

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

2/28/2017

National Highway Traffic Administration  
400 7<sup>th</sup> Street S.W.  
Washington DC 20590

APR - 4 2017

My vehicle has a defect which could cause a crash, serious injury or death.

2/10/2017 I was driving in the on ramp to get on the freeway, traffic was very heavy, I had never pressed the gas pedal to the floor, when I did the pedal stuck to the floor. I barely avoided a catastrophic accident. I blew my horn, turned on the emergency flashers, caused my brakes to smoke and avoided hitting other vehicles. I got off the freeway at the first exit, and managed to open the drivers side door enough to lean over and pull the gas pedal up. It had stuck onto a medal stud installed in the floor under the gas pedal. There is suppose to be a kickdown switch attached to this stud. The local Jaguar dealer was unable to order the switch. I found a Jaguar parts company in California that had one. They told me it just screwed onto the medal stud under the gas pedal, and attach the wire on it into the socket under the dashboard. When the switch arrived, I was unable to install it because the stud is mounted upside-down in my vehicle, and will not screw on. Which leaves me to think my vehicle came from the factory without the kickdown switch. I have an appointment at the Jaguar dealership today 2/28/17, to get their opinion, and get the switch installed if possible. I am enclosing a photo of the medal stud under the gas pedal.

I have owned this vehicle since September of 2009  
Its a 1999 Jaguar Xj8, with 140,000 miles on it  
VIN# SAJKX6045XC [REDACTED]  
According to my Carfax Report, I am the third owner.

Sincerly [REDACTED]

[REDACTED]  
Knoxville TN [REDACTED]

ET  
4011.17  
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3/03/2017  
Bill Kenny  
Harper Jaguar Co-ordinator  
9768 Parkside Drive  
Knoxville TN, 37922

Dear Bill

Please have one of your Jaguar mechanics to determine, or give an opinion of whether my 1999 XJ8 was ever fitted with a kickdown switch.

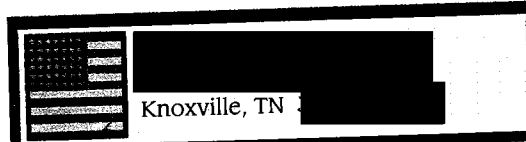
Were some Jaguars that year fitted with an electronic kickdown switch, in place of a manual one?

On February 10<sup>th</sup> 2016 my gas pedal stuck to metal stud mounted under the pedal. I was told there should be a kickdown switch on the stud.

Harper's parts dept. did not have one, I ordered one from California, my mechanic could not install it because the switch would not fit on the stud, and could not locate a connection for the wire attached to the switch.

Bill please give me a written report on this problem, and how it can be resolved.

