

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 23-MAY-2017 JUL 18 2017	Repository ☐ Reference No. 10991149
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name [REDACTED] Address [REDACTED] City LONG BEACH State CA Zip Code [REDACTED]				E-mail Address Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
VIN: WVWRK21G MW [REDACTED]		Model: VOLKSWAGEN		Model Year: 1991	
Date Purchased: 08-1991	Dealer's Name and Telephone Number: SOUTH COUNTY MCKENNA 877-768-4953		Engine: No: Cylinders 4	Fuel Type: UNLEADED REG	
Original Owner: ☒	Dealer's City: HUNTINGTON BEACH	State: CA	Zip Code: [REDACTED]		
Transmission Type: MANUAL	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: 2	Incident Date(s): 22-MAY-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL				Failure Mileage: OVER 75,000	Failure Speed: 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured: 2	Number of Deaths: 0	Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1991 VOLKSWAGEN JETTA. WHILE DRIVING APPROXIMATELY 35 MPH, THE ACCELERATOR PEDAL INDEPENDENTLY DISCONNECTED. THE CONTACT WAS ABLE TO RECONNECT THE PEDAL. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VIN AND FAILURE MILEAGE WERE UNKNOWN.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VW PART # 191-721-559 RUBBER BUSHING
INSTALLED INTO ACCELERATOR PEDAL -
THE ACCELERATOR CABLE HAS MUSHROOM
END THAT IS PUSH FIT INTO THE BUSHING.
THIS MUSHROOM END HOLDS THE ACCELERATOR
CABLE FROM DISCONNECTING. AFTER MANY CYCLES
THIS RUBBER BUSHING WEARS CAUSING LOOSENESS
WHERE THE MUSHROOM END CAN SLIP/DISCONNECT

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration