

CL-10965590-9801

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

MAR 10 2017

[REDACTED]
FT Lauderdale
Florida, [REDACTED]
Tel [REDACTED]

Car: Hyundai, Santa fe
Year: 2012
Vin: 5XYZGDAB4CG [REDACTED]
Miles: 58164
Feb 11 2017

Dear NHTSA,

This car was purchased from Offlease Miami September of last year with approximately 49000 miles. The car has its regular maintenance oil changes filters as recommended.

On Monday February 6 2017 got a call from my wife at 3:15pm that the car has stalled, with no warning, no warning lights on the dash board, just sopped! Will not restart , shift lock frozen. Had to get the car towed to a Hyundai dealer and the bad news was, it needs a new engine.

I have since done some search on the Web and found out that this not an isolated incident. There are many reports of the 2.4 ltr engine failure identical to my car. It seems that Hyundai is aware of the issues with these engines. Some articles I have read suggest that the failure is caused by metal debris riding with the engine oil.

The car is still at the dealer waiting for an engine. If and when we get the car back my wife will not drive it. She thinks the car is unsafe. I don't know if there was a recall on these cars.

My question is! What are my options with this car? I will be sending a letter to Hyundai.

Here is a link to some of the posts on the internet:

[REDACTED]

Kind Regards

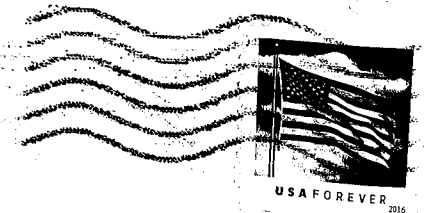
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NHTSA.

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