


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>09-MAR-2017</p> <p><b>MAY 16 2017</b></p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10959731</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Address		Daytime Telephone Number	
City		State	Zip Code	Evening Telephone Number	
BROOKLYN		NY			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
JN1BY1AR2FM		INFINITI	Q70	2015	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
5/16/15	Infiniti of Lyabrook 855239 9653		No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	Lyabrook	NY	11563		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	<input checked="" type="checkbox"/> Cruise Control		Surging	23-JAN-2017	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage	Failure Speed	
			23000	5 mph or less	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)		<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:			
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2015 INFINITI Q70. WHILE OPERATING THE VEHICLE IN THE DRIVEWAY, IT SURGED FORWARD AND CRASHED INTO THE PARKING BARRIER IN THE NEIGHBOR'S YARD. THE FAILURE OCCURRED WITHOUT WARNING. THE FAILURE OCCURRED TWICE. A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TOWED TO THE DEALER. THE FRONT END AND UNDERCARRIAGE OF THE VEHICLE EXPERIENCED SEVERE DAMAGE. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THERE WERE NO INJURIES. THE FAILURE MILEAGE WAS APPROXIMATELY 23,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

See attached statement, repair bills and reporting incident to infinity. and reply from infinity

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



On January 16, 2017, I took my car into Kings Infiniti in Brooklyn, NY with the complaint that my car lunged forward while I was stuck in traffic on the Brooklyn Queens Expressway in Brooklyn NY approximately 3 weeks prior to January 16. The dealer found nothing wrong. On January 23, 2017 at 8:30 pm, while pulling into my driveway, the car lunged forward into the neighbors back yard. I was going approximately 5 miles per hour. After I got the car repaired, I took the car to Kings Infiniti and once again nothing was found. On March 20, 2017 at 4:06 pm, I started the car and I put my car into drive and with my foot still on the break, the car revved up to 7500 rpm. I put the car in park immediately and the car continued to rev at approximately 2500-3000 rpm for a few seconds. Luckily nothing happened this time. On March 27, 2017 someone from corporate offices came and tested my car and found nothing wrong. I figured they would not claim liability. I am afraid I might kill someone. I guess this is a Takata airbag situation where people have to get killed before someone takes responsibility.

# KINGS AUTOMOTIVE GROUP

**NISSAN**

2887 Coney Island Ave.  
Brooklyn, NY 11235  
TEL: 934-7000

**INFINITI**

2875 Coney Island Ave.  
Brooklyn, NY 11235  
TEL: 934-7000

**COMMERCIAL  
VEHICLE AND TAXI**  
2887 Coney Island Avenue  
Brooklyn, NY 11235  
TEL: 934-3900

CELL: [REDACTED]

[REDACTED] JOHN RUSSO 1087 11 F 01/16/17 [REDACTED]  
 145.00 22,944 /  
 15/INFINITI/Q70/  
 J N I B Y I A R 2 F M [REDACTED]  
 BROOKLYN, NY [REDACTED] 01/16/17  
 [REDACTED] MO: 2294

JOB# 1 CHARGES

LABOR J# 1 40INZ01 BRAKE CONCERN TECH(S):1052 0.00  
 CUSTOMER STATES: CHECK BRAKES  
 FOUND FRONT AND REAR BRAKE PADS AT 5MM

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX INCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR J# 2 11INZ01 ENGINE CONCERN TECH(S):1052 WARRANTY  
 CUSTOMER STATES: CHECK ENGINE/IDLE SURGES  
 CHECKED/TESTED W/CONSULT III  
 PERFORMED ECM REPROGRAMMING ROAD TESTED OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	B8599C2025	BATTERY-ENTRY CA			0.00
				TOTAL - PARTS		0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX INCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR J# 3 00INZ51 MULTI POINT INS TECH(S):1052 0.00  
 MULTI POINT INSP SER-INSP

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX INCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR J# 4 99INZYBRAKE YELLOW BRAKES TECH(S):1052 0.00  
 YELLOW BRAKES. WILL REQUIRE FURTHER ATTENTION.

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX INCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES

LABOR J# 5 99INZRCABINFILT RED CABIN FILTER TECH(S):1052 0.00  
 RED CABIN FILTER. REQUIRES IMMEDIATE ATTENTION.  
 CAR NEEDS: IN CABIN MICRO FILTER DIRTY/CLOGGED - CUSTOMER DECLINED

JOB# 5 TOTALS

JOB# 5 JOURNAL PREFIX INCS JOB# 5 TOTAL 0.00



# NGS AUTOMOTIVE GROUP

## NISSAN

2887 Coney Island Ave.  
Brooklyn, NY 11235  
718-934-3900

## INFINITI

2875 Coney Island Ave.  
Brooklyn, NY 11235  
718-646-3335

**COMMERCIAL  
VEHICLE AND TAXI**  
2887 Coney Island Avenue  
Brooklyn, NY 11235  
718-934-3900

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOHN RUSSO	1087	TAXI # 175/	INVOICE DATE 03/04/17	[REDACTED]
[REDACTED]	LABOR RATE 145.00	LICENSE #	REPAIR 23,336	COLLW	STOCK #
[REDACTED]	VEHICLE MAKE/MODEL 15/INFINITI/Q70/			DELIVERY DATE	DELIVERY MILE#
BROOKLYN, NY [REDACTED]	VEHICLE ID NO. J N 1 B Y 1 A R 2 F M [REDACTED]			DEALER DEALER NO.	PRODUCTION DATE
[REDACTED]	FIN # [REDACTED]	FIN # [REDACTED]	FIN # [REDACTED]	FIN DATE 03/03/17	
[REDACTED]	COMMENTS				MO: 23336

JOB# 1 CHARGES-----

LABOR-----

J# 1 11INZ01 ENGINE CONCERN TECH(S):1104 0.00

CUSTOMER STATES: CAR ACCELERATED BY ITSELF - DAMAGE TO FRONT  
- CAR REPAIRED AT OUTSIDE SHOP  
CA CASE [REDACTED]

CHECKED/TESTED W/CONSULT III NO CODES/FAILURES STORED - ROAD  
TESTED CAR UNABLE TO DUPLICATE ACCELERATION CONCERN

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX INCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 40INZ01 BRAKE CONCERN TECH(S):1104 217.50

CUSTOMER STATES: CHECK BRAKES LOUD SQUEAKING  
DUPLICATED CONCERN REMOVED WHEELS TO INSPECT BRAKES FRONT  
PADS LOW 2MM  
AS PER CUSTOMER REQUEST RESURFACED BOTH FRONT BRAKE ROTORS  
ON CAR - REPLACED FRONT PADS RESURFACE ROTORS ROAD TEST OK

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	PRICE-
	1	D10601TG1C	PAD KIT-DISC BRA	90.00	90.00	90.00
				TOTAL - PARTS		90.00

JOB# 2 TOTALS-----

LABOR 217.50  
PARTS 90.00

JOB# 2 JOURNAL PREFIX INCS JOB# 2 TOTAL 307.50

JOB# 3 CHARGES-----

LABOR-----

J# 3 00INZ51 MULTI POINT INSP TECH(S):1104 0.00

MULTI POINT INSP SER-INSP  
DONE

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX INCS JOB# 3 TOTAL 0.00

COMMENTS-----  
++LOANER++



**IMPORTANT**

You will be receiving a customer satisfaction survey in the near future. It is extremely important that your service experience was **Truly Exceptional!**

If for any reason you cannot grade us **Truly Exceptional**, please call us as soon as possible. Because, **Truly Exceptional** is our only goal.

The information on this invoice is for informational purposes only. ©2017 NGS-A. 03/11/17



NISSAN NORTH AMERICA, INC.

Consumer Affairs  
P.O. Box 685003  
Franklin, TN 37068-5003  
Telephone: 1-800-641-7261

March 30, 2017

[REDACTED]  
Brooklyn, NY [REDACTED]

REF: Date of Incident: January 23, 2017  
Vehicle: 2015 Infiniti Q70  
VIN No.: JN1BY1AR2FM [REDACTED]

Dear [REDACTED]

Thank you for allowing Nissan North America, Inc. the opportunity to review the circumstances regarding the incident involving your vehicle. Please be assured that Nissan North America, Inc. has taken every step necessary to fully investigate this matter.

A Nissan Technical Specialist conducted a detailed inspection of the vehicle and found no evidence of a product problem, failure, or malfunction that may have caused or contributed to the incident.

Based on our inspection of the vehicle and the available information, Nissan North America, Inc. finds no basis on which to offer financial assistance in this matter at this time. Please refer this matter to your insurance company if you have not already done so.

Thank you again for allowing us the opportunity to review your concern.

Sincerely,

Samantha Dixon  
Incident Investigation Specialist  
Nissan North America, Inc.

**JACK STERN**  
ATTORNEY AT LAW  
1189 FOREST AVENUE  
STATEN ISLAND, NY 10310

Jack Stern, Esq.  
NY - NJ - FL

James H. Birch, Esq.  
NY - NJ

Marissa Stern, Esq.  
NY

Tel.: 718-448-6767  
Fax: 718-448-4509  
Email: [jstern@jsternlaw.com](mailto:jstern@jsternlaw.com)  
: [jbirch@jsternlaw.com](mailto:jbirch@jsternlaw.com)  
: [mstern@jsternlaw.com](mailto:mstern@jsternlaw.com)

April 3, 2017

Nissan North America, Incorporated  
Consumer Affairs P3C  
P.O. Box 685003  
Franklin, TN. 37068-5003

Dear Sirs:

Please be advised that I represent [REDACTED] regarding a safety issue with his 2015 Infiniti Q70. [REDACTED] has informed you that on two separate occasions he has experienced the unexplained sudden acceleration of his vehicle. One of these incidents has already resulted in an accident, fortunately without any injuries to any person. [REDACTED] has brought his car into the dealer, Kings Infinity of Brooklyn, New York where his car was allegedly examined by the local mechanics as well as representatives from Nissan. Each time he was told that no problems were found.

[REDACTED] is concerned that the next incident could result in an injury to someone or even the loss of life. This vehicle is leased by [REDACTED] and he has no further confidence in the safety of this vehicle. [REDACTED] is unwilling to jeopardize his life and the safety or lives of others by continuing to operate this vehicle. Accordingly, it is hereby requested that you immediately agree to terminate [REDACTED] lease, refund his security deposit and allow him to return this vehicle early, without any penalties.

If you do not agree to this, [REDACTED] will retain all legal rights, including filing a notice with the National Highway Traffic Safety Administration. I await your response.

Yours truly,

Jack Stern

JS:srn

# GEICO

BROOKLYN, NY  
SUBMIT SUPPLEMENT REQUEST TO:  
partners.geico.com/gvbps/Logon.aspx  
750 WOODBURY ROAD  
WOODBURY, NY 11797

Claim #: [REDACTED]  
Workfile ID: 95c44467

## Supplement of Record 2 Summary

Written By: MICHAEL MOORE, License Number: IA1420169, 2/23/2017 11:09:18 AM  
Adjuster: CW97

Insured: [REDACTED]	Owner Policy #: [REDACTED]	Claim #: [REDACTED]
Type of Loss: Collision	Date of Loss: 01/23/2017 08:30 PM	Days to Repair: 7
Point of Impact: 12 Front	Deductible: 200.00	

### Owner (Insured):

[REDACTED]  
Brooklyn, NY [REDACTED]  
Business  
Evening

### Inspection Location:

Red hook Performance  
Red hook Performance  
753 Hick St  
Brooklyn, NY 11231  
Other  
(718) 596-9546 Day

### Appraiser Information:

(646) 912-1917

### Repair Facility:

RED HOOK PERFORMANCE  
753 Hicks St  
brooklyn, NY 11231  
(718) 596-9546 Business  
061102357 Federal ID  
7033359 License Number

## VEHICLE

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

VIN: JN1BY1AR2FM [REDACTED]	Production Date:	Interior Color:
License: [REDACTED]	Odometer: 23321	Exterior Color: white
State: NY	Condition: Good	

### TRANSMISSION

Automatic Transmission  
4 Wheel Drive

### POWER

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat  
Power Passenger Seat  
Memory Package

### DECOR

Dual Mirrors  
Tinted Glass  
Console/Storage

Overhead Console

Wood Interior Trim

### CONVENIENCE

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Alarm  
Steering Wheel Touch Controls  
Telescopic Wheel  
Climate Control  
Backup Camera w/Parking Sensors  
Home Link  
**RADIO**  
AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

Satellite Radio

### SAFETY

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device

### ROOF

Electric Glass Sunroof

### SEATS

Bucket Seats

Leather Seats

Heated Seats

### WHEELS

20" Or Larger Wheels

### PAINT

Three Stage Paint

### OTHER

Fog Lamps  
Traction Control  
Stability Control  
Signal Integrated Mirrors  
Xenon Headlamps  
Power Trunk/Gate Release

