

 INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 25-MAY-2017	Repository ☐ Reference No. 10991646
		JUL 19 2017 Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Evening Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City MIAMI	State FL	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C6URVJG5FE [REDACTED]		Make RAM	Model 3500
Model Year 2015		Date Purchased 10-14-15	
Dealer's Name and Telephone Number R.V. WORLD INC. OF NOKOMIS 941 966 2182		Engine: No: Cylinders 4	
Original Owner ☒		Fuel Type: GAS	
Dealer's City NOKOMIS, FL. 34275		State FL	Zip Code 34275
Transmission Type	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: ESC
Incident Date(s) 01-OCT-2015		Fuel Type: GAS	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 250000 ELECTRONIC STABILITY CONTROL <i>affects: air bags, brakes, stability of vehicle</i> <i>last Recall - unable to do because could not lift Van (height)</i>		Failure Mileage 91000 19,000	Failure Speed 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N		Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).	
TL* THE CONTACT OWNS A 2015 RAM 3500. WHILE DRIVING 35 MPH, THE ELECTRONIC STABILITY CONTROL (ESC) INDICATOR ILLUMINATED WITHOUT WARNING. DADELAND DODGE REPLACED THE ESC MODULE, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 91,000. 19,000 2 - Recall not done was told by 2 dealers could not lift Van (height) & tow module is where shower is located			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Work done at:

Kendall Dodge Inc.

16501 So. Dixie Hwy.

Miami, FL 33157

ph. 305 278-9997

Fax 305 278 0895

KENDALL DODGE-JEEP

13355 S.W. 137 AVE.

MIAMI, FL 33186

ph. 786 231-2000 / 786 231 2600

www.KendallDodgeChryslerJeepRam.com

PLANET DODGE CHRYSLER JEEP MET ME IN PARKING LOT - SAID COULD NOT SERVICE
THIS VEHICLE TOO TALL
9995 N.W. 12 ST

MIAMI, FL. 305 470 8008 ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MIAMI

FL 331

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



National Highway Traffic Safety Administration
U.S. Department of Transportation
www.safercar.gov

