

INFORMATION Redacted PURSUANT TO THE FREEDOM OF CL-10984030-8208
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Wednesday, April 19, 2017

APR 27 2017

[REDACTED]
Port Arthur, Texas [REDACTED]

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue S. E.

Washington, D.C. 20590

I want to lodge a complaint against Toyota for failing to remedy a defect within a reasonable time. The NHTSA recall is 16V-340. My vehicle is a 2010 Scion XB Vin: JTLZE4FE0A1 [REDACTED]

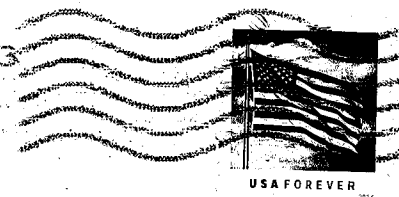
I was notified on June 9th, 2016 and it's been ten months. I'm told that I can't use the passenger's seat and this has placed a hardship on me. I want and need it fixed as soon as possible. I'd appreciate whatever can be done to help.

Thanks
[REDACTED]

Port Arthur, Texas

NORTH HOUSTON TX 773

10 APR 2017 PM 1 L



ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
1200 NEW JERSEY AVENUE S.E.
WASHINGTON, D.C. 20590

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