

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 06-JUN-2017 AUG 22 2017		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10993471	
Address [REDACTED]		Evening Telephone Number		E-mail Address	
City PITTSBURGH	State PA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZH57B19F [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2009	
Date Purchased 10-2008	Dealer's Name and Telephone Number CENTURY 3 CHEVROLET 15122		Engine: No: Cylinders	Fuel Type:	
Original Owner ☒	Dealer's City PITTSBURGH	State PA	Zip Code 15122		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-MAY-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 20835	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Deaths None	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 CHEVROLET MALIBU. THE CONTACT STATED THAT THERE WAS A PROGRESSING FAILURE IN WHICH THE DOOR FAILED TO UNLOCK WITH THE FOB FOR THE REAR PASSENGER SIDE DOOR LOCK. THE OTHER THREE DOORS HAD BEEN ABLE TO LOCK AND UNLOCK WITH THE FOB. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE ALSO RECEIVED AN INSPECTION FROM AN INDEPENDENT MECHANIC BUT THE RESULTS WERE NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 20,835.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

INVOICE

Tower Vue Services
 2890 Custer Ave
 Pittsburgh, Pa. 15227
 Phone: 412-882-2882 Fax: 412-882-7284
 You Work Hard For Your Money, So Do We!

Date: 07/12/2017

INVOICE

Pittsburgh, PA

Home :

2009 Chevrolet - Malibu LT - 2.4L, In-Line4 (146CI) VIN(B)

Lic #

Odometer In : 24224

Odometer Out : 24224

VIN # :1G1ZH57B1 9F

Part Description / Number	Qty	Sale	Ext	Labor Description	Ext
Right rear door latch assembly 22865518	1.00	166.17	166.17	Remove and install right rear door latch assembly	160.00
Shop Supplies			2.00		



Org. Estimate 351.14 Revisions 0.00 Current Estimate 351.14

Labor:	160.00
Parts:	168.17
SubTotal:	328.17
Tax:	22.97
Total:	351.14
Bal Due:	\$351.14

[Payments -]

Vehicle Received: 7/12/2017

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is 90 days or 3,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature _____

Date _____

Time _____

Written By: Binger, Jake - Technicians : Please Select, Technician

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