

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------|--|
|  <b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | <b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b> |                                                                                      | <b>FOR AGENCY USE ONLY 100148</b><br>Date Received<br>15-MAR-2017<br><b>MAY 31 2017</b> |                    | <b>Repository</b> <input type="checkbox"/><br>Reference No.<br>10966177 |  |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                     |                                                                                      | Daytime Telephone Number                                                                |                    | E-mail Address                                                          |  |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                     |                                                                                      | Evening Telephone Number                                                                |                    |                                                                         |  |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | State                                                                                                                                                                               |                                                                                      | Zip Code                                                                                |                    |                                                                         |  |
| CHULA VISTA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  | CA                                                                                                                                                                                  |                                                                                      |                                                                                         |                    |                                                                         |  |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                     |                                                                                      | Make                                                                                    |                    | Model                                                                   |  |
| 3FAHP07107R                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                     |                                                                                      | FORD                                                                                    |                    | FUSION                                                                  |  |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Dealer's Name and Telephone Number                                                                                                                                                  |                                                                                      |                                                                                         |                    | Model Year                                                              |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    | 2007                                                                    |  |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Dealer's City                                                                                                                                                                       |                                                                                      | State                                                                                   |                    | Zip Code                                                                |  |
| <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | <input type="checkbox"/> Antilock Brakes                                                                                                                                            |                                                                                      | Powertrain                                                                              |                    | Engine:                                                                 |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | <input type="checkbox"/> Cruise Control                                                                                                                                             |                                                                                      |                                                                                         |                    | No: Cylinders                                                           |  |
| Multiple Failure:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                     |                                                                                      | Incident Date(s)                                                                        |                    |                                                                         |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                     |                                                                                      | 01-JUN-2016                                                                             |                    |                                                                         |  |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Vehicle Component Code: 140000 AIR BAGS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    | Failure Mileage                                                         |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    | Failure Speed                                                           |  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |                                                                                                                                                                                     | Tire Model (Name or Number)                                                          |                                                                                         |                    | Tire Size (Example P215/65R15)                                          |  |
| DOT No. (Example: DOTM9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                     | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                                                                         | Failure Location:  |                                                                         |  |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                     |                                                                                      |                                                                                         | Tire Failure Type: |                                                                         |  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                     | Date Manufactured:                                                                   |                                                                                         |                    | Model No./Name:                                                         |  |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                     | Installation System:                                                                 |                                                                                         |                    |                                                                         |  |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                     | Failed Part:                                                                         |                                                                                         |                    |                                                                         |  |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                         |                                                                                      | Number of Persons Injured                                                               |                    | Number of Deaths                                                        |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    | Reported to Police<br>N                                                 |  |
| <b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| TL* TAKATA RECALL. THE CONTACT OWNS A 2007 FORD FUSION. THE CONTACT STATED THAT THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS). THE CONTACT STATED THAT THE COMPONENTS OF THE AIR BAG HAD DETERIORATED TO THE POINT THAT THE AIR BAG HAD EXPANDED NEAR THE FRONT PASSENGER SIDE. THE DEALER WAS NOTIFIED MORE THAN THREE MONTHS AGO AND INDICATED THAT THE PARTS WERE UNAVAILABLE. THE CONTACT WAS UNABLE TO DETERMINE WHEN THE VEHICLE WOULD BE REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS WAITING FOR THEM TO INVESTIGATE THE FAILURE TO DETERMINE WHEN THE PARTS WOULD BE SUPPLIED TO THE DEALER. THE FAILURE MILEAGE WAS NOT AVAILABLE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                                                                                                     |  |                                                                                                                                                                                     |                                                                                      |                                                                                         |                    |                                                                         |  |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I contacted Ford and they said they had parts  
But that they need to be requested.  
Ford dealers tell me parts are not  
available. I just want vehicle fixed  
for safety reasons.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

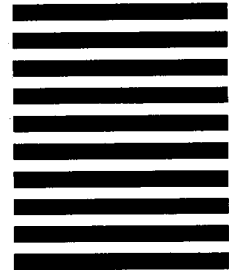
FIRST CLASS MAIL

PERMIT NO. 1888

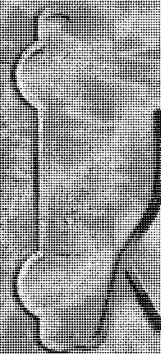
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



U.S. Department of Transportation  
National Highway Traffic Safety Administration