

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

NEF-010
CL-10965491-3160

[REDACTED]
Jamaica NY [REDACTED]

January 31, 2017

National Highway Traffic Safety Administration
Headquarters
1200 New Jersey Avenue SE
West Building
Washington DC 20590

FEB 17 2017

Dear Sirs:

RE: 2004 DODGE DURANGO VIN # 1D4HB48N64F [REDACTED]

Attached are correspondences regarding the abovementioned vehicle that I have written to various agencies seeking help for my defective dodge engine. The Bureau of Consumers & Facility Services – Division of Vehicle Safety advised me to write to your agency. Please see letter attached.

Looking forward to your kind favorable response.

Thank you

Yours Sincerely
[REDACTED]

NM
3817
SLP



Department of
Motor Vehicles

VEHICLE SAFETY & CLEAN AIR

PO BOX 2700 • EMPIRE STATE PLAZA • ALBANY, NY 12220-0700

January 10, 2017

[REDACTED]
Jamaica NY [REDACTED]

Facility Name: Chrysler Corp

Facility No:

Case No: [REDACTED]

WE ARE UNABLE TO TAKE FURTHER ACTION ON YOUR COMPLAINT BECAUSE:

- The complaint does not come within the jurisdiction of the Motor Vehicle Repair Shop Act, Dealer or Inspection Station Regulations.
- The Regulation provides that we may only process complaints regarding repairs which have been made within the prior 90 days or 3,000 miles, whichever occurs first.
- You are unable to provide supporting documents to substantiate your allegations.
- OTHER: ---The Department does not address the condition of new vehicles including the Dodge Durango you purchased new in 2004. We cannot provide any assistance / restitution for the engine which failed in November 2016.
---The National Highway Traffic Safety Administration is the federal agency responsible for defect investigations and car recalls.

Sincerely,

Edward Eckersdorff

Edward Eckersdorff 048 EE

Consumer Services Representative I

518 474 8943 x1

Jamaica NY

November 30, 2016

The Customer Service Manager/Operations Manager
Chrysler Group LLC
1000 Chrysler Drive
Auburn Hills MI 48326-2766

Motor Vehicles

DEC 27 2016

Dear Sirs:

RE: 2004 DODGE DURANGO VIN # 1D4HB48N64F

Division of Vehicle Safety

I bought a new Dodge Durango in 2004 from Bayside Chrysler Jeep Inc and has been having numerous problems with it; which especially includes the continuous oil leak, display of engine light and noise from the engine. Since 2013 the problems worsen despite servicing at the dealer. I've attached copies of 9 recent invoices and payments made to Bayside Chrysler regarding the same problems plus a note sent to Mr. Bob Kennedy at Bayside Chrysler dated 02/29/16 outlining my concerns about the problems:

03/20/13	#		\$1777.03	06/09/14	#		\$1437.22	03/08/16	#		\$2511.16
03/18/14	#		\$112.96	03/26/15	#		\$2509.61	04/27/16	#		---
03/24/14	#		\$1515.63	05/18/15	#		\$32.61	11/03/16	#		---

On 11/02/16 I drove the vehicle to work as usual. Upon parking the vehicle shook vigorously and the noise sounded louder. On 11/03/16 I took my vehicle to the dealer who notified me that the engine needs replacing; cost approximately \$6,000 excluding labor cost. The vehicle has since been parked. My vehicle has 78553 miles; looks brand new, inside and outside; been dealer serviced and maintained and has been kept in immaculate condition. I went on line to investigate the prices of engine and read in dismay the numerous consumers' complaints sent to Consumer Affairs outlining the same problems with the Dodge Durango.

I'm a hardworking single mother who is the sole bread winner for the family; I worked 2 jobs for years but unfortunately I had a fall on one of the jobs and is temporarily disabled; still currently attending doctors and physical therapy treatment; in addition I still work at my 2nd job in order to pay the bills and take care of my years old mother. Having a vehicle is crucial and a necessity.

I'm writing on behalf of all the buyers of Chrysler Dodge Durango who had their engine disable and pleading to the respective consumers' protective agencies to investigate the matter and take whatever actions necessary to have the manufacturers issue a recall on the engines or some other forms of compensation. It's a shame that nothing has been done for years despite the numerous complaints. The manufacturers should be held accountable for their defective goods and services. It's unfair, immoral, unethical and wrong for struggling workers to be exploited by corrupted manufacturers and dealers. I'm still traumatized, depressed, sad, and psychologically affected by the news of the engine failure. I leave everything in God's Hands and await a favorable response from someone who will take the time to follow up on this long outstanding matter.

Cc: Attorney General-US Dept of Justice/BBB of Metropolitan NY/Bureau of Consumers & Facility Services



D/B/A BAYSIDE CHRYSLER JEEP DODGE

BAYSIDE CHRYSLER JEEP INC.



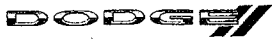
Jeep

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700

RAM



SRT

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/27/16		74255	0715	8375	I	03CHZ	REAR SUSPENSION
03/08/16		73197	0715	8375	I	95CHZ	INSPECT VEHICLE
				8375	I	40CHZ	N.Y.S. EMISSION INSP
				8375	I	01CHZ	ADJUSTMENTS
				8375	C	03CHZ	REAR SUSPENSION
				8375	C	07CHZ	COOLING SYSTEM

SALESPERSON NO. 3757

RICHARD DITOMASSO

S E R V I C E

STATE REG# R-7062132

VEHICLE I.D. NO. 1D4HB48N64F	YEAR/MAKE/MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	PRODUCTION DATE 06/01/04	STOCK NO.	LICENSE NO.	R.O. NO.
CUSTOMER NO.	SERVICE CONTRACT EASY CARE	DELIVERY DATE 06/01/04	DELIVERY MILES 8	SELLING DEALER NO.	R.O. DATE 11/03/16
COLOR BLACK CC/MED SL G	CONTRACT NO.	EXPIRATION DATE 06/01/09	EXPIRATION MILES 60,000	TAG NO.	
TURBO	MM/C CHZZ	AIR COND.	P. S.	TRANS	MILEAGE 78,553
RESIDENCE PHONE	BUSINESS PHONE	ADVISOR NO. 0715	ADVISOR JAY		

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.

STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

APPOINTMENT
 Yes
 No

LABOR RATE
130.00

CUSTOMER'S SIGNATURE

ORIGINAL CUSTOMER ESTIMATE:	PARTS 199.50	LABOR 0.00	TOTAL 199.50	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
X	C 09CHZ	ENGINE DIAGNOSE	C/S CHECK ENGINE LIGHT IS ON VEHICLE FEELS LIKE IT IS MISFIRING AND STATES VEHICLE WOULD SHUT OFF WHEN IN REVERSE AND IT SHAKES 199.50 DIAG FEE CUSTOMER IS RESPONSIBLE FOR DIAG FEE IF WORK IS DECLINED PLUS TAX	DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO TYPE: INITIALS
2	I 26CHZB3000	3000 MILE SERVICE	CUSTOMER REQUESTS 3,000 MILE SERVICE. OIL AND FILTER SERVICE, CHECK AND TOP OFF FLUIDS CHECK AND ADJUST TIRE PRESSURE, 27PT SAFETY INSPECTION AND SCAN FOR UPDATES	REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED ----- SAVE <input type="checkbox"/> SAVE PARTS INITIALS
PRE-INSPECTION ESTIMATE PARTS & LABOR	DELATED OR REVISED ESTIMATE APPROVAL	TEAR DOWN FOR ESTIMATE ONLY		
\$	\$	X \$ INITIALS AMOUNT		
ADDITIONAL WORK APPROVED	CONTACTED	PHONE WHEN READY		
\$	<input type="checkbox"/> VIA PHONE	<input type="checkbox"/> YES <input type="checkbox"/> NO		
OK'D BY	DATE	A P		
CALLED BY	PHONE CALLED			

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED



BAYSIDE CHRYSLER JEEP INC.

D/B/A BAYSIDE CHRYSLER JEEP DODGE

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

SRT

DODGE

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/08/16		73197	0715	8375	I	40CHZ	N.Y.S. EMISSION INSP
				8375	I	01CHZ	ADJUSTMENTS
				8375	C	03CHZ	REAR SUSPENSION
				8375	C	07CHZ	COOLING SYSTEM
				8375	I	01CHZ2	ADJUSTMENTS 2
				7813	I	95CHZ	INSPECT VEHICLE

SALESPERSON NO. 3757 RICHARD DITOMASSO SERVICE STATE REG# R-7062132

VEHICLE I.D. NO. 1D4HB48N64F	YEAR/MAKE/MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANG	PRODUCTION DATE	STOCK NO.
CUS. [REDACTED]	SERVICE CONTRACT EASY CARE	DELIVERY DATE 06/01/04	DELIVERY MILES 8
JAMAICA, NY [REDACTED]	COLOR BLACK CC/MED SL G	CONTRACT NO.	SELLING DEALER NO. [REDACTED]
	TURBO	M/MC CHZZ	AIR COND.
	P.S.	TRANS.	MILEAGE 74,255
	ADVISOR NO. 0715	ADVISOR JAY	EXPIRATION DATE 06/01/09
			EXPIRATION MILES 60,000

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein, in case of fire, theft or other cause beyond your control, that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs hereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

APPOINTMENT
 Yes
 No

LABOR RATE
130.00

CUSTOMER'S SIGNATURE
X

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS 0.00	LABOR 0.00	TOTAL 0.00	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
1	C* 03CHZ REAR SUSPENSION	STATES AFTER THE LAST REPAIR WAS DONE THERES A CLANKING NOISE PRESENT ESPECIALLY WHEN GOING OVER BUMPS OR POTHOLES			DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO
2	I* 95CHZ INSPECT VEHICLE	PERFORM MULTI-POINT INSPECTION AS PER FACTORY GUIDELINES			TYPE: INITIALS

REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED. SAVE PARTS. INITIALS

04/27/16

States no problem found -
didn't hear sound of testing. Heard some
sound entering highway - houses.



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



CUSTOMER NO.	ADVISOR JAY	0715	TAG NO.	INVOICE DATE 03/09/16
LABOR RATE 130.00	MILEAGE 73,197	BLACK CC/ME	STOCK NO.	
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	PRODUCTION DATE	
VEHICLE I.D. NO. 1D4HB48N64F	SELLING DEALER NO.	R.O. DATE 03/08/16		
F.T.E. NO.	P.O. NO.			
COMMENTS				MO: 73200

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	TOTAL
# 1 40CHZ N.Y.S. EMISSION INSP UNITS TECH(S): 8375 INTERNAL					
CUSTOMER REQUESTS NEW YORK STATE INSPECTION PERFORMED NEW YORK STATE INSPECTION					
PARTS				JOB # 1 TOTAL PARTS	0.00
PARTS				JOB # 1 TOTAL LABOR & PARTS	0.00
# 2 01CHZ ADJUSTMENTS UNITS TECH(S): 8375 INTERNAL					
STATES THERES STILL AN OIL LEAK PRESENT UNDER THE VEH					
SEE LINE 4					
PARTS				JOB # 2 TOTAL PARTS	0.00
PARTS				JOB # 2 TOTAL LABOR & PARTS	0.00
# 3 03CHZ REAR SUSPENSION UNITS 4.00 TECH(S): 8375 440.00					
STATES WHEN GOING OVER ANY RUFF RDS THERES A NOISE IN THE REAR BUT NOISE IS MORE SO ON THE R/S OF THE TRUCK					
\$199.50 DIAG					
REPLACED THE REAR SHOCKS AND THE REAR SWAY BAR LINKS					
COND HAS BEEN REPAIRED					
PARTS				JOB # 3 TOTAL PARTS	514.40
PARTS				JOB # 3 TOTAL LABOR & PARTS	954.40
# 4 07CHZ COOLING SYSTEM UNITS 3.50 TECH(S): 8375 385.00					
STATES THE HEAT ISNT COMING OUT .HEAT IS LUKE WARM					
\$199.50 DIAG					
REPLACED THE RADIATOR/ADDED COOLANT AND COND HAS BEEN REPAIRED					
PARTS				JOB # 4 TOTAL PARTS	250.00
PARTS				JOB # 4 TOTAL LABOR & PARTS	635.00
# 5 01CHZZ ADJUSTMENTS 2 UNITS TECH(S): 8375 INTERNAL					
STATES THE ENG TEMP NEEDLE HITS THE RED AREA CONSANTLY SHE HAS TO ADD COOLANT WHEN THIS HAPPEN \$199.50AIG					
SEE LINE 4 FOR REPAIR					
PARTS				JOB # 5 TOTAL PARTS	0.00

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

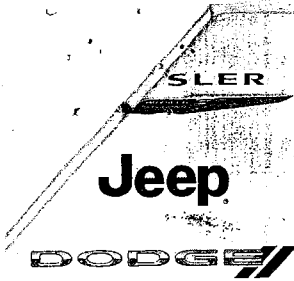
TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

The Reynolds and Reynolds Company, PRINTING: 00683095 Q (1/11/13)

(SIGNED) _____ (DATE) _____



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/09/16	INVOICE NO.
	LABOR RATE 130.00	MILEAGE 73,197	COLOR BLACK CC/ME	STOCK NO.
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/08/16	
COMMENTS				MO: 73200

JOB # 5 TOTAL LABOR & PARTS 0.00

6 95CHZ INSPECT VEHICLE UNITS: 0.00 TECH(S): 7813 INTERNAL
 PERFORM MULTI-POINT INSPECTION AS PER FACTORY GUIDELINES
 REPAIR DETAILS OR A MULITI-POINT INSPECTION SHEET HAS BEEN PROVIDED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
					JOB # 6 TOTAL PARTS 0.00
					JOB # 6 TOTAL LABOR & PARTS 0.00

7 22CHZ72M SC TIRE WHEEL UNITS: TECH(S): 8375 INTERNAL

TIRE ROTATION AND CK THE BRAKES
 FREE TIRE ROTATION DUE TO THE TOTAL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
					JOB # 7 TOTAL PARTS 0.00
					JOB # 7 TOTAL LABOR & PARTS 0.00

8 35CHP70 FLASH # 1 UNITS: 0.70 TECH(S): 8375 WARRANTY

R25-RECALL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 8	1	CBXZP811-AA	AIR BAG D 23049007		WARRANTY 0.00
					JOB # 8 TOTAL LABOR & PARTS 0.00

9 05CHZ BRAKES UNITS: 3.50 TECH(S): 8375 350.00

NECC TO REPLACE THE BRAKES
 REPLACED THE BRAKES AND ROTORS X4 ALL AROUND

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 9	2	52010080-AE	ROTOR BRA 05005003	131.00	262.00
JOB # 9	2	52009968-AC	ROTOR BRA 05005003	132.00	264.00
					JOB # 9 TOTAL PARTS 526.00
					JOB # 9 TOTAL LABOR & PARTS 876.00

10 05CHZ INSP INSPECT BRAKES UNITS: TECH(S): 8375 WARRANTY

CUSTOMER REQUESTS BRAKE INSPECTION / SERVICE MAINTENANCE
 MOPAR FRT AND REAR BRAKES. REFER TO R/O FRTBRAKES
 REAR BRAKES 180903.. UNDER WARR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 10	1	V1010556-AD	PAD KIT F 05003003		WARRANTY

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

© 2015 The Reynolds and Reynolds Company. HAIN15114E U08303930 (11/13)



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/09/16	INVOICE NO.
LABOR RATE 130.00	LICENSE NO.	MILEAGE 73,197	COLOR BLACK CC/ME	STOCK NO.
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04		DELIVERY MILES 8	
VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.		PRODUCTION DATE	
F.T.E. NO.	P.O. NO.	R.O. DATE 03/08/16		
COMMENTS				MO: 73200

JAMAICA, NY

JOB # 10 TOTAL PARTS 0.00
 JOB # 10 TOTAL LABOR & PARTS 0.00

#11-05CHZZRRBREP REPLACE REAR BRAKES UNITS TECH(S): 8375 WARRANTY
 REAR BRAKES NEED TO BE REPLACED
 REFER TO R/O 180903.MOPAR CLAIM.REAR BRAKES ARE UNDER WARR

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 11	1	V4010898-AB	PAD KIT R 05003005		WARRANTY
				JOB # 11 TOTAL PARTS	0.00
				JOB # 11 TOTAL LABOR & PARTS	0.00

#12+26CHZABLO FREE L.O.F. SPEED UNITS TECH(S): 8375 INTERNAL
 CUST REQUEST FREE OIL AND FILTER CHANGE W/COUPON
 MAINTENANCE
 PERFORMED SERVICE AS REQUESTED
 NEXT OIL CHANGE DUE IN 3 MONTHS OR 3,000 MILES

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 12	1	PK1	OIL CHANGE		INTERNAL
JOB # 12	1	5281090-AB	FILTER EN 09057006		INTERNAL
JOB # 12	6	68055890-AA	ENGINE OI 1081090		INTERNAL
				JOB # 12 TOTAL PARTS	0.00
				JOB # 12 TOTAL LABOR & PARTS	0.00

#13+01CHZRW RENTAL WARRANTY UNITS TECH(S): 7813 INTERNAL
 RENTAL CAR WARRANTY
 BAYSIDE WILL PAY. HERTZ

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 13 TOTAL PARTS	0.00
				JOB # 13 TOTAL LABOR & PARTS	0.00

SUBLET PO# VEND INV# INV DATE DESCRIPTION
 JOB # 13 03/08/16 RENTAL

TOTAL - SUBLET	INTERNAL	0.00
----------------	----------	------

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 3	10P	10 PERCENT DISCOUNT		-51.44
JOB # 3	10P	10 PERCENT DISCOUNT		-44.00
JOB # 4	10P	10 PERCENT DISCOUNT		-25.00
JOB # 4	10L	10 PERCENT DISCOUNT		-38.50
TOTAL - MISC				-158.94

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$3000.00 (+TAX)

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

REYNOLDS AND REYNOLDS COMPANY PHAINI STATE U. (1/17/13)



RAM

Jeep

BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700

SRT

RECOMMENDED SERVICES

Table with 8 columns: OPERATION, OPERATION DESCRIPTION, MO/MI, TOTAL, OPERATION, OPERATION DESCRIPTION, MO/MI, TOTAL

SERVICE HISTORY

Table with 8 columns: DATE, REPAIR ORDER, MILEAGE, ADVISOR, TECHNICIAN, TYPE, OPERATION, OPERATION DESCRIPTION

SALESPERSON NO. 3757 RICHARD DITOMASSO SERVICE STATE REG# R-7062132

Vehicle information form including VIN (1D4HB48N64F), Year/Make/Model (04/DODGE TRUCK/DURANGO/DODGE DURANG), Production Date (06/01/04), Stock No., Service Contract (EASY CARE), Delivery Date (06/01/04), Delivery Miles (8), Selling Dealer No., R.O. Date (03/08/16), Color (BLACK CC/MED SL G), Contract No., Expiration Date (06/01/09), Expiration Miles (60,000), Mileage (73,197), Turbo (CHZZ), Air Cond., P.S., Trans, Advisor (JAY), Labor Rate (130.00), and Appointment (07:14am on 03/08/16).

Job details and terms section. Includes 'ORIGINAL CUSTOMER ESTIMATE' table with columns for PARTS, LABOR, and TOTAL. Lists 5 jobs: 1. 40CHZ N.Y.S. EMISSION INSP, 2. 01CHZ ADJUSTMENTS, 3. 03CHZ REAR SUSPENSION, 4. 07CHZ COOLING SYSTEM, 5. 01CHZ2 ADJUSTMENTS 2. Includes terms: 'ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850'. Also includes a section for 'DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT' and 'REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED - SAVE PARTS'. Includes 'PRE-INSPECTION ESTIMATE' and 'TEAR DOWN FOR ESTIMATE ONLY' sections.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED [CONTINUED ON NEXT PAGE]

The Reynolds and Reynolds Company ERMINTV04E CC683094 G (1/1/13)



D/B/A BAYSIDE CHRYSLER JEEP DODGE

BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

SRT

Jeep

DODGE

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	RE	ER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
05/18/15			67152	0715	8375	C	07CHZ	COOLING SYSTEM
					8375	I	07CHZ1	CNG FILTER ELEMENT
					7813	I	01CHZ2	ADJUSTMENTS 2
03/26/15			66267	0715	8375	I	08CHZ	ELECTRICAL
					8375	C	09CHZ	ENGINE DIAGNOSE
					8375	C	07CHZ	COOLING SYSTEM

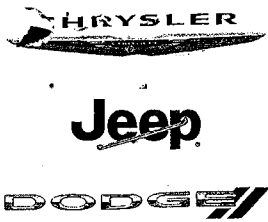
SALESPERSON NO. 3757 RICHARD DITOMASSO SERVICE STATE REG# R-7062132

VEHICLE ID NO. 1D4HB48N64F	YEAR/MAKE/MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANG	PRODUCTION DATE	STOCK NO.	L
CUSTOMER NO.	SERVICE CONTRACT EASY CARE	DELIVERY DATE 06/01/04	DELIVERY MILES 8	SELLING DEALER NO.
JAMAICA, NY	COLOR BLACK CC/MED SL G	CONTRACT NO.	EXPIRATION DATE 06/01/09	EXPIRATION MILES 60,000
TURBO	M/MC	AIR COND.	P.S.	TRANS
	CHZZ			
		MILEAGE 73,197	ADVISOR NO. 0715	ADVISOR JAY
<small>I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.</small>				
TIME RECEIVED 07:14am	DATE/TIME PROMISED 03/08/16 06:00pm	PRIORITY	LABOR RATE 130.00	
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	CUSTOMER'S SIGNATURE			

6	95CHZ	INSPECT VEHICLE	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
		PERFORM MULTI-POINT INSPECTION AS PER FACTORY GUIDELINES	DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO TYPE: INITIALS
7	C 22CHZZMISC1	TIRE/WHEEL	REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED ----- SAVE INITIALS
		TIRE ROTATION/BRAKE INSPECTION \$17.95 W/COUPON	PRE-INSPECTION ESTIMATE PARTS & LABOR \$ DELATED OR REVISED ESTIMATE APPROVAL \$ TEAR DOWN FOR ESTIMATE ONLY X \$ INITIALS AMOUNT
			ADDITIONAL WORK APPROVED \$ CONTACTED <input type="checkbox"/> VIA PHONE <input type="checkbox"/> IN PERSON <input type="checkbox"/> PHONE WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO
			OK'D BY DATE A P CALLED BY PHONE CALLED

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

The Reynolds and Reynolds Company ERMINTW014E CC633094 Q (11/13)



D/B/A BAYSIDE CHRYSLER JEEP DODGE

BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RAM

SRT

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 05/19/15
	LABOR RATE 130.00	MILEAGE 67,152	COLOR BLACK CC/ME
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	STOCK NO.
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	DELIVERY MILES 8
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/18/15
	COMMENTS	MO: 67173	

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
# 1 07CHZ COOLING SYSTEM UNITS: 0.01 TECH(S): 8375					1.27
STATES AFTER HER SERVICE WAS DONE 3 DAYS LATER THE VEHG HAD NO ANTIFRZ IN THE RADIATOR. AT THIS POINT THE MIL LITE WAS ON.HASNT COME ON EVER SINCE THE ANTIFRZ WAS ADDED REPLACED THE COOLANT UPPER RAD HOSE WITH A FACTORY ONE ADDED COOLANT AND PRESUZIED THE COOLANT SYSTEM AND FOUND A SMALL LEAK BY THE LOWER RAD HOSE.FOUD A LOOSE CLAMP RETIGHTEN CLAMP AND COND HAS BEEN REPAIRED					
PARTS	1	52028986-AB	HOSE RADI 07014005	27.68	
				JOB # 1 TOTAL PARTS	27.68
				JOB # 1 TOTAL LABOR & PARTS	28.95
# 2 07CHZ CNG FILTER ELEMENT UNITS: TECH(S): 8375					INTERNAL
STATES THE UPPER COOLANT HOSE IS SWALLEN.CUST WOULD LIKE TO KNOW WHY TECK DIDNT SEE THIS PROBLEM SEE LINE 1 FOR THE REPAIR					
PARTS					0.00
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
# 3+01CHZ2 ADJUSTMENTS 2 UNITS: TECH(S): 7813					INTERNAL
RENTAL					
PARTS					0.00
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
# 4+08CHZ ELECTRICAL UNITS: 0.01 TECH(S): 8375					INTERNAL
FOUND ESIM SWITCH STUCK CLOSED REPLACED THE ESIM SWITCH AND COND HAS BEEN REPAIRED SEE TECH FOR THIS REPAIR					
PARTS	1	4891524-AA	DETECTOR 14073007		INTERNAL
PARTS	1	52129436-AA	SEAL VAPO 14039051		INTERNAL
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	INTERNAL
JOB # 2			05/19/15	RENTAL	INTERNAL
				TOTAL - SUBLET	0.00
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A		EPA COMPLIANCE CHARGE			1.00
				TOTAL - MISC	1.00

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

The Reynolds and Reynolds Company EPA/NTS/HE CCB3095 Q (1/1/13)

(SIGNED) _____ CUSTOMER SIGNATURE (DATE) _____

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RAM

SRT

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 05/19/15	INVOICE NO.
LABOR RATE 130.00	LICENSE NO.	MILEAGE 67,152	COLOR BLACK CC/ME	STOCK NO.
	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	
JAMAICA, NY	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
	F. T. E. NO.	P. O. NO.	R. O. DATE 05/18/15	
COMMENTS				MO: 6717B

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF **\$40.00 (+TAX)**

TOTALS-----
 WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH
 OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE
 SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE !
 PLEASE CIRCLE THE APPROPRIATE ANSWER.
 1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE
 SERVICE STAFF YES NO
 2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS
 YES NO
 3) MY VEHICLE WAS READY AS PROMISED YES NO
 4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES
 AND SERVICE YES NO
 5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR
 SERVICE DEPARTMENT ?

TOTAL LABOR.... 1.27
 TOTAL PARTS.... 27.68
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 2.66
TOTAL INVOICE \$ 32.61

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OF DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR RE-MANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

The Reynolds and Reynolds Company, EBANTS14E, CC633095 Q, (11/13)



Jeep

BAYSIDE CHRYSLER JEEP INC.

D/B/A BAYSIDE CHRYSLER JEEP DODGE
212-19 NORTHERN BOULEVARD
BAYSIDE, NEW YORK 11361
718-229-8700



RAM

SRT

PAID

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/27/15
LABOR RATE 127.00	LICENSE NO.	MILEAGE 66,267	COLOR BLACK CC/ME
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	STOCK NO.
VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
F.T.E. NO.	P.O. NO.	R.O. DATE 03/26/15	
COMMENTS			

MO: 66275

LABOR & PARTS

1 09CHZ ENGINE DIAGNOSE UNITS: 2.50 TECH(S): 8375 317.50
\$199.50 DIAG STATES THE MIL LITE IS ON STEADY
FOUND O2 SENSOR BANK 2 SENSOR 2 WITH INTERNAL FAILURE
REPLACED THE O2 SENSOR AND ALSO PERFORMED A WIRING REPAIR
THATS HOW THE O2 SENSOR SHORTED OUT. COND HAS BEEN REPAIRED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	BS15508	O2 SENSOR	98.09	98.09
JOB # 1 TOTAL PARTS					98.09
JOB # 1 TOTAL LABOR & PARTS					415.59

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.

2 07CHZ COOLING SYSTEM UNITS: 2.50 TECH(S): 8375 317.50
\$199.50DIAG STATES THERE WAS NO COOLANT IN THE RADIATOR BUT THERE WAS COOLANT IN THE REZ BOTTLE. SHE HAD TO ADD A GAL OF ANTIFRZ
FOUND WATER PUMP LEAKING. REPLACED THE WATER PUMP AND COND HA, S BEEN REPAIRED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 2	1	53022189-AG	PUMP WATE 07042001	217.35	217.35
JOB # 2 TOTAL PARTS					217.35
JOB # 2 TOTAL LABOR & PARTS					534.85

STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

3 40CHZ N.Y.S. EMISSION INSP UNITS: TECH(S): 8375 INTERNAL
CUSTOMER REQUESTS NEW YORK STATE INSPECTION
CUST NEEDS TO DRIVE THE VEH. TO RESET THE PCM PERRAMITTERS
MUST DRIVE MIN 80MILES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

4 09CHA LEAK ENGINE OIL UNITS: 3.00 TECH(S): 8375 381.00
STATES SHE HAD A 1000 MILES STILL LEFT ON THE OIL CHANGE AND THERE WAS NO OIL IN THE ENG WHEN THEY CK IT.
FOUND CRANK SEAL LEAKING AND DAMPER PULLY ALMOST COMING OFF. REPLACED THE CRANK PULLEY AND CRANK SEAL AND COND HAS BEEN REPAIRED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 4	1	53020689-AB	DAMPER CR 09013005	135.80	135.80
JOB # 4	1	53021313-AA	SEAL CRAN 09011001	21.20	21.20
JOB # 4 TOTAL PARTS					157.00
JOB # 4 TOTAL LABOR & PARTS					538.00

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

5 01CHZ1 ADJUSTMENTS 1 UNITS: TECH(S): 7813 INTERNAL
RENTAL 1DAY FOR THE CUST

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/27/15	INVOICE NO. [REDACTED]
LABOR RATE 127.00	LICENSE NO. [REDACTED]	MILEAGE 66,267	COLOR BLACK CC/ME
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	
JAMAICA, NY	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.	P.O. NO.	R.O. DATE 03/26/15	
COMMENTS			MO: 66275

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 5 TOTAL PARTS 0.00
				JOB # 5 TOTAL LABOR & PARTS 0.00
J# 6+21CHZAB			TRANSMISSION LEAK UNITS: 4.00 TECH(S): 8375	508.00
CUSTOMER STATES THAT THERE IS A LEAK FROM THE TRANSMISSION LEAKING FROM TRANNY PAN WHICH IS RUSTED AND LEAKING FROM TRANSMISSION LINES. REPLACED THE TRANNY COOLER LINES AND REPLACED THE TRANNY PAN AND ADDED ATF FLUID. COND HAS BEEN REPAIRED ALSO CLEANED ALL THE RUST FROM THE TRANNY PAN				

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 6	2	52119547-AA	FITTING Q 07041005	18.35
JOB # 6	1	55056533-AB	TUBE OIL 07014002	101.25
JOB # 6	1	55056534-AA	TUBE OIL 07014002	102.31
JOB # 6	2	68218057-AA	FLUID AUT 01081018	8.50
				ATF QT
				JOB # 6 TOTAL PARTS 257.26
				JOB # 6 TOTAL LABOR & PARTS 765.26

J#	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
J# 7+07CHZZRADFLUSH			FLUSH RADIATOR UNITS: 1.90 TECH(S): 8375	241.30
COOLING SYSTEM FLUSH SERVICE MAINTENANCE FLUSH RADIATOR AND PRESSURE CHECK REPLENISHED ANTI-FREEZE TO PROPER PROTECTION.				

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 7	1	68048953-AB	ANTIFREEZ 01081004	23.20
				JOB # 7 TOTAL PARTS 23.20
				JOB # 7 TOTAL LABOR & PARTS 264.50

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	INTERNAL
JOB # 5	[REDACTED]	[REDACTED]	03/27/15	RENTAL	0.00
TOTAL - SUBLET					0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	HWC	EPA COMPLIANCE CHARGE		
JOB # 1	5P	5 PERCENT DISCOUNT		
JOB # 1	10L	10 PERCENT DISCOUNT		
JOB # 2	5P	5 PERCENT DISCOUNT		
JOB # 2	10L	10 PERCENT DISCOUNT		
JOB # 4	5P	5 PERCENT DISCOUNT		
JOB # 4	10L	10 PERCENT DISCOUNT		
JOB # 6	5P	5 PERCENT DISCOUNT		
JOB # 6	10L	10 PERCENT DISCOUNT		
JOB # 7	5P	5 PERCENT DISCOUNT		
JOB # 7	10L	10 PERCENT DISCOUNT		
TOTAL - MISC				-213.17

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

The Reynolds and Reynolds Company, ERANTS14E, CC833095.Q (1/1/13)

(SIGNED) CUSTOMER SIGNATURE (DATE)

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RAM

SRT

NO. [REDACTED]	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/27/15	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE 127.00	LICENSE NO. [REDACTED]	MILEAGE 66,267	COLOR BLACK CC/ME
[REDACTED]	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	STOCK NO.	DELIVERY MILES 8
JAMAICA, NY	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 03/26/15	
[REDACTED]	COMMENTS			

MO: 66275

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$3000.00 (+TAX)
 TOTALS-----
 WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH
 OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE
 SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE !
 PLEASE CIRCLE THE APPROPRIATE ANSWER.
 1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE
 SERVICE STAFF YES NO
 2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS
 YES NO
 3) MY VEHICLE WAS READY AS PROMISED YES NO
 4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES
 AND SERVICE YES NO
 5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR
 SERVICE DEPARTMENT ?

TOTAL LABOR.... 1765.30
 TOTAL PARTS.... 752.90
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.00
 TOTAL MISC DISC -214.17
 TOTAL TAX..... 204.58
TOTAL INVOICE \$ 2509.61

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

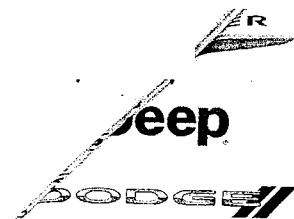
ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED
 NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/31/14		64067	0715	8375	C	26CHZ	MAINTENANCE
06/09/14		61875	0715	8375	C	02CHZ	FRT SUSP
03/25/14		60424	0715	8375	C	02CHZZSHCK1	REP FRNT SHCK 2
				8375	C	05CHZZFRTBRAREP	REP FRONT BRAKE PADS
				8375	I	26CHZABLOF	FREE L.O.F SPEC
				8375	I	22CHZZMISC1	MISC WHEELS 1

SALESPERSON NO. 3757 RICHARD DITOMASSO SERVICE STATE REG# R-7062132

VEHICLE ID NO. **1D4HB48N64F** YEAR/MAKE/MODEL **04/DODGE TRUCK/DURANGO/DODGE DURANG** PRODUCTION DATE **06/01/04** STOCK NO. **8** LICENSE NO. **03/26/15**

CUSTOMER NO. **JAMAICA, NY** SERVICE CONTRACT **EASY CARE** DELIVERY DATE **06/01/04** DELIVERY MILES **8** SELLING DEALER NO. **03/26/15**

COLOR **BLACK CC/MED SL G** CONTRACT NO. **06/01/09** EXPIRATION DATE **06/01/09** EXPIRATION MILES **60,000**

TURBO **CHZZ** AIR COND. P.S. TRANS MILEAGE **66,267** ADVISOR NO. **0715** ADVISOR **JAY**

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein, in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that these repairs are covered by a limited warranty, labor and parts for 90 days or 3000 miles, whichever comes first. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

TIME RECEIVED **07:29am** DATE/TIME PROMISED **03/26/15 06:00pm** PRIORITY

APPOINTMENT Yes No LABOR RATE **127.00**

JOB CUSTOMER'S SIGNATURE

ORIGINAL CUSTOMER ESTIMATE	PARTS	LABOR	TOTAL	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK.
X	199.50	0.00	199.50	NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
1	C 09CHZ ENGINE DIAGNOSE \$199.50 DIAG STATES THE MIL LITE IS ON STEADY			DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO TYPE: <input type="text"/>
2	C 07CHZ COOLING SYSTEM \$199.50 DIAG STATES THERE WAS NO COOLANT IN THE RADIATOR BUT THERE WAS COOLANT IN THE REZ BOTTLE. SHE HAD TO ADD A GAL OF ANTIFRZ			REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED ----- SAVE <input type="checkbox"/> SAVE PARTS <input type="checkbox"/> INITIALS <input type="text"/>
3	I 40CHZ N.Y.S. EMISSION INSP CUSTOMER REQUESTS NEW YORK STATE INSPECTION			PRE-INSPECTION ESTIMATE PARTS & LABOR \$ <input type="text"/> DELAYED OR REVISED ESTIMATE APPROVAL \$ <input type="text"/> TEAR DOWN FOR ESTIMATE ONLY X <input type="checkbox"/> \$ <input type="text"/> INITIALS <input type="text"/> AMOUNT <input type="text"/>
ADDITIONAL WORK APPROVED \$ <input type="text"/>				CONTACTED <input type="checkbox"/> VIA PHONE <input type="checkbox"/> IN PERSON <input type="checkbox"/> PHONE WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO
OK'D BY <input type="text"/>				DATE <input type="text"/> A <input type="text"/> P <input type="text"/>
CALLED BY <input type="text"/>				PHONE CALLED <input type="text"/>
ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED				

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RAM

SRT



CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 06/09/14	INVOICE NO.
	LABOR RATE 123.00	LICENSE NO.	MILEAGE 61,875	COLOR BLACK CC/ME
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO		DELIVERY DATE 06/01/04	STOCK NO.
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F		SELLING DEALER NO.	DELIVERY MILES 8
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/09/14	PRODUCTION DATE
	COMMENTS	MO: 61876		

TOTALS-----
 WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE ! PLEASE CIRCLE THE APPROPRIATE ANSWER.
 1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE SERVICE STAFF YES NO
 2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS YES NO
 3) MY VEHICLE WAS READY AS PROMISED YES NO
 4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES AND SERVICE YES NO
 5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR SERVICE DEPARTMENT ?

TOTAL LABOR.... 738.00
 TOTAL PARTS.... 581.06
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 117.16
TOTAL INVOICE \$ 1437.22

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

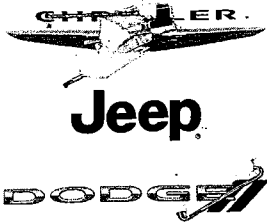
TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company, ERANTS114E, CCG33095 Q, (11/13)



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



SRT

PAID

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/25/14	INVOICE NO.
LABOR RATE 123.00	LICENSE NO.	MILEAGE 60,424	COLOR BLACK CC/ME	STOCK NO.
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04		DELIVERY MILES 8	
JAMAICA, NY	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 03/24/14	
			MO: 60429	

LABOR & PARTS

1 09CHZ ENGINE DIAGNOSE UNITS: 11.70 TECH(S): 8375 1439.10

VEHC. WAS DIAG ON 3/19/14. CUST PRE-PAID FOR CANISTER AND THE REST OF THE PARTS ARE IN STOCK. CUST OWES \$1392.75 PLUS TAX REPLACED BOTH SIDES OF EXHAUST MANIFOLD GASKETS AND 4 BOLTS REPLACED THE PURGE SOLINOID AND CANISTER WITH THE NLVD PUMP. VEHC. ALSO NEEDS MORE REPAIRS CUST DECLINED THE OTHER REPAIRS. SHE ONLY WANTED TO DO WHAT EVER NEEDED TO PASS THE NEW-YORK STATE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	53034030-AC	GASKET EX 9001004	27.30	27.30
JOB # 1	1	53034029-AD	GASKET EX 9001004	27.38	27.38
JOB # 1	4	6508219-AA	STUD DOUB 9004007	5.92	23.68
JOB # 1	8	6507746-AA	BOLT EXHA 9004001	3.92	31.36
JOB # 1	4	6508220-AA	STUD DOUB 9004007	5.76	23.04
JOB # 1	1	4891524-AA	DETECTOR 14073007	71.69	71.69
JOB # 1	1	52129436-AA	SEAL VAPO 14039051	7.92	7.92
JOB # 1	4	55366000-AA	NUT HEX F 18050022	8.91	35.64
JOB # 1	8	6506007-AA	RIVET NON 18050043	2.13	17.04
JOB # 1	1	4669940-AB	SOLENOID 8059043	65.75	65.75
				JOB # 1 TOTAL PARTS	330.80
				JOB # 1 TOTAL LABOR & PARTS	1769.90

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.

STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

2 40CHZ N.Y.S. EMISSION INSP UNITS: TECH(S): 8375 INTERNAL

CUSTOMER REQUESTS NEW YORK STATE INSPECTION PERFORMED NEW YORK STATE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # 1	10P	10 PERCENT DISCOUNT		-45.00	
JOB # 1	10L	10 PERCENT DISCOUNT		-143.91	
JOB # 1	10L	10 PERCENT DISCOUNT		-143.91	
JOB # 1	10P	10 PERCENT DISCOUNT		-45.00	
				TOTAL - MISC	-377.82

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$1550.00 (+TAX)

COMMENTS
 DELETED OPERATION(S)
 02CHZ FRT SUSP

TERMS: STRICTLY CASH, CERTIFIED CHECK.

Discounts

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

The Reynolds and Reynolds Company ERANTS14E C0693095 Q (11/13)

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

SRT

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/25/14	INVOICE NO.
	LABOR RATE 123.00	LICENSE NO.	MILEAGE 60,424	COLOR BLACK CC/ME
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/24/14	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 60429

TOTALS-----
 WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE ! PLEASE CIRCLE THE APPROPRIATE ANSWER.
 1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE SERVICE STAFF YES NO
 2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS YES NO
 3) MY VEHICLE WAS READY AS PROMISED YES NO
 4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES AND SERVICE YES NO
 5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR SERVICE DEPARTMENT ?

