

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 13-APR-2017 MAY 31 2017	Repository ☐ Reference No. 10972220
		Daytime Telephone Number [REDACTED]	E-mail Address
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Evening Telephone Number	
Address [REDACTED]		E-mail Address	
City LAWRENCEVILLE	State GA	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3CCCAB5FM [REDACTED]		Make CHRYSLER	Model 200
Model Year 2015		Engine: No: Cylinders	
Date Purchased	Dealer's Name and Telephone Number U.S. Auto Sales 770-225-9787		Fuel Type:
Original Owner ☐	Dealer's City Lithia Springs	State GA	Zip Code 30122
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 23-NOV-2016
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 020000 SUSPENSION, 180000 VEHICLE SPEED CONTROL, 030000 BRAKES (PWS), 110000 ELECTRICAL SYSTEM		Failure Mileage 55000	Failure Speed 40
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:	
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police * yes			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. WHILE DRIVING APPROXIMATELY 40 MPH, A LOUD ABNORMAL NOISE WAS HEARD FROM THE FRONT OF THE VEHICLE. THE VEHICLE BEGAN TO LOSE POWER AND THEN STALLED. THE CONTACT TURNED THE ENGINE OFF AND WAS ABLE TO RESTART THE VEHICLE. IN ADDITION, WHILE DEPRESSING THE ACCELERATOR PEDAL TO THE FLOORBOARD, THE VEHICLE FAILED TO ACCELERATE. THE CONTACT NOTICED THAT THE FRONT PASSENGER SIDE TIRE WAS LEANING OUTWARDS. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE AXLE HAD DETACHED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 55,000. The police were called and a report was documented that there was no accident involved. The dealership refused to make repairs and told me to call insurance and report accident.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I do not have a copy of the police report but I have contacted them and I can obtain a copy and send in if needed. I also have a letter from the dealership saying they were considering it an voluntary surrender since I did not pay for the damage or call insurance and did not pick up the vehicle.

Please help me with this matter. I paid money, down payments and every payment on time. I should not have to go through this.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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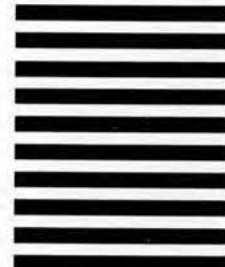
GA 301

13 MAY '17

PM 2 L



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NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration