

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 25-APR-2017		Repository ☐	
						Reference No. 10980455	
OWNER INFORMATION (Type or Print)							
Name [REDACTED]				Daytime Telephone Number [REDACTED]		Email Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]			
City SCOTTSDALE		State AZ		Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 19UYA42493A [REDACTED]				Make ACURA		Model CL	
				Model Year 2003			
Date Purchased 2003		Dealer's Name and Telephone Number ACURA OF ESCONCADO 760-737-3300				Engine: No: Cylinders 6	
Original Owner ☒		Dealer's City ESCONCADO, CA		State CA		Fuel Type: REG. UNLEAD.	
Transmission Type ☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure: EVERY DAY		Incident Date(s) 15-JUN-2004	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 010000 STEERING; 030000 BRAKES (PWS)						Failure Mileage 10000	
						Failure Speed 45 MPH	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2003 ACURA CL. WHILE DRIVING 45 MPH AND ATTEMPTING TO BRAKE, THE CONTACT FELT A VIBRATION IN THE STEERING WHEEL AND BRAKE PEDAL. THE VEHICLE WAS TAKEN TO FOUR DEALERS. ONE DEALER DIAGNOSED THAT THE BRAKES NEEDED TO BE REPLACED; HOWEVER, THE CONTACT STATED THAT NOTHING FAILED AND SHE DID NOT KNOW WHAT THE CAUSE OF THE FAILURE. ANOTHER DEALER DIAGNOSED THAT THE REAR ROTORS COULD BE WARPED AND NEEDED TO BE REPLACED. THE OTHER TWO DEALERS ALSO DIAGNOSED THAT THERE WAS AN ISSUE WITH THE BRAKES. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND STATED THAT THEY COULD NOT ASSIST. THE APPROXIMATE FAILURE MILEAGE WAS 10,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALTHOUGH ACURA REPAIRED BRAKES FOR ACURA OWNERS
DUE TO POSSIBLE ACCIDENTS WITH 2003 ACURAS,
THEY WOULD NOT REPAIR MINE
SAMPLE OF VARIOUS COMPLAINTS:
2010-35,645 DCH OF TEMECULA (CA)
2017-48,468 ACURA NORTH SCOTTSDALE (AZ)
ALSO: CUSH ACURA; ACURA OF ESCONDIDO 10,000 MILEAGE
SEE NHTSA #10001571

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

NHTSA
Safety Hotline
800-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration