Changes Made: [redacted]

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received 12-MAY-2017 JUN 28 2017	Repository ☐
	Reference No. 10985429

OWNER INFORMATION (Type or Print)

Name	[redacted]
Address	[redacted]
City: YUCCA VALLEY	State: CA / Zip Code: [redacted]
Daytime Telephone Number: [redacted]	E-mail Address:
Evening Telephone Number: [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or other actions consistent with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTLKT324064[redacted]	SCION	XB	2006

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City / State / Zip Code	4	Gas

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☐ Cruise Control			01-MAY-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	150000	~~10~~ 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). 20

TL* THE CONTACT OWNS A 2006 SCION XB. WHILE DRIVING ~~10~~ 20 MPH, THE CONTACT'S VEHICLE CRASHED INTO THE PRECEDING VEHICLE. THE FAILURE OCCURRED BECAUSE ~~THE CONTACT DEPRESSED THE ACCELERATOR PEDAL INSTEAD OF THE BRAKE PEDAL.~~ THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS not FILED. THE CONTACT¿S DAUGHTER SUSTAINED SHOULDER, BACK, AND HEAD INJURIES THAT REQUIRED MEDICAL ATTENTION. ~~THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED.~~ THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 150,000.

Granddaughter

The granddaughter's foot slipped off the brake she did not touch the accelerator. She tried to step on the brake again to stop and

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

the brake would not work and that's when she hit the back of the other car. →

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The air bags did not deploy. The brakes failed. The car was declared a total loss by the insurance company and towed away. The granddaughter still has pain in her shoulder and back from the accident. The driver of the other car that got rear ended did not appear hurt at the scene. No damage to his car as she only hit the spare tire

ATTACH ADDITIONAL SHEETS IF NECESSARY

See other report

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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