

TO WHOM IT MAY CONCERN:

APRIL 18, 2017

- THE DOOR HANDLE I AM SENDING FOR INVESTIGATION MALFUNCTIONED ON OUR 2013 GMC YUKON,
(VIN # 1GK52MEF6DR [REDACTED])
- THIS MALFUNCTION OCCURRED AROUND 30K MILES. THIS MALFUNCTION PREVENTED THE DOOR FROM OPENING.
- I LABELED THIS HANDLE A & B, WHEN YOU OPEN A THERE IS A CHEAP PART WHICH CONNECTS IT TO B WHICH BROKE, THIS KEPT THE DOOR FROM OPENING.
- THE CONCERN: IF THERE WAS AN ACCIDENT AND I COULDN'T GET TO MY DAUGHTER DUE TO THE DOOR NOT OPENING THE RESULT COULD BE FATAL.
- WHEN I WENT TO THE DEALERSHIP THEY ASKED ME IF IT WAS THE CHROME HANDLE BEFORE SEEING IT. I REPLIED YES. THEY COMMUNICATED THAT "THIS ISSUE IS COMMON AND HAPPENS ALL THE TIME."
- I TURN THIS OVER TO YOU GUYS AND HOPE SOME ATTENTION IS GIVEN AND THE PROPER STEPS ARE TAKEN TO SAVE LIVES FROM THIS CHEAP AND FAULTY HANDLE.

THANK-YOU

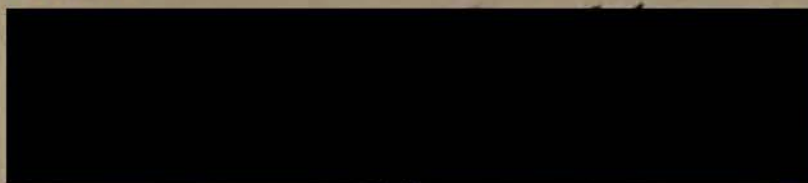
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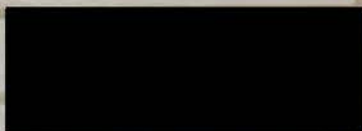
5.11.17

WD

FROM:



WPB, FL



Compa

To: W48- 22

Mailstop: 4 W

Department: NV

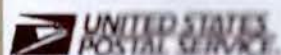
Phone:

Purchase Order
(ItemVarName4)

Route 

9500

TO:



Retail

F

US POSTAGE PAID
\$3.93

Origin: 33416
Destination: 20590
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Apr 18, 17
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