

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 05-APR-2017 <b>MAY 31 2017</b>	Repository <input type="checkbox"/> Reference No. 10970765
<b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
OH	OH		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
YV4A22PL5H1		VOLVO	XC90
Model Year		2017	
Date Purchased	Dealer's Name and Telephone Number		Engine: 2L TURBO
	MANSFIELD MOTOR GROUP		No: Cylinders 4
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	MANSFIELD	OH	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTO	<input checked="" type="checkbox"/> Cruise Control	AWD	YES
			Incident Date(s)
			01-FEB-2017
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 272000 LANE DEPARTURE: ASSIST		Failure Mileage	Failure Speed
		1500	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
PIRELLI	SCORPIO	275/45 R20	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment	Failure Location:	
9870 W 851 1914	<input type="checkbox"/> Prior Repair	NONE	
Tire Component Code	Tire Failure Type:		
R20110VM+S	NONE		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0
			Reported to Police
			N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2017 VOLVO XC90. WHILE DRIVING VARIOUS SPEEDS WITH THE PILOT ASSIST AND LANE ASSIST SYSTEMS ACTIVATED, THE VEHICLE WOULD ERRONEOUSLY CHANGE LANES AND/OR CHANGE DIRECTIONS. ON OCCASION, THE FEATURES WOULD ERRONEOUSLY SHUT OFF FOR NO REASON. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE CAUSE OF THE FAILURES COULD NOT BE DETERMINED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 1,500.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE MAKES EXCESSIVE CORRECTIONS WHEN COMPUTER CANNOT INTERPRET SIGNALS FROM WINDSHIELD CAMERA. ALL SAFETY FEATURES SHUT DOWN IF CAMERA POINTED INTO RISING MORNING SUN. PILOT ASSIST & LANE KEEPING ASSIST ONLY FUNCTION ON PERFECTLY LINED, RESURFACED, 4(L) LANES HIGHWAYS UNDER PERFECT SUN & NO-WIND CONDITIONS WITH NO VEHICLES ON EITHER SIDE OF CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

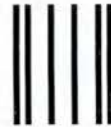
U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

CLEVELAND OH 440 08 MAY '17 PM 2 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



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FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NEF-100 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



safercar.gov

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



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