

MAY 23 2017

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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Lexington, MI

Phone No. [REDACTED]

View ID:

KNA FG 52677 [REDACTED]

May 18, 2017

Kia USA Corp Hq.
11 Peters Canyon Rd
Irvine, CA 92606 USA

NHTSA Hq.
1200 New Jersey Ave
West Building
Washington, DC 20590

Dear Sir/Madam

This is my follow-up letter dated March 1st, 2017, of which I have included, regarding my request of a refund due to poor material on my Kia Rondo VIN No. KNAFG52677 [REDACTED]. And to advise you that Kia Service did call and advised me that since I had Goodyear Certified mechanic. Review my car every 3/4 month for oil change and mainly check. Which is less than 45 min away. NU

08/17
LD

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From where I live and Not drive in the winter to the dealer in Mt Clemens, MI over one and a half hours away with IVD Breakdowns or able to stop my car - And with a leaky oil pan. In Michigan, Winter - "White out conditions + Ice. For my safety + that of others they did not care. As far as the oil pan - one Rock - chunk of Ice / or hard snow. would of taken out the oil pan. And for my mental health + heart - due to previous experience with the Kia deal in Mt Clemens, MI / I am recovering from 2 heart surgery since this Jan + 3 additional ER - Trips by EMS. I did not NOR felt safety depending on this vehicle for transportation.

Not sure how Kia is NOT responsible for the material / used to build this car. As a former Auto designer, I am aware of the material - Corrosion FMUSS LAOS and do not know how Kia is allowed to get away with not being responsible + accountable. And I am NOT refunding my cost for both these repairs which I still feel should be. So Please pay me
Kind Request

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Leesington, N.C.

Cell. Phone

March 19, 2017

Kia USA Corp Hq.
11 Peters Canyon Rd
Irvine, CA 92606 USA

NHTSA Hq.
1200 New Jersey Ave.
West building
Washington, DC 20590

Dear Sir/Madam -

I am writing you regarding the Safety issue and to request a refund on the repair that my Kia Ronda-2007 - Vehicle Id # KNAFG52677 has require due to Poor functionality of the that was use in the manufacturing of this Vehicle and possibly treatment of these Material. AS I was Auto Chassis designer am fully aware of this process.

In 3/10/2015 at 102288 mile @ eight year old. The oil pan needed to be replace at a cost of \$ 345.00 (Three hundred and forty-five dollars)

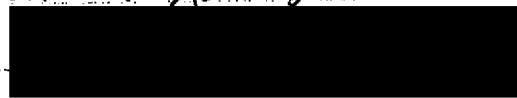
Then on 2/09/2017 @ ten years old and 11239 miles the break lines rusted & broke through any area not cover w/ a plastic coating. For A cost of \$522.31 (Five hundred and twenty-two dollar and thirty one cent.

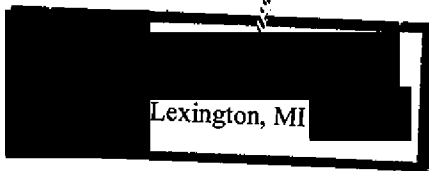
At this time I was also informed that the Caliper on both sides were rusted and need to be replaced. And due to Kia design the repair process would need New Front disc (again) Rotor, And break pads. For A cost of \$869.10, (Eight hundred and Six-Nined and 10/100

I am request a full refund on these repairs. And possibly since this/these are a safety issue. A recall so that others are safe. Or are/Is NHTSA allowing 30k+ dis possible cars - like Razors. If so I will be disapointed in the quality of vehicles that are allow to be driven

If you need any additional information please feel free to contact me on this matter. I have included of my states on these issues totally \$1,247.46.

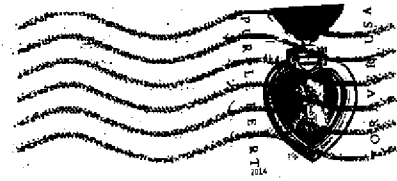
Kind Regards





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18 MAY 2017 PM 6 L



NATSA Hq
1200 New Jersey Ave
West building
Washington, Dc 20590

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