**Supplement of Record 2 Summary**

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>EMISSION SYSTEM</b>					
2	S01 Repl	RT Upr oxygen snsr	226931PM0A	1	256.62 m	0.4	
3	S01 Repl	LT Upr oxygen snsr	226931PM0A	1	256.62 m	0.4	
4		<b>FRONT BUMPER &amp; GRILLE</b>					
5		O/H front bumper				2.7	
6	* Repl	Bumper cover w/o Sport pkg, w/park sensors	620224AM1H	1	597.45	Incl.	<u>0.0</u>
7	R&I	License bracket	962104AM0B			0.2	
8	Repl	RT Fog lamp bezel w/o Sport pkg	622564AM2A	1	26.78	Incl.	
9	Repl	LT Fog lamp bezel w/o Sport pkg	622574AM2A	1	26.78	Incl.	
10	* R&I	Upper grille w/o front camera	623104AM0B			Incl.	
11		<b>FRONT LAMPS</b>					
12	* Rpr	RT Headlamp assy w/o adaptive lamp	260104AP0A			<u>1.0</u>	
13	Repl	LT Headlamp assy w/o adaptive lamp	260604AP0A	1	1,635.53	0.3	
14		Aim headlamps				0.5	
15	R&I	RT Turn signal lamp	261304AM0A			0.4	
16	R&I	LT Turn signal lamp	261354AM0A			0.4	
17		<b>RADIATOR SUPPORT</b>					
18	S01 Repl	Splash shield w/AWD	758921MD0A	1	212.47	0.3	
19	** S01 Repl	A/M Rear shield	IN6281	1	69.00	0.3	
20		<b>HOOD</b>					
21	* Refn	Hood (ALU)	F510M1MAMA				<u>1.5</u>
22		Add for Three Stage					<u>1.1</u>
23		<b>FENDER</b>					
24	* Refn	RT Fender	F31001MAMA				<u>1.5</u>
25		Overlap Major Adj. Panel					-0.4
26		Add for Three Stage					0.4
27	Repl	RT Nameplate "3.7"	638903WG1A	1	57.38	0.1	
28		<b>ELECTRICAL</b>					
29	* R&I	Battery 3.7 liter	244101MA1A			m <u>0.1</u>	
30		<b>PILLARS, ROCKER &amp; FLOOR</b>					
31	* Repl	LT Rocker molding w/o Q70L white	768511MA0B	1	1,095.29	1.1	<u>0.0</u>
32	* S01 Rpr	RT Rocker molding w/o Q70L white	768501MA0B			<u>1.5</u>	<u>0.5</u>
33		Add for Three Stage					0.2
34	* S01 Rpr	RT Inner sill (HSS)	764501MA0A			s <u>0.5</u>	<u>0.5</u>
35	* S01 Rpr	LT Inner sill (HSS)	764511MA0A			s <u>0.5</u>	<u>0.5</u>
36		<b>MISCELLANEOUS OPERATIONS</b>					
37	#	FLEX ADDITIVE		1	10.00 T		
38	#	COLOR SAND AND POLISH		1		1.2	



**Supplement of Record 2 Summary**

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

39	<b>EXHAUST SYSTEM</b>							
40	S01	Repl	RT Heat shield front pipe, upper center	20516JK01A	1	58.08		
41	S01	Repl	LT Heat shield front pipe, upper center	20516JK02A	1	58.08		
42	S01	Repl	RT Heat shield front pipe, lower center	20511JK01A	1	63.43		
43	S01	Repl	LT Heat shield front pipe, lower center	20511JK02A	1	63.43		
44	S01	Repl	Center pipe Q70, Q70 Hybrid NOTE: no betterment due to little to no rusting	203001M20B	1	571.88	m 1.0	
45	S01	Repl	Center pipe gasket	206928H30A	1	13.15		
46	S01	Repl	RT Heat shield muffler NOTE: no betterment due to little to no rusting	747621MA0A	1	91.96	0.2	
47	S01	Repl	LT Heat shield muffler NOTE: no betterment due to little to no rusting	747631MA0A	1	91.96		
48	S01	Repl	RT Muffler gasket	2069130P00	1	12.02		
49	S01	Repl	LT Muffler gasket	2069130P00	1	12.02		
50	S01	R&I	R&I exhaust assy rearward of manifolds				m 1.7	
51	<b>FRONT SUSPENSION</b>							
52	S01	Repl	Crossmember	544651EA1B	1	286.95		
53	*	S01	Rpr	Engine cradle	544011MA1A		m 1.0	
54	*	S01	Rpr	Stabilizer bar 3.7 liter w/o Sport pkg	546101MA0A		m 0.5	
55	<b>WHEELS</b>							
56	**	S01	Sect	RECOND LT/Front Wheel, alloy 20" +25%	D0C001MU4A	1	125.00 m	
57	<b>TIRES</b>							
58	*	S02	Repl	BDGST 245/40R20 Potenza RE97 AS BW 95V B5% NOTE: BETTERMENT ADDED FOR TREAD OF 8/32	BR00726	1	199.99 0.3	
59	<b>FUEL SYSTEM</b>							
60	S01	Repl	Fuel tank w/o Hybrid	172021MA0A	1	929.75	m 1.1	
61	#	S01	alignment		1	89.95		
62	#	S02	TIRE DISPOSAL		1	2.50	T	
63	<b>OTHER CHARGES</b>							
64	#	S02	Towing		1	175.00		
65	#		E.P.C.		1	2.50		
<b>SUBTOTALS</b>						<b>7,091.57</b>	<b>17.7</b>	<b>5.8</b>

**NOTES**

Prior Damage Notes:  
no prior damage

**Supplement of Record 2 Summary**

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

**ESTIMATE TOTALS**

<b>Category</b>	<b>Basis</b>	<b>Rate</b>	<b>Cost \$</b>
Parts			6,901.57
Body Labor	17.7 hrs @	\$ 48.00 /hr	849.60
Paint Labor	5.8 hrs @	\$ 48.00 /hr	278.40
Paint Supplies	5.8 hrs @	\$ 27.00 /hr	156.60
Miscellaneous			12.50
Other Charges			177.50
<b>Subtotal</b>			<b>8,376.17</b>
Sales Tax	\$ 8,376.17 @	8.8750 %	743.39
<b>Total Cost of Repairs</b>			<b>9,119.56</b>
Deductible			200.00
BDGST 245/40R20 Potenza RE97 AS BW 95V B5%			10.89
<b>Total Adjustments</b>			<b>210.89</b>
<b>Net Cost of Repairs</b>			<b>8,908.67</b>

**Supplement of Record 2 Summary**

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

**SUPPLEMENT SUMMARY**

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint	
<b>Added Items</b>								
57		<b>TIRES</b>						
58	*	S02 Repl BDGST 245/40R20 Potenza RE97 AS BW 95V B5%	BR00726	1	199.99	0.3		
		NOTE: BETTERMENT ADDED FOR TREAD OF 8/32						
62	#	S02 TIRE DISPOSAL		1	2.50 T			
<b>OTHER CHARGES</b>								
<b>Added Items</b>								
	#	S02 Towing		1	175.00			
					<b>SUBTOTALS</b>	<b>377.49</b>	<b>0.3</b>	<b>0.0</b>

**NOTES**

Prior Damage Notes:  
no prior damage

**TOTALS SUMMARY**

Category	Basis	Rate	Cost \$
Parts			199.99
Body Labor	0.3 hrs @	\$ 48.00 /hr	14.40
Miscellaneous			2.50
Other Charges			175.00
Subtotal			391.89
Sales Tax	\$ 391.89 @	8.8750 %	34.80
Additional Supplement Taxes			-0.01
<b>Total Supplement Amount</b>			<b>426.68</b>
BDGST 245/40R20 Potenza RE97 AS BW 95V B5%			10.89
Supplement Adjustments			10.89
<b>NET COST OF SUPPLEMENT</b>			<b>415.79</b>

**Supplement of Record 2 Summary**

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

**CUMULATIVE EFFECTS OF SUPPLEMENT(S)**

Estimate	4,594.21	JAMES FOX
Supplement S01	4,098.67	JAMES FOX
Supplement S02	426.68	MICHAEL MOORE
<b>Workfile Total:</b>	<b>\$ 9,119.56</b>	
<b>TOTAL ADJUSTMENTS:</b>	<b>\$ 210.89</b>	
<b>NET COST OF REPAIRS:</b>	<b>\$ 8,908.67</b>	

This is not an authorization to repair.

All GEICO customers have the right to have their vehicle repaired in the shop of their choice.

No Supplement will be honored unless authorized by GEICO.

NOTICE: Vehicles constructed of special metals may require the use of specialized welding and bonding equipment. Proper measuring and structural repair systems are required on today's vehicle to accurately accomplish vehicle repairs. