 <p><b>INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)</b>                  DOT Auto Safety Hotline  <b>Vehicle Owner's Questionnaire</b>                  To Report Vehicle Safety Defects                  1-888-DASH-2-DOT                  (1-888-327-4236)                  INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received 14-APR-2017 <b>JUN - 6 2017</b>		Repository <input type="checkbox"/> Reference No. 10978537
<b>OWNER INFORMATION (Type or Print)</b>				
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address
Address [REDACTED]		Evening Telephone Number		
City WEST PLAINS	State MO	Zip Code [REDACTED]		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3LNHM26186R [REDACTED]		Make LINCOLN	Model ZEPHYR	Model Year 2006
Date Purchased 8-4-2015	Dealer's Name and Telephone Number Morlan-Shell Ford Inc 417-2563193		Engine: No: Cylinders 6	Fuel Type: Regular 870
Original Owner <input type="checkbox"/>	Dealer's City West Plains Mo.	State MO	Zip Code 65775	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control <input type="checkbox"/>	Powertrain	Multiple Failure:	Incident Date(s) 25-JUL-2016	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 140000 AIR BAGS Passenger frontal air bag inflator may rupture in the event of a crash necessitating air bag deployment		Failure Mileage	Failure Speed	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code		Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2006 LINCOLN ZEPHYR. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. Today Date 5-8-2017: I received Safety Recall Notice 16S26-NHTS Recall 16V384 July 2016 - I have called Lincoln Motor Co in Detroit MI, They can not say when or if ever the parts to repair My 2006 Lincoln will be available, This has gone on about a year dont you think something can be done?				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dear Sirs:

I would appreciate any help you might give me. This safety recall 16526/NHTSA Recall 16V384 does not mean anything to the Ford Lincoln Motor Co. But it does to me if God forbid I could have an accident with loss of life

Thank You



ATTACH ADDITIONAL SHEETS IF NECESSARY

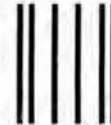
U.S. Department of Transportation

National Highway Traffic Safety Administration

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US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NEF-100 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



West Plains, MO