

 INFORMATION ACT (EOIA) 5 U.S.C. 552(B)(6) U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUL 18 2017 JUL 18 2017		Repository ☐ Reference No. 10992288	
OWNER INFORMATION (Type or Print)						Daytime Telephone Number Evening Telephone Number	
Name		Address		City		State	
				COOKVILLE		TN	
				Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1FDXE4PS3HD				HOLIDAY RAMBLER		VESTA	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Fuel Type:	
09-19-2016		BOAT N RU		No: Cylinders		GAS	
Original Owner		Dealer's City		State		Zip Code	
☒		ROCKWOOD		TN		37854	
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
		☐				Incident Date(s)	
		☐				28-MAY-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 162000 STRUCTURE: BODY, 162300 STRUCTURE: BODY: DOOR						Failure Mileage	
						4000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2017 HOLIDAY RAMBLER VESTA MODEL U MOTOR HOME. WHILE OPERATING THE VEHICLE, THE COACH DOOR VIBRATED AND SHOOK. THE FAILURE CAUSED THE SCREWS TO LOOSEN AND THE DOOR TO BECOME UNLOCKED. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE DEALER WAS NOT NOTIFIED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 4,000. RU TECH SAID IT IS UNSAFE TO BE IN COACH AREA WHEN DRIVING ON THE ROAD. DOOR WILL COME OPEN IF IT BUMPED INTO, CAUSING DOOR TO OPEN							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							