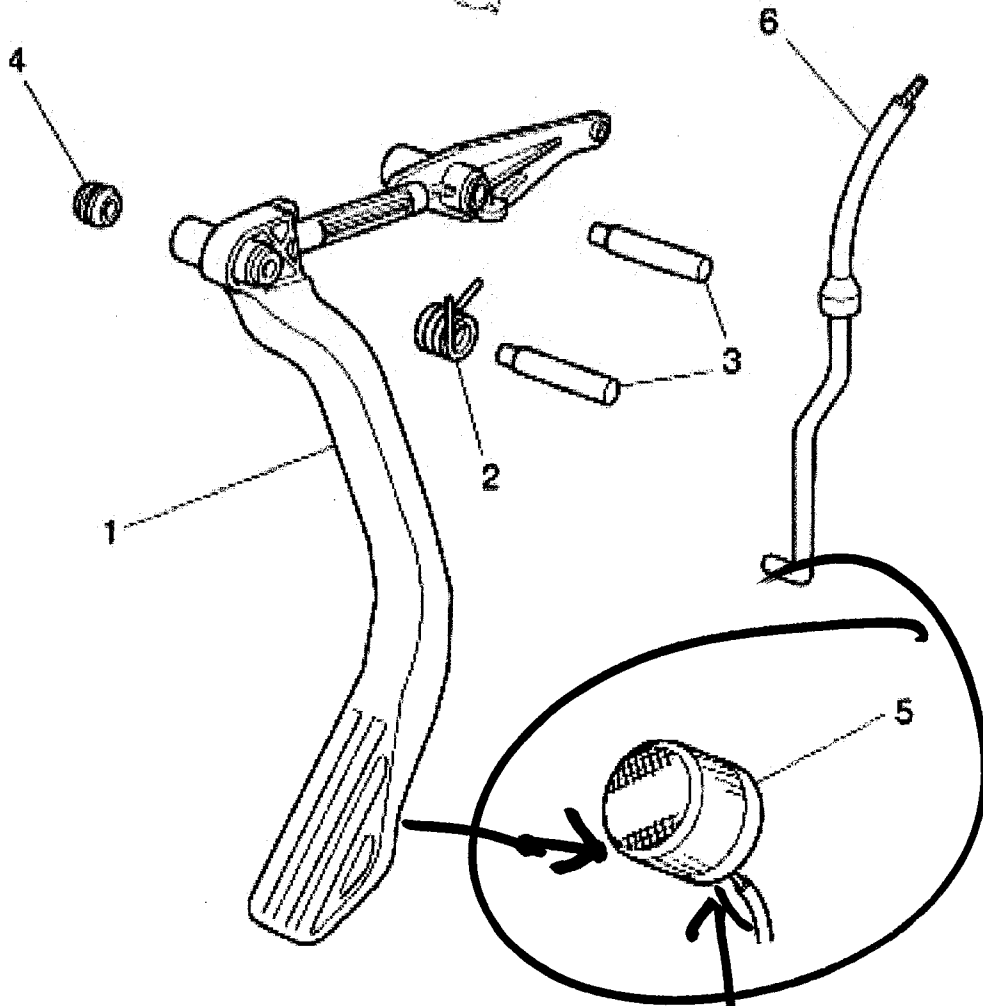
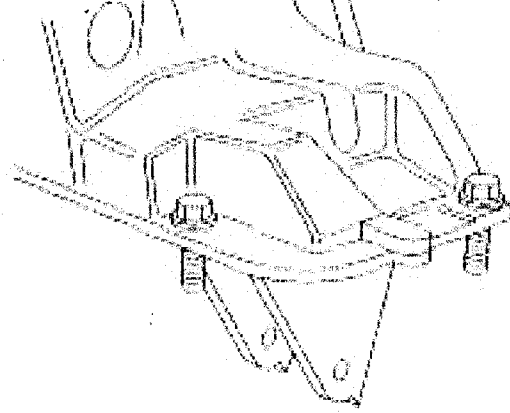
1999 Jaguar XJ8 VDP  
VIN#SAJKX6045XC [REDACTED]  
140,000 Miles  
third owner.



Thank You [REDACTED]

*Mobile phone*

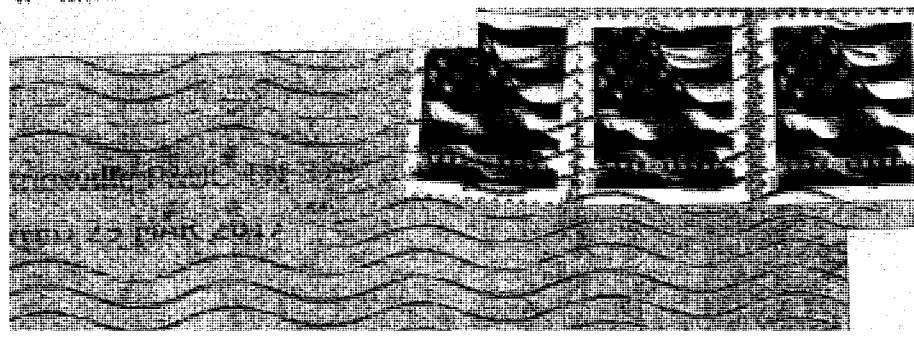
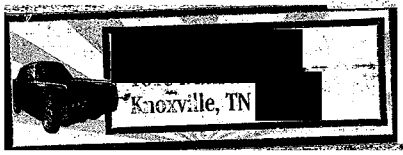
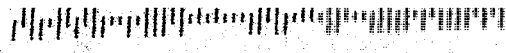
*Mr. Kenney and a Jaguar mechanic concluded that my vehicle was not equipped with a manual kickdown switch, and the metal stud was supposed to have a cover on it, that Jaguar no longer makes. The mechanic recommended I return the switch, and get a refund. He offered to remove the stud. I declined. I have put a plastic bottle cap over it. Frankly I am surprised at the lack of interest Jaguar has shown.*



1999 XJ8 (VDP)  
THROTTLE LINKAGE

(IN FLOOR CAP)  
NEEDED TO  
FIT OVER METAL  
STUD





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