


INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 1102 22 90V 03-MAY-2017 AUG 22 2017		Repository <input type="checkbox"/> Reference No. 10983356
<b>OWNER INFORMATION (Type or Print)</b>						
Name		Address		Daytime Telephone Number	E-mail Address	
City		State	Zip Code	Evening Telephone Number		
NORTH PROVIDENCE		RI				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
<b>VEHICLE INFORMATION</b>						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year	
2C4RC1BG7DR			CHRYSLER	TOWN AND COUNTRY	2013	
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:	
4-28-15	Shannon Motors			No: Cylinders	gas	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code			
	Providence	RI	02907			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
Automatic	<input checked="" type="checkbox"/> Cruise Control	Motor Cylinders			01-FEB-2015	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>						
Vehicle Component Code: 060000 ENGINE (PWS)				Failure Mileage	Failure Speed	
Engine light on since shortly after purchase cause is known defect in C-cylinders in motor				90000		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:			
		<input type="checkbox"/> Prior Repair				
Tire Component Code				Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b>						
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2013 CHRYSLER TOWN AND COUNTRY. WHILE OPERATING THE VEHICLE, THE CHECK ENGINE INDICATOR REMAINED ILLUMINATED AND THE VEHICLE JERKED AND HESITATED DURING ACCELERATION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT ENGINE CYLINDERS 2 AND 6 WERE FAULTY. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 90,000. Elmutual Chrysler also confirmed C-cylinder fault. The fault is well known to Chrysler on the Engines 2012-15 many VIN recalled for repair up to 150,000 miles.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						