

 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 13-APR-2017 MAY 31 2017	Repository ☐ Reference No. 10972215
OWNER INFORMATION (Type or Print)		Daytime Telephone Number [REDACTED]	E-mail Address
Name [REDACTED] Address [REDACTED] City DERY State NH Zip Code [REDACTED]		Evening Telephone Number 	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL8CD6S93EC [REDACTED]		Make CHEVROLET	Model SPARK
		Model Year 2014	
Date Purchased 5/16	Dealer's Name and Telephone Number Infiniti of Nashua 603-891-1400		Engine: No: Cylinders
Original Owner ☐	Dealer's City NASHUA, NH	State NH	Zip Code 03060
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain 	Multiple Failure: Electrical	Incident Date(s) 01-APR-2017
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 138000 VISIBILITY: DEFROSTER/DEFOGGER SYSTEM		Failure Mileage 47000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part: Seat belt Chimes don't work!		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2014 CHEVROLET SPARK. WHEN THE CONTACT ACTIVATED THE DEFROSTER, THE SEAT BELT CHIME SOUNDED AND THE TURN SIGNAL LIGHTS STOPPED OPERATING. THE CAUSE OF THE FAILURES WAS NOT DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 47,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Brought vehicle in to Macmurtrei in Naskua on May 4 2007
nothing was done charged me \$52.00 just to
tell me what I already knew. On-Star out
radio out and all phones out - Similar
recall on 4-28-16 and 6-30-15.
something needs to be done.

left front corner of radio was cracked when I
bought vehicle. Infiniti told me to have macmurtrei fixed

ATTACH ADDITIONAL SHEETS IF NECESSARY

They took picture (manager) never fixed - Thank-you

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MANCHESTER

NH 030

09 MAY '17

PM 11



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FIRST CLASS MAIL

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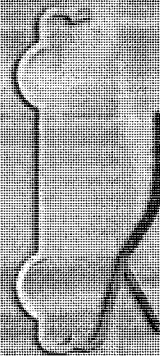
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners: Check for recalls at
www.safercar.gov
U.S. Department of Transportation
National Highway Traffic Safety Administration