p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
RINGTOWN	PA				
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p align="center">VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
KM8J3CA21GU		HYUNDAI	TUCSON	2016	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
6-9-16	Hazleton Hyundai 570 455 4304		No: Cylinders		
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	Hazleton,	Pa.	18202		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	<input type="checkbox"/> Cruise Control			19-SEP-2016	
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Codes: 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed	
			3000	Stop → accelerate	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code	Tire Failure Type:				
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p align="center">APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2016 HYUNDAI TUCSON. THE CONTACT STATED THAT THE VEHICLE HESITATED TO ACCELERATE. THE FAILURE OCCURRED FOUR TIMES. THE VEHICLE WAS TAKEN TO THE DEALER (HAZLETON HYUNDAI LOCATED AT 703 AIRPORT RD, HAZLE TOWNSHIP, PA 18202) WHERE IT WAS DIAGNOSED; HOWEVER, A FAILURE COULD NOT BE FOUND. THE TECHNICIAN INFORMED THE CONTACT THAT THE VEHICLE WAS OPERATING AS DESIGNED. THE CONTACT STATED THAT THE VEHICLE WAS PREVIOUSLY SERVICED AT THE HAZLETON HYUNDAI DEALER PER NHTSA CAMPAIGN NUMBER: 16V628000 (POWER TRAIN, ELECTRICAL SYSTEM). THE FAILURE WAS NEVER CORRECTED. THE MANUFACTURER INFORMED THE CONTACT THAT THE VEHICLE WAS OPERATING AS DESIGNED AND ADVISED HIM TO CALL THE BBB. THE APPROXIMATE FAILURE MILEAGE WAS <u>10,000</u> <u>3000 miles</u></p> <p>Failure has occurred more than 15 times in past year, stop and go traffic, bogs out approx 3-5 secs and then accelerates super fast transmission replaced 6-17 - problem occurred when we left dealer again</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

always stop & go traffic. Two times had at dealer for this problem and those times it occurred as I left the dealer, both times less than 1 mile from dealer, at intersection with near miss accidents. Problem getting more severe everytime garage "Fixes it" Over the road trips car drives nice, no problem. New transmission, new computer part, left garage end of June - same problem have had it at dealer 5x now for this problem - Told it is functioning as designed with dual clutch transmission.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

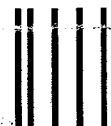
Official Business Penalty for Private Use \$300

HARRISBURG

PA 171

27 JUL 17

PM 3 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

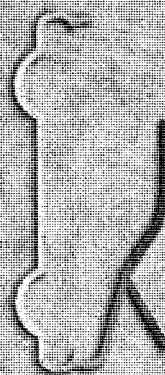
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



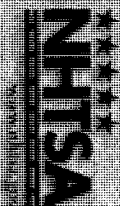
If so:
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



NHTSA is a part of the U.S. Department of Transportation. For more information, visit www.safercar.gov.