 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 29-MAR-2017 MAY 31 2017</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10969367</p>	
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address</p>	
<p>Address [REDACTED]</p>		<p>Evening Telephone Number</p>			
<p>City ATLANTA</p>		<p>State GA</p>		<p>Zip Code [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SFNRLSH40DE [REDACTED]</p>		<p>Make HONDA</p>		<p>Model ODYSSEY</p>	
		<p>Model Year 2013</p>			
<p>Date Purchased</p>		<p>Dealer's Name and Telephone Number</p>		<p>Engine: No: Cylinders</p>	
<p>Original Owner <input type="checkbox"/></p>		<p>Dealer's City</p>		<p>State Zip Code</p>	
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>		<p>Powertrain</p>		<p>Multiple Failure: Incident Date(s) 29-MAR-2017</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 220000 SEATS</p>				<p>Failure Mileage Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured</p>	
				<p>Number of Deaths</p>	
				<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2013 HONDA ODYSSEY. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V933000 (SEATS). AFTER TAKING THE VEHICLE TO THE DEALER TO BE REMEDIATED, THE CONTACT WAS INFORMED THAT THE RECALL WAS CORRECTED. THE CONTACT STATED THAT WAS NOT PLAUSIBLE DUE TO THE RECALL COMPONENT BEING AT THEIR RESIDENCE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DEALER DID NOT DO CORRECTIVE ACTION. WHEN CAR WAS DELIVERED TO ME THEY TOLD ME ALL WAS DONE AND WHEN I ASKED HOW COULD THAT BE DONE THEN THEY RE-DID THE REPAIR - IF I WERE NOT ATTENTIVE I WOULD BE THINKING REPAIR WAS DONE BUT IT STILL A HAZARD. DECEPTIVE AND FRAUDULENT ACT BY DEALER.

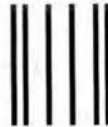
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Customer Copy

Invoice #: [REDACTED]

Tag #: T9417

Customer #: [REDACTED]

Service Advisor: 7027 THOMAS BROWN



5525 Peachtree Ind. Blvd. Chamblee, Georgia 30341
(770) 451-2727 Fax (770) 455-0345
Toll Free (866) 894-0876
www.curryhondaga.com

BUS:

CELL: [REDACTED]

HOME

YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
13	HONDA ODYSSEY	5FNRL5H40DE [REDACTED]	[REDACTED]	90167	90168
PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
		WAIT 29MAR17		125.00	OE
				INV. DATE	R.O. OPENED
				29MAR17	07:48 29MAR17
					14:40 29MAR17

DLR	ENG:3.5 Liter 11C/P 07/20/15 21NH700M/B/PD 01/13	LIST	NET	TOTAL
	LINE OPCODE TECH TYPE HOURS			
	7094 CSM		73.15	73.15
	1 66005 TRANS SERVICE	38.48	38.48	38.48
	12 HATF 08200 HONDA ATF 08200-9005	7.03	7.03	84.36
	transmission flush complete			

Friday 1:00 p.m.
 E (WAITER) SAFETY RECALL#16-108: SECOND ROW SEATS
 CAUSE: recall 16-108
 16-108 (WAITER) SAFETY RECALL#16-108: SECOND ROW SEATS

NEVER DONE (N/C)

7:00 p.m.
 1 81360-TK8-305 06999 KIT, MIDSEAT WALK-IN
 recall 16-108 second row seat rail brackets installed

F** REPLACE REAR WIPER
 100 MISC ENGINE
 7094 CSM
 1 76622-S3Y-A01 63500238472 RUB, BLADE (400MM) 9.84 0.00 9.84

rear wiper insert replaced 12.44
 CUSTOMER PAY ENVIRONMENTAL WASTE FEES FOR REPAIR ORDER

MAKE YOUR NEXT SERVICE APPT ON THE INTERNET.
 GO TO curryhondaga.com AND SEE HOW EASY IT IS!
 GIVE US YOUR E-MAIL ADDRESS AND GET UP TO THE MINUTE RECALLS, SPECIALS AND MUCH MORE!
 OUR GOAL IS TO PROVIDE "EXCELLENT" SERVICE!

Vehicle
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WE CANNOT ACCEPT STARTER OR THIRD PARTY CHECKS		LABOR AMOUNT	84.93
LIMITED EXPRESS WARRANTY		PARTS AMOUNT	190.56
Labor 90 days or 4,000 miles, whichever comes first, from date of installation. CURRY HONDA hereby limits implied warranties to the same period.		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00