

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 26-MAY-2017 JUL 18 2017		Repository ☐ Reference No. 10991858	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number		X	
City PHOENIX		State AZ		Zip Code		SAME	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHGN4JE9GU				Make HYUNDAI		Model GENESIS	
Model Year 2016				Engine: No: Cylinders V6		Fuel Type: GAS	
Date Purchased 17 MAR 2012		Dealer's Name and Telephone Number CHAPMAN HYUNDAI 480 949 7600				Original Owner ☒	
Dealer's City Scottsdale, AZ.		State AZ		Zip Code 85257			
Transmission Type Auto		☒ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: 1 MAJOR 2 MINOR	
				Incident Date(s) 02-MAY-2017			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage 63000	
						Failure Speed 70/75	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2016 HYUNDAI GENESIS. WHILE DRIVING, THE VEHICLE LOST POWER. THE CONTACT WAS ABLE TO MANEUVER THE VEHICLE OFF THE ROAD ONTO THE SHOULDER. THE VEHICLE FAILED TO ACCELERATE WHEN THE ACCELERATOR PEDAL WAS DEPRESSED ON AN INCLINE. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO A DEALER (CHAPMAN HYUNDAI SCOTTSDALE, 6601 E MCDOWELL RD #3, SCOTTSDALE, AZ 85257, 480-949-7600), BUT THE FAILURE COULD NOT BE DUPLICATED. THE DEALER INFORMED THE CONTACT TO BRING THE VEHICLE BACK IF THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED AND THE CONTACT WAS PROVIDED CASE NUMBER [REDACTED] THE APPROXIMATE FAILURE MILEAGE WAS 63,000.							
This incident occurred on Highway 60 - 1 mi S.W. of I10 intersection @ Beaumont, CA. (passing a semi) 2 minor incident over leaf							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1st MINOR OCCURRENCE TOOK PLACE WHILE ON
A LOCAL FREEWAY IN PHOENIX - VEHICLE SEEMED
TO STUTTER - THEN - PICKED UP IMMEDIATELY -
DATE APPROX. 2ND MONTH OF OWNERSHIP.
2ND MINOR INCIDENT TOOK PLACE WHILE WEST
BOUND ON I 10 WEST TOWARDS EXIT 45 - THE
ABOVE EPISODE REPEATED ITS SELF DATE 30, 2017
AT 8AM SPEED 80/85.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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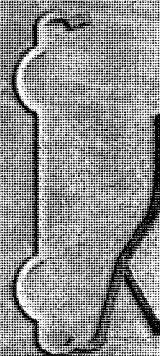
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



U.S. Department of Transportation
National Highway Traffic Safety Administration