

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-MAR-2017 AUG 8 2017		Repository ☐ Reference No. 10969045	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		TAMPA		FL	
Zip Code		Daytime Telephone Number		Evening Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		Same		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
2FMDK3KC9DB [REDACTED]				FORD		EDGE	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
Sept, 2013		Bill Currie Ford - Tampa, FL				2013	
Original Owner		Dealer's City		State		Zip Code	
[REDACTED]		Tampa, FL		FL		33618	
Transmission Type		Antilock Brakes		Powertrain		Engine:	
A		[X] Cruise Control		FWD		No: Cylinders	
				Multiple Failure:		Incident Date(s)	
				CONTINUING TO DATE		03-JAN-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 100000 POWER TRAIN, 980000 UNKNOWN OR OTHER						Failure Mileage	
						35000	
						Failure Speed	
						0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2013 FORD EDGE. THE CONTACT STATED THAT THE GEAR SHIFTER FAILED TO DISPLAY THE PARK LIGHT WHEN THE CONTACT PLACED THE GEAR INTO PARK. THE CONTACT SPOKE WITH A REPRESENTATIVE AT THE DEALER AND WAS INFORMED THAT THE GEAR SHIFTER NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS APPROXIMATELY 35,000.							
Failures continue to date. See back side.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

about half the time when shifting to Park the [P] indicator does not light up and the message center tells me to shift to Park. If I flick the trigger on the shift lever it sometimes will light the [P]. Or I can re-shift forcefully into [P] it usually lights up.
unfortunately I don't know if the car is in [P] or not. If not, it may roll away and injure someone.

ATTACH ADDITIONAL SHEETS IF NECESSARY

TAMPA

FL 335

29 JUL '17

PM 7 L

U.S. Department
of Transportation

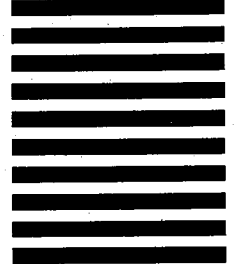
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

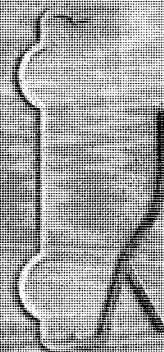
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Description (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration