

CL-10965648-1437

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Bronx, New York
[REDACTED]

February 20, 2017

MAR -3 2017

National Highway Traffic
Safety Administration
1200 New Jersey Avenue S.E.
Washington, D.C. 20590

Re: Vin 4JGBB8GB1AA [REDACTED]
2010 ML350

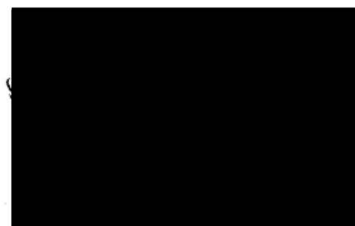
To Whom It May Concern:

I am the owner of a 2010 ML350, which has the Takata airbag and was recalled on June 15, 2015. I reached out to Mercedes Benz and to date they have not responded. Initially, I was informed that the recalled airbag would be replaced. I telephoned the Manhattan Mercedes Benz and was told that replacement is not possible because the car was recalled due to replacement airbags not being available.

I do not want this vehicle and would like to turn it in to Mercedes. I need a resolve to this issue immediately, as I am unable to drive this vehicle, and it is imperative that I have a car.

I look forward to your expeditious response to the above. If you have any questions, do not hesitate to contact me.

cc: Mercedes Benz USA, LLC
303 Perimeter Center North
Suite 202
Atlanta, Georgia 30346



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SMD

Bronx, New York

NEW YORK NY 100

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