

CL-10966748-9355
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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

To National Highway Traffic Safety Administration

MAR -7 2017

My name is [REDACTED]. I am the owner of a 2005 Nissan Xterra. I am writing to you because there is a serious defect with the Xterra. A hose in the radiator ruptured and sent coolant in to the transmission and transmission fluid in to the radiator. This happened while I was driving on a main road. The engine was racing but there was no power. The car lunged forward and then would stop. I was able to make it home.

I looked up online and found scores of complaints from other Nissan owners. Nissan knew there was a problem and started to install a heavier duty hose. They never contacted Nissan owners about this future disaster. I contacted Nissan and they would not give me any answer until I had a Nissan Dealer diagnose the problem. So I had to pay \$79 for towing and \$130 for Woodfield Nissan to tell me that was indeed the problem. When I contacted Nissan consumer affairs that said Nissan would not help me at all but I could pay \$8200 and they would fix it.

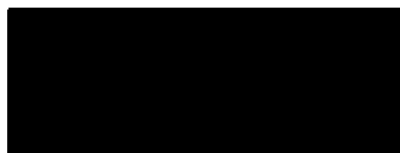
I think Nissan should fix the problem. They knew about the defective hose and did nothing. They should pay to have it fixed. All I want is to be able to safely drive my Xterra. Now I cannot drive, sell, or trade in the Xterra. It is useless right now.

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Nissan should stand behind their products. They did have a class action suite but I was not contacted. The fact that I have over 100 thousand miles should not matter.

I would greatly appreciate any advice from you to get this resolved.

Thank you



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