

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 03-MAY-2017 JUN 21 2017		Repository ☐ Reference No. 10983326	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number			
City MAMARONECK		State NY		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FADP4FJ1EM [REDACTED]		Make FORD		Model FIESTA	
Model Year 2014		Engine: No: Cylinders		Fuel Type:	
Date Purchased		Dealer's Name and Telephone Number		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type		☐ Antilock Brakes ☐ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 28-APR-2017			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 171100 LATCHES/LOCKS/LINKAGES: DOORS; LATCH				Failure Mileage 14000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1	
				Number of Deaths N	
Reported to Police					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 FORD FIESTA. WHILE THE VEHICLE WAS PARKED, THE CONTACT ATTEMPTED TO OPEN THE FRONT PASSENGER DOOR. THE CONTACT'S LEFT MIDDLE FINGER CAME IN CONTACT WITH THE INTERIOR DOOR LATCH AND THE CONTACT SUSTAINED A DEEP LACERATION. MEDICAL ATTENTION WAS REQUIRED AND THE CONTACT WENT TO HIS DOCTOR. THE CONTACT STATED THAT THE METAL AND PLASTIC COMPONENTS IN THE LATCH HAD SEPARATED, LEAVING A SHARP EDGE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THIS WAS THE FIRST TIME THEY HEARD OF THIS ISSUE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 14,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

NHTSA ID Number: 10983326

JUN 22 2017

Incident Date April 28, 2017

Consumer Location MAMARONECK, NY

Vehicle Identification Number 3FADP4FJ1EM [REDACTED]

Summary of Complaint Crash No Fire No Injuries 1 Deaths 0

THE CONTACT OWNS A 2014 FORD FIESTA.

WHILE THE VEHICLE WAS PARKED, THE CONTACT ATTEMPTED TO OPEN THE rear driver side door by reaching in through the open FRONT driver's side DOOR.

THE CONTACT'S LEFT MIDDLE FINGER CAME IN CONTACT WITH THE rear driver's side INTERIOR DOOR LATCH AND THE CONTACT SUSTAINED A DEEP LACERATION on the tip of his finger to the left of the nail.

MEDICAL ATTENTION WAS REQUIRED AND THE CONTACT WENT TO HIS DOCTOR for wound care.

THE CONTACT STATED THAT THE METAL AND PLASTIC COMPONENTS IN THE LATCH HAD SEPARATED, possibly due to the vehicle being in hot sun during the summer months, LEAVING A SHARP EDGE.

THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THIS WAS THE FIRST TIME THEY HEARD OF THIS ISSUE.

THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED.

THE APPROXIMATE FAILURE MILEAGE WAS 14,000.

<https://www.nhtsa.gov/recalls#vehicle>

Changes/Addition in Lower Case

