


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>19-APR-2017 JUN 13 2017</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10979217</p>			
<p>OWNER INFORMATION (Type or Print)</p>				<p>Daytime Telephone Number</p> <p>Evening Telephone Number</p>	
<p>Name</p> <p>Address</p>		<p>City</p> <p>JASPER</p>		<p>State</p> <p>GA</p>	
<p>Zip Code</p>		<p>State</p> <p>GA</p>		<p>Zip Code</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>2B3CJ5DT6</p>		<p>Make</p> <p>DODGE</p>		<p>Model</p> <p>CHALLENGER</p>	
<p>Model Year</p> <p>2010</p>		<p>Date Purchased</p> <p>10/2010</p>		<p>Dealer's Name and Telephone Number</p> <p>Cherokee Dodge 678-493-1000</p>	
<p>Original Owner</p> <p><input checked="" type="checkbox"/></p>		<p>Dealer's City</p> <p>CANTON</p>		<p>Engine:</p> <p>No. Cylinders</p> <p>8</p>	
<p>State</p> <p>GA</p>		<p>Zip Code</p> <p>30114</p>		<p>Fuel Type:</p> <p>gasoline</p>	
<p>Transmission Type</p> <p>Auto</p>		<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>		<p>Powertrain</p> <p>5.7 litre</p>	
<p>Multiple Failure:</p>		<p>Incident Date(s)</p> <p>19-APR-2017</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 140000 AIR BAGS</p>				<p>Failure Mileage</p>	
<p>Failure Speed</p>					
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION</p> <p>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured</p>	
				<p>Number of Deaths</p>	
				<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2010 DODGE CHALLENGER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V352000 (AIR BAGS); HOWEVER, THE PART FOR THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. PARTS DISTRIBUTION DISCONNECT.</p> <p>I received the first recall notice over a year ago. It said they would send me another notice when the part was available. They never did. I recently received another recall notice for the same recall, saying that it is unsafe for a passenger to ride in the car. The local dealer told me they have about 1000 people waiting for recall AND they only got 4 parts in this month !!! - JASPER Jeep</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Previous Recalls on this vehicle - Driver's SIDE AIR BAG
- Cam Chain Tensioner

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I feel that the automaker has not repaired the defects on this vehicle in a prompt manner. They seem to have plenty of airbags for new vehicles to sell. My wife is afraid to ride with me in my dream car. It is a 2010 model and only has about 21,000 miles on it due to these recalls. I can't drive it without worrying about the airbag exploding and I wouldn't feel right trying to sell it to someone. I feel like I should be compensated for loss of use - Plus replacing the defective airbag within 30 days.

ATTACH ADDITIONAL SHEETS IF NECESSARY

\$2,500 would be fair.

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

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