TOTAL LABOR.... 1439.10
 TOTAL PARTS.... 330.80
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC -377.82
 TOTAL TAX..... 123.55
TOTAL INVOICE \$ 1515.63

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE

SWAY/BAR Links
 SWAY/BAR Bushings.
 CRANK seal
 FRT Brakes
 FRT Rotors
 TRAWNY Lines

\$ 377.82
 IN DISCOUNTS

\$1900
 W/TAX

The Reynolds and Reynolds Company - EPRINTS/HE - CC63095 Q (11/13)

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

SRT

CUSTOMER NO.	[REDACTED]		ADVISOR	JAY	TAG NO.	0715	INVOICE DATE	03/25/14	INVOICE NO.	[REDACTED]
	LABOR RATE	123.00	LICENSE NO.	[REDACTED]	MILEAGE	60,424	COLOR	BLACK CC/ME	STOCK NO.	[REDACTED]
JAMAICA, NY	YEAR / MAKE / MODEL	04/DODGE TRUCK/DURANGO/DODGE DURANGO				DELIVERY DATE	06/01/04	DELIVERY MILES	8	
	VEHICLE I.D. NO.	1 D 4 H B 4 8 N 6 4 F				SELLING DEALER NO.	[REDACTED]	PRODUCTION DATE	[REDACTED]	
	F.T.E. NO.	[REDACTED]	P.O. NO.	[REDACTED]	R.O. DATE	03/25/14				
COMMENTS										

MO: 60425

LABOR & PARTS
 # 1 26CHZABLOF FREE L.O.F SPEC UNITS TECH(S): 8375 INTERNAL

CUST REQUEST FREE OIL AND FILTER CHANGE W/COUPON
 MAINTENANCE
 PERFORMED SERVICE AS REQUESTED
 NEXT OIL CHANGE DUE IN 3 MONTHS OR 3,000 MILES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	PK1	OIL CHANGE	
JOB # 1	1	5281090	FILTER EN 9057006	
JOB # 1	6	68055890-AA	ENGINE OI 1081090	

JOB # 1 TOTAL PARTS

INTERNAL
INTERNAL
INTERNAL
0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

2 22CHZZMISC1 MISC WHEELS 1 UNITS TECH(S): 8375 INTERNAL

GOOD WILLED TIRE ROTATION REFER TO [REDACTED]

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 2 TOTAL PARTS

JOB # 2 TOTAL PARTS

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.

STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE ! PLEASE CIRCLE THE APPROPRIATE ANSWER.

1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE SERVICE STAFF
 YES NO

2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS
 YES NO

3) MY VEHICLE WAS READY AS PROMISED
 YES NO

4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES AND SERVICE
 YES NO

5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR SERVICE DEPARTMENT ?

CUSTOMER SIGNATURE

LER

D/B/A BAYSIDE CHRYSLER JEEP DODGE

BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

SRT

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
24000	24000 MILE SERVICE	MI	0.00	26CHZT60000	60000 MILE SERVICE	MI	0.00

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/18/14		60290	0715	8375	C	09CHZ	ENGINE DIAGNOSE
03/20/13		54954	7160	6281	I	40CHZT	NY STATE INSP (INT)
				6281	C	19CHZ	STEERING
				6281	C	02CHZZSWLB	REP SWY BAR LNKS/BUS
				6281	C	08CHZ	ELECTRICAL
				6281	C	07CHZZWTRPUMP8	REP WATER PUMP 8

SALESPERSON NO. 3757 RICHARD DITOMASSO SERVICE STATE REG# R-7062132

VEHICLE ID NO. 1D4HB48N64F	YEAR/MAKE/MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANG	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.
CUSTOMER NO.	SERVICE CONTRACT EASY CARE	DELIVERY DATE 06/01/04	DELIVERY MILES 8	SELLING DEALER NO.	R.O. DATE 03/24/14
COLOR BLACK CC/MED SL G	CONTRACT NO.	EXPIRATION DATE 06/01/09	EXPIRATION MILES 60,000	TAG NO. 540	
TURBO	M/MC CHZZ	AIR COND.	P.S.	TRANS	MILEAGE 60,424
				ADVISOR NO. 0715	ADVISOR JAY

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

APPOINTMENT
 Yes
 No

LABOR RATE
123.00

CUSTOMER'S SIGNATURE

ORIGINAL CUSTOMER ESTIMATE:	PARTS 199.50	LABOR 0.00	TOTAL 199.50	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
1	C * 09CHZ	ENGINE DIAGNOSE	VEHC, WAS DIAG ON 3/19/14. CUST PRE-PAID FOR CANISTER AND THE REST OF THE PARTS ARE IN STOCK. CUST OWES \$1392.75 PLUS TAX	DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO TYPE: INITIALS
2	C 02CHZ	FRT SUSP	STATES THERES A RUMBLING NOISE WHEN TURNING THE VEHC, RIGHT	REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED ----- SAVE <input type="checkbox"/> SAVE PARTS INITIALS
	PRE-INSPECTION ESTIMATE PARTS & LABOR	DELATED OR REVISED ESTIMATE APPROVAL	TEAR DOWN FOR ESTIMATE ONLY	\$ \$ X \$ INITIALS AMOUNT
	ADDITIONAL WORK APPROVED	CONTACTED <input type="checkbox"/> VIA PHONE <input type="checkbox"/> IN PERSON	PHONE WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO	
	OK'D BY	DATE	A P	
	CALLED BY	PHONE CALLED		

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

The Reynolds and Reynolds Company ERANTW014E C0633094 Q. (11/13)

BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD

BAYSIDE, NEW YORK 11361

718-229-8700



RAM

Jeep

DODGE

PAID
SRT

CUSTOMER NO.	ADVISOR JAY	TAG NO. 0715	INVOICE DATE 03/18/14	INVOICE NO.
	LABOR RATE 123.00	LICENSE NO.	MILEAGE 60,290	COLOR BLACK CC/ME
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04	DELIVERY MILES 8	STOCK NO.
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/18/14	
RESIDENCE PHONE	TELEWORKER PHONE	COMMENTS		

MO: 60291

LABOR & PARTS
1-09CHZ ENGINE DIAGNOSE UNITS: TECH(S): 8375 0.00

\$199.50. THE MIL LITE IS ON. CAN NOT PASS INSPECTION WITH MIL LITE ON. WE HAVE TO DIAG THE COND. CUST WILL BE RESPONSIBLE FOR THE DIAG FEE IF NO REPAIRS ARE DONE. CUST WILL BE PRE PAING FOR 1 PART THATS SPECIAL ORDER. ALL THE OTHER PARTS ARE IN STOCK. CUST WILL OWE \$1392.75 PLUS TAX.

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	52855214-AA	CANISTER 14039051	103.75
JOB # 1 TOTAL PARTS				103.75
JOB # 1 TOTAL LABOR & PARTS				103.75

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$200.00 (+TAX)

COMMENTS
DELETED OPERATION(S)
40CHZ N.Y.S. EMISSION INSP

WE WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH OUR DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE SURVEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE ! PLEASE CIRCLE THE APPROPRIATE ANSWER.	TOTAL LABOR....	0.00
1) I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE SERVICE STAFF	TOTAL PARTS....	103.75
2) THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS	TOTAL SUBLET...	0.00
3) MY VEHICLE WAS READY AS PROMISED	TOTAL G.O.G....	0.00
4) I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES AND SERVICE	TOTAL MISC CHG.	0.00
5) WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR SERVICE DEPARTMENT?	TOTAL MISC DISC	0.00
	TOTAL TAX.....	9.21
	TOTAL INVOICE \$	112.96

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE

CUSTOMER COPY

[END OF INVOICE] 09:55am

The Reynolds and Reynolds Company, ERANTS114E, CC833095 Q, (11/13)



D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



SRT

DODGE

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
26CHZH24000	24000 MILE SERVICE	MI	0.00	26CHZT60000	60000 MILE SERVICE	MI	0.00

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/20/13		54954	7160	6281 6281 6281 6281 6281	I C C C C	40CHZI 19CHZ 02CHZZSWLB 08CHZ 07CHZZWTRPUMP8 07CHZ	NY STATE INSP (INT) STEERING REP SWY BAR LNKS/BUS ELECTRICAL REP WATER PUMP 8 COOLING SYSTEM

SALESPERSON NO. 3757 RICHARD DITOMASSO

S E R V I C E

STATE REG# R-7062132

VEHICLE ID NO. **1D4HB48N64F** YEAR/MAKE/MODEL **04 DODGE TRUCK/DURANGO/DODGE DURANG** PRODUCTION DATE **06/01/04** STOCK NO. **8** LICENSE NO. **8** R. O. NO. **03/18/14**

CUSTOMER NO. **JAMAICA, NY** SERVICE CONTRACT **EASY CARE** DELIVERY DATE **06/01/04** DELIVERY MILES **60,000** SELLING DEALER NO. **03/18/14** R. O. DATE **03/18/14**

BLACK CC/MED SL G CONTRACT NO. **06/01/09** EXPIRATION DATE **06/01/09** EXPIRATION MILES **60,000**

TURBO **CHZZ** M/MC **CHZZ** AIR COND. **CHZZ** P. S. **CHZZ** TRANS **CHZZ** MILEAGE **60,290** ADVISOR NO. **0715** ADVISOR **JAY**

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; in case your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

APPOINTMENT: Yes No
 DATE TIME PROMISED: **07:09am** **03/18/14** **06:00pm** PRIORITY **X**
 LABOR RATE **123.00**

CUSTOMER'S SIGNATURE

ORIGINAL CUSTOMER ESTIMATE: PARTS LABOR TOTAL

X

40CHZ **N.Y.S. EMISSION INSP**
CUSTOMER REQUESTS NEW YORK STATE INSPECTION

APPOINTMENT: Yes No
 DATE TIME PROMISED: **07:09am** **03/18/14** **06:00pm** PRIORITY **X**
 LABOR RATE **123.00**

TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK.
 NYS • DLR. LIC. NO. R-7062132
 NYC • DCA. LIC. NO. 902850

DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT YES NO
 TYPE: INITIALS

REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED ----- SAVE SAVE PARTS INITIALS

PRE-INSPECTION ESTIMATE PARTS & LABOR \$ DELAYED OR REVISED ESTIMATE APPROVAL \$ TEAR DOWN FOR ESTIMATE ONLY \$ INITIALS AMOUNT

ADDITIONAL WORK APPROVED \$ CONTACTED VIA PHONE IN PERSON PHONE WHEN YES NO

OK'D BY DATE A P
 CALLED BY PHONE CALLED

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE AUTO SERVICE
 212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700 X2

CUSTOMER NO.	ADVISOR HENRY	7160	TAG	INVOICE DATE 03/20/13	INVOICE NO.
	LABOR RATE 118.00	LICENSE NO.	MILEAGE 54,954	COLOR BLACK CC/ME	STOCK NO.
JAMAICA, NY	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO			DELIVERY DATE 06/01/04	DELIVERY MILES 8
	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 03/20/13	
	COMMENTS				

MO: 54954

LABOR & PARTS
 # 1 40CHZ NY STATE INSP (INT) UNITS: TECH(S): 6281 INTERNAL

PERFORM NEW YORK STATE INSPECTION
 NEW YORK STATE INSPECTION COMPLETED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 1 TOTAL PARTS 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00

2 19CHZ STEERING UNITS: 2.80 TECH(S): 6281 330.40

CUSTOMER STATES RIGHT OUTER TIE ROD WORN. CHECK AND REPORT.
 INSTALL BOTH OUTER TIE RODS AND ALIGN VEHICLE.
 COMPLETED AS AGREED WITH CUSTOMER.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 2 2 52855763-AC TIE ROD 0 19027003	67.55 135.10
	JOB # 2 TOTAL PARTS 135.10
	JOB # 2 TOTAL LABOR & PARTS 465.50

3+02CHZZSWLB REP SWY BAR LNKS/BUS UNITS: 1.50 TECH(S): 6281 177.00

SWAY BAR BUSHINGS AND LINKS WORN
 SWAY BAR LINKS AND BUSHINGS WORN / NOISEY
 REPLACED SWAY BAR BUSHINGS AND LINKS AS NEEDED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 3 2 52855534-AA BUSHING S 19048050	28.43 56.86
JOB # 3 2 CAP6591-68 LINK STAB	85.44 170.88
	JOB # 3 TOTAL PARTS 227.74
	JOB # 3 TOTAL LABOR & PARTS 404.74

4+08CHZ ELECTRICAL UNITS: 0.30 TECH(S): 6281 35.40

REPLACE THIRD BRAKE LIGHT BULB.
 BLOWN BULB.
 COMPLETED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 4 1 E000921E BULB NONE 8044001	5.92 5.92
	JOB # 4 TOTAL PARTS 5.92
	JOB # 4 TOTAL LABOR & PARTS 41.32

5+07CHZZWTRPUMP8 REP WATER PUMP 8 UNITS: 1.25 TECH(S): 6281 147.50

WATER PUMP NEEDS TO BE REPLACED
 LEAKING
 REMOVE AND REPLACE WATER PUMP REPLENISH SYSTEM WITH
 ANTIFREEZE.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 5 1 53022189-AD PUMP WATE 7042001	205.85 205.85
	JOB # 5 TOTAL PARTS 205.85

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED.

NYS REPAIR SHOP REG No.
R-7062132
 NYC • DCA. LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE AUTO SERVICE

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700 X2

CUSTOMER NO.	ADVISOR HENRY	TAG NO. 7160	INVOICE DATE 03/20/13	INVOICE NO.
JAMAICA, NY	LABOR RATE 118.00	LICENSE NO.	MILEAGE 54,954	COLOR BLACK CC/ME
	YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	DELIVERY DATE 06/01/04	DELIVERY MILES 8
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS		R.O. DATE 03/20/13	

MO: 54954

JOB # 5 TOTAL LABOR & PARTS 353.35
 # 6+07GHZ COOLING SYSTEM UNITS: 1.50 TECH(S): 6281
 PERFORM COOLANT SERVICE
 INCORRECT COLOR COOLANT IN SYSTEM. COOLANT HAS TO BE FLUSHED
 TWICE. CUSTOMER AUTHORIZED REPAIR.
 COMPLETED

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE		
JB # 6	1	PKRFR	Radiator w/Red	****	****	
JB # 6	1	4856977-AB	CLEANER C 1081080	7.60	7.60	
JB # 6	1	68051214-AA	COOLANT C 1081004	28.71	28.71	
				JOB # 6 TOTAL PARTS	36.31	
				JOB # 6 TOTAL LABOR & PARTS	213.31	

7-09CHA LEAK - ENGINE OIL UNITS: 1.00 TECH(S): 6281
 CUSTOMER STATES THAT THERE IS AN ENGINE OIL LEAK
 CUSTOMER CONCERN VERIFIED, FOUND EXCESSIVE LEAK IN
 FRONT TIMING COVER. OIL MIXED WITH COOLANT. CUSTOMER ADVISED
 TO CLEAN ENGINE AND ADD DIE TO DETECT SOURCE OF OIL LEAK.
 COOLANT LEAK ADRESSED ON THIS R/O
 CLEANED FRONT ENGINE AREA FULL OF OIL AND ADDED DIE.

RTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE		
3 # 7	1	PK1	OIL CHANGE			INTERNAL
3 # 7	1	5281090	FILTER EN 9057006			INTERNAL
3 # 7	6	4761872-MB	OIL 5W20 1081090			INTERNAL
3 # 7	1	5010042-AB	DYES LEAK 1081034			INTERNAL
				JOB # 7 TOTAL PARTS	0.00	
				JOB # 7 TOTAL LABOR & PARTS	118.00	

8+26CHZ MAINTENANCE UNITS: TECH(S): 6281
 PERFORM LOF
 MAINTENANCE
 PERFORMED LUBE OIL FILTER REPLACEMENT

TS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE		
				JOB # 8 TOTAL PARTS	0.00	
				JOB # 8 TOTAL LABOR & PARTS	34.95	
# A		HWC	EPA COMPLIANCE CHARGE			1.00
				TOTAL - MISC	1.00	

MATE
 OWNER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$1777.00 (+TAX)
 ENTS
 TED OPERATION(S)
 ZZZMISC2 MISC PWR. STRNG2

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG No.
R-7062132
 NYC - DCA LIC. NO.
902850

TERMS: STRICTLY CASH, CERTIFIED CHECK.

CUSTOMER ACKNOWLEDGES RECEIPT OF COPY

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

D/B/A BAYSIDE CHRYSLER JEEP DODGE
BAYSIDE CHRYSLER JEEP INC.

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700



RAM

SRT

FORMER NO.	ADVISOR HENRY	TAG NO. 7160	INVOICE DATE 03/20/13	INVOICE NO.
LABOR RATE 123.00	LICENSE NO.	MILEAGE 54,954	COLOR BLACK CC/ME	STOCK NO.
YEAR / MAKE / MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANGO	DELIVERY DATE 06/01/04		DELIVERY MILES 8	
VEHICLE I.D. NO. 1 D 4 H B 4 8 N 6 4 F	SELLING DEALER NO.		PRODUCTION DATE	
F. T. E. NO.	P. O. NO.	R. O. DATE 03/20/13		
COMMENTS			MO: 54954	

WANT TO BE SURE THAT YOU ARE COMPLETELY SATISFIED WITH
 : DEALERSHIP. PLEASE TAKE A MOMENT TO COMPLETE THE
 :VEY BELOW. YOUR INPUT WILL HELP US TO IMPROVE !
 :ASE CIRCLE THE APPROPRIATE ANSWER.
 I AM SATISFIED WITH THE TREATMENT I RECEIVED FROM THE
 :VICE STAFF YES NO
 THE SERVICE STAFF LISTENED AND UNDERSTOOD MY NEEDS
 YES NO
 MY VEHICLE WAS READY AS PROMISED YES NO
 I WOULD RECOMMEND THIS DEALERSHIP TO OTHERS FOR SALES
) SERVICE YES NO
 WHAT COULD WE DO TO IMPROVE YOUR SATISFACTION WITH OUR
 :VICE DEPARTMENT ?

TOTAL LABOR....	1020.25
TOTAL PARTS....	610.92
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	1.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	144.86
TOTAL INVOICE \$	1777.03

I AUTHORIZED THE REPAIR WORK WHICH WAS DONE AT THE AGREED PRICE. I KNOW THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HAVE GRANTED YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY LABOR AND PARTS FOR 90 DAYS OR 3,000 MILES WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT THE SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED.
 STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

IF I PAY BY CREDIT CARD, I AUTHORIZED YOU TO UTILIZE MY CREDIT CARD AND MY RELATED INFORMATION NEEDED TO PROCESS THE CHARGE TO MY CREDIT CARD.

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

NYS REPAIR SHOP REG NO.
R-7062132
 NYC • DCA. LIC. NO.
902850

**TERMS: STRICTLY CASH,
 CERTIFIED CHECK.**

CUSTOMER ACKNOWLEDGES
 RECEIPT OF COPY.

MY SIGNATURE INDICATES MY UNCONDITIONAL AGREEMENT TO PAY FOR AND RECEIPT OF THE PARTS AND SERVICE AS INDICATED ON THIS INVOICE.

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

BAYSIDE AUTO SERVICE

212-19 NORTHERN BOULEVARD
 BAYSIDE, NEW YORK 11361
 718-229-8700 *X 293*

COMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
26CHZH24000	24000 MILE SERVICE	MI	0.00	26CHZR54000	54000 MILE SERVICE	MI	0.00

SERVICE HISTORY RECOMMENDATIONS FROM RO# 195365 CUSTOMER ADVISED OF LEAKING FRONT MAIN SEAL, WORN FRONT BRAKE PADS

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
11/06/12		53519	7160	9288	C	26CHZ	MAINTENANCE
04/18/12		48534	0715	222164	I	40CHZ	N.Y.S. EMISSION INSP
04/14/12		48391	2955	8375	C	26CHZAALOF	22.95 L.O.F SPEC
				8375	I	40CHZ	N.Y.S. EMISSION INSP
				8375	W	18CHZ	DRIVABILITY 1
11/23/11		44924	8537	2104	C	01CHZ	ADJUSTMENTS

SALESPERSON NO. 3757 RICHARD DITOMASSO **S E R V I C E** STATE REG# R-7062132

VEHICLE I.D. NO. 1D4HB48N64F	YEAR/MAKE/MODEL 04/DODGE TRUCK/DURANGO/DODGE DURANG	PRODUCTION DATE	STOCK NO.
JAMAICA, NY	CUSTOMER NAME [REDACTED]	SERVICE CONTRACT EASY CARE	DELIVERY DATE 06/01/04
	COLOR BLACK CC/MED SL G	CONTRACT NO.	DELIVERY MILES 8
	TURBO M/MC	AIR COND. P.S.	EXPIRATION DATE 06/01/09
	TRANS	MILEAGE 54,954	EXPIRATION MILES 60,000
	ADVISOR NO. 7160	ADVISOR HENRY	R.O. DATE 03/20/13

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason, that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS FOR 90 DAYS OR 3000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE PERIOD STATED. STORAGE CHARGE IS \$25.00 PER DAY 72 HRS. AFTER WORK COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT.

APPOINTMENT: Yes No

LABOR RATE: 118.00

CUSTOMER'S SIGNATURE: _____

JOB	ORIGINAL CUSTOMER ESTIMATE:	PARTS 0.00	LABOR 0.00	TOTAL 0.00	TERMS: ALL REPAIRS ARE CASH OR CERTIFIED CHECK. NYS • DLR. LIC. NO. R-7062132 NYC • DCA. LIC. NO. 902850
	X				
1	C 40CHZ	NY STATE INSP (INT)			DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT <input type="checkbox"/> YES <input type="checkbox"/> NO
	PERFORM NEW YORK STATE INSPECTION				TYPE: INITIALS: _____
2	C 19CHZ	STEERING			REPLACED PARTS WILL BE DISCARDED UNLESS SPECIFIED - - - - - SAVE <input checked="" type="checkbox"/> SAVE PARTS: INITIALS: _____
	CUSTOMER STATES RIGHT OUTER TIE ROD WORN, CHECK AND REPORT.				PRE-INSPECTION ESTIMATE PARTS & LABOR: \$ _____ DELAYED OR REVISED ESTIMATE APPROVAL: \$ _____ TEAR DOWN FOR ESTIMATE ONLY: X \$ _____ INITIALS: _____ AMOUNT: _____
	ADDITIONAL WORK APPROVED	CONTACTED	PHONE WHEN		
		<input type="checkbox"/> VIA PHONE	READY		
		<input type="checkbox"/> IN PERSON	<input type="checkbox"/> YES <input type="checkbox"/> NO		
	OK'D BY	DATE	A P		
	CALL BY	PHONE CALLED			

ALL PARTS ARE NEW OR REMANUFACTURED EXCEPT AS NOTED

BAYSIDE CHRYSLER JEEP DODGE
212-19 NORHTERN BLVD
BAYSIDE, NY, 11361
(718) 229-8700
#0014863699

\$1777.03

Term ID: 002
Shift #: 2

Ref #: 014

Sale

03/20/13
\$1777.03



Entry Method: Scanned

03/20/13

16:31:23

Inv #: [REDACTED]

Appr Code: 18065P

Apprvd: Online

Batch#: 000667

Cust Ref #: [REDACTED]

Total:

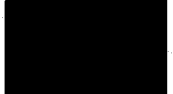
\$ 1,777.03

Customer Copy
THANK YOU!
PLEASE COME AGAIN!!

7/31/8/14
\$112.96
BAYSIDE CHRYSLER JEEP DODGE
212-19 NORHTERN BLVD
BAYSIDE, NY. 11361
(718) 229-8700
H0014863699

Ref #: 003

Sale



Entry Method: Swiped

08/18/14

09:46:38

Inv #: [Redacted]

Appr Code: 018098

Approved Online

Batch#: 000915

Cost [Redacted]

Total \$ 112.96

Customer Copy
THANK YOU!
PLEASE COME AGAIN!

BAYSIDE CHRYSLER JEEP DODGE
212-19 NORTHERN BLVD
BAYSIDE, NY, 11361
(718) 229-8700
10014863699

Term ID: 002 Ref: 005
Shift #: 2

Sale

Entry Method: Swiped

06/09/14

13:42:53

Inv #:

Appr Code: 09445P

Apprvd: Online

Batch#: 000997

Cust ref:

Total:

\$ 1,437.22

Customer Copy
THANK YOU!
PLEASE COME AGAIN!

06/09/14
06/09/14

BAYSIDE CHRYSLER JEEP DODGE
212-19 NORHTERN BLVD
BAYSIDE, NY, 11361
(718) 229-8700
H00148

03/27/15

Term ID: 002
Shift #: 2

Ref #: 000

Sale

\$2509.61



Entry Method: Swiped

03/27/15

12:59:13

Inv #: [REDACTED]

Appr Code: 70177P

Apprvd: Online

Batch#: 000252

Cust Ref [REDACTED]

Total: \$ 2,509.61

Customer Copy
THANK YOU!
PLEASE COME AGAIN!

\$2509.61

BAYSIDE CHRYS JEEP DOD
212-19 NORTHERN BLVD
BAYSIDE, NY 11361

03/09/2016

12:28:07

CREDIT CARD

CARD #
INVOICE
REQ #:
Auth #:
Approval Code:
Entry Method:
Mode:



XXXXXXXXXX



0006
000287
62730P
Swiped
Online

SALE AMOUNT

\$2511.16

CUSTOMER COPY

Jamaica NJ

7015 0640 0001 7623 8453

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL



7015 0640 0001 7623 8453



1000



20590

U.S. POSTAGE PAID JAMAICA, NY 11434 FEB 07, 17 AMOUNT

\$5.59

R2304M109993-12

W41-306

To: NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION HEADQUARTERS 1200 NEW JERSEY AVE SE WASHINGTON

Company Name

To: W41-306

Mailstop: 4 West

Department: NEC, NOA, NIA

Phone:

Purchase Order (ItemVarName4) PRIORITY

Route



70150640000176238453