

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 09-MAR-2017 JUL 11 2017		Repository <input type="checkbox"/> Reference No. 10959820
U.S. Department of Transportation National Highway Traffic Safety Administration				
OWNER INFORMATION (Type or Print)				
Name	[REDACTED]			Daytime Telephone Number
Address	[REDACTED]			E-mail Address
City	PEABODY	State	MA	Zip Code
Evening Telephone Number [REDACTED]				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KM8J3CA27GU [REDACTED]		Make HYUNDAI	Model TUCSON	Model Year 2016
Date Purchased 3/31/16	Dealer's Name and Telephone Number Village Motors North		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Danvers MA	State	Zip Code	
Transmission Type Standard	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-MAR-2016
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage 9204	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input checked="" type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:		Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2016 HYUNDAI TUCSON. WHILE THE VEHICLE WAS PARKED, THE CONTACT DEPRESSED THE ACCELERATOR PEDAL, BUT THE VEHICLE DID NOT MOVE. AFTER SEVERAL ATTEMPTS, THE VEHICLE WAS ABLE TO BE DRIVEN. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE DEALER DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPAIRED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE PERSISTED. THE FAILURE MILEAGE WAS 9,204.				
Still doing it.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				
ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				