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APR 13 2017

March 27, 2017

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Dear Sir:

I am writing to submit a complaint regarding the NHTSA Recall # 16V-340 & 17V-006 I received from Lexus regarding the faulty front air passenger airbag in my 2012 Lexus ES 350.

Their recommendation "to not operate the vehicle with a passenger in the front seat ", is totally unacceptable especially since they have no "remedy" to correct this problem.

I have an Adult Disabled Daughter who CANNOT sit in the back seat. I use my car to transport her to her various doctors and other appointments. Telling me to NOT allow my daughter to sit in the front seat is tantamount to telling me not to drive her where she needs to go. What Lexus is telling me is effectively that I am putting my daughter in danger riding in their product.

This is totally ridiculous. A company as large and rich as Lexus should immediately recall all the cars and replace the faulty airbags forthwith. This is an inconvenience to me and I am totally dissatisfied with the actions taken by Lexus in not having a fix.

This letter is to put Lexus on notice from me, that if an accident occurs and there is any injury to any of my passengers, I will be notifying my lawyers to immediately bring suit against them for damages.

I remain very angry.

[Redacted signature block]

Milton, DE [Redacted]

CC: Lexus Division Toyota Motor Sales, U.S.A., Inc, Torrance CA
Lexus of Annapolis, Annapolis, MD

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