

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 25-APR-2017 JUN 13 2017		Repository <input type="checkbox"/> Reference No. 10980372			
OWNER INFORMATION (Type or Print)									
Name		Address		City		State		Zip Code	
[REDACTED]		[REDACTED]		MASON		OH		[REDACTED]	
Daytime Telephone Number		Evening Telephone Number		E-mail Address					
[REDACTED]		[REDACTED]		[REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	Model Year		
5UXZV4C50BL [REDACTED]				BMW		X5	2011		
Date Purchased		Dealer's Name and Telephone Number				Engine:	Fuel Type:		
Dec 2010		[REDACTED] Jake Sweeney BMW				No: Cylinders			
Original Owner		Dealer's City		State	Zip Code				
<input checked="" type="checkbox"/>		Cincinnati		OH	[REDACTED]				
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:			
		<input type="checkbox"/> Cruise Control				Incident Date(s) 01-MAR-2016			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: 140000 AIR BAGS						Failure Mileage	Failure Speed		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)				
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment		Failure Location:					
		<input type="checkbox"/> Prior Repair							
Tire Component Code					Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash		Fire		Number of Persons Injured	Number of Deaths	Reported to Police			
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	0	N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* TAKATA RECALL. THE CONTACT OWNS A 2011 BMW X5. THE CONTACT STATED THAT THE REPAIR FOR NHTSA CAMPAIGN NUMBER: 16V071000 (AIR BAGS) WAS EXCESSIVE. THE CONTACT RECEIVED THE RECALL NOTIFICATION IN MARCH OF 2016. THE DEALER STATED THAT THE PART WAS NOT AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.									
Adder my filing of this complaint, manufacturer has sent repair part to my dealer, who has installed the repair part. matter resolved on 5-3-17 [REDACTED]									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									