

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
<b>OWNER INFORMATION (Type or Print)</b>		Date Received 16-MAR-2017	Repository <input type="checkbox"/>	Reference No. 10966315	
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]		
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City EAST CHINA	State MI	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2NV52E5L [REDACTED]		Make PONTIAC	Model GRAND AM GT	Model Year 2001	
Date Purchased 2001	Dealer's Name and Telephone Number CLOSED		Engine: No: Cylinders 6	Fuel Type: GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City RICHMAN	State MI	Zip Code		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 02-MAR-2017	
<input checked="" type="checkbox"/> Cruise Control					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: 060000 ENGINE (PWS), 160000 STRUCTURE			Failure Mileage 130000	Failure Speed 50	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:	Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 PONTIAC GRAND AM. THE CONTACT STATED THAT THE STEERING FELT ABNORMAL WHILE THE VEHICLE WAS BEING OPERATED AT 50 MPH. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE ENGINE CRADLE WAS BEING HELD ON BY A SINGLE BOLT AND WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 130,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY.		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

JUNE 12, 2017

I AM SENDING YOU PICTURES TO HELP EXPLAIN THE PROBLEM.

I WAS DRIVING AT 70 MPH ON I-69.

THE CAR STARTED WEAVING ALL OVER THE ROAD.

I THOUGHT A VERY STRONG WIND HAD COME UP.

I SLOWED DOWN TO 50 MPH UNTIL I GOT HOME.

I TRIED TO BACK IN MY DRIVEWAY, I COULD NOT TURN THE WHEEL.

I CALLED ROAD SERVICE AND THEY TOOK IT TO A REPAIR SHOP.

THE CAR WAS VERY GOOD FOR 80,000 MILES, THEN IT TURNED INTO  
A LEMON.

INTAKE MANIFOLD GASKETS, HEAD GASKETS, STARTER SWITCH,  
POLLUTION CONTROLS, CHECK ENGINE LIGHT, ENGINE CRADLE.

GM REFUSED TO PAY FOR ALL OF THE PROBLEMS.

GM FINELY RECALLED AND FIXED THE STARTER SWITCH.

ENCLOSED ARE PICTURES AND REPAIR BILLS OF THE ENGINE CRADLE.

[REDACTED]

[REDACTED]

East China, Mi

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Date: 3/ 2/2017 08:43 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: 0  
 Preliminary  
 Profile ID: MEEMIC  
 Quote ID: [REDACTED]

scheduled repair date :

## JD's Prestige Painting

6350 King Road, Marine City, MI 48039  
 (810) 765-9790  
 Fax: (810) 765-8791

Damage Assessed By: John Desot  
 Classification: Field

✓# [REDACTED]  
 \$1379.15

Deductible: 0.00  
 Claim Number: [REDACTED]

Mitchell Service: [REDACTED]

Description: 2001 Pontiac Grand Am GT1  
 Body Style: 4D Sed  
 VIN: 1G2NV52E51C [REDACTED]  
 OEMWALT: 0

Drive Train: 3.4L Inj 6 Cyl AO FWD

Search Code: None

Options: PASSENGER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, POWER STEERING  
 REAR WINDOW DEFOGGER, AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN  
 AM/FM STEREO, DRIVER AIRBAG, PREMIUM SOUND SYSTEM, EQUALIZER  
 ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS  
 LEATHER STEERING WHEEL, CD PLAYER, POWER ADJUSTABLE EXTERIOR MIRROR  
 SUNROOF/MOONROOF, CASSETTE PLAYER, FIRST ROW BUCKET SEAT, CLOTH SEAT  
 DAYTIME RUNNING LIGHTS, KEYLESS ENTRY SYSTEM, REAR BENCH SEAT, REAR SPOILER  
 STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	001698	MCH	REMOVE/REPLACE	<u>Front Inner Structure</u> Sub-Frame Assy -M	Qual Recycled Part	450.00*	6.0*#
2	900500	MCH*	REPAIR	<u>Special/Manual Entry</u> front end alig	Sublet	98.00 *	0.0*

\* - Judgment Item

# - Labor Note Applies

ESTIMATE RECALL NUMBER: 02/27/2017 14:39:34 [REDACTED]  
 Mitchell Data Version: OEM: JAN\_17\_V

Software Version: 7.1.213

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Date: 3/2/2017 08:43 AM  
 Estimate ID: [REDACTED]  
 Estimate Version: 0  
 Preliminary  
 Profile ID: MEEMIC  
 Quote ID: [REDACTED]

## Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Mechanical	6.0	85.00	0.00	98.00	608.00	Taxable Parts	450.00
						Sales Tax @ 6.000%	27.00
					608.00	Total Replacement Parts Amount	477.00
Non-Taxable Labor							
Labor Summary	6.0				608.00		
III. Additional Costs					Amount	IV. Adjustments	Amount
Total Additional Costs					0.00	Insurance Deductible	0.00
						Customer Responsibility	0.00
						I. Total Labor:	608.00
						II. Total Replacement Parts:	477.00
						III. Total Additional Costs:	0.00
						Gross Total:	1,085.00
						IV. Total Adjustments:	0.00
						Net Total:	1,085.00

This is a preliminary estimate.  
Additional changes to the estimate may be required for the actual repair.

**JD's Prestige Painting Inc.**  
 6350 King Rd  
 Marine City, MI. 48039  
 Phone: 810-765-9790 Fax: 810-765-9791  
 Your Full Service Collision and Mechanical Facility

**INVOICE**

Org. Est. [REDACTED]  
 F143324  
 M255618  
 Printed: 03/15/2017

**INVOICE**

2005 Pontiac - Grand Am GT - 3.4L, V6 (207CI) VIN(E)

Lic # : -

Odometer In : 0

Cell : [REDACTED]

VIN # :

Part Description / Number	Qty	Sale	Ext	Labor Description	Ex
Catalytic Converter 23520	1.00	200.80	200.80	Catalytic Converter - R&R	59.50
ONE QUART LUCASE 87686	1.00	10.00	10.00	Hazardous Materials	2.31
Shop Supplies			8.39		

Org. Estimate 294.15    Revisions 0.00    Current Estimate 294.15

Labor:	59.50
Parts:	219.19
HazMat:	2.31
SubTotal:	281.00
Tax:	13.15
Total:	294.15
Bal Due:	\$294.15

[ Payments - ]

**THERE WILL BE A 3% CHARGE TO ALL CARD TRANSACTIONS**

Vehicle Received: 3/15/2017

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_



THE BRACKET IS COMPLETELY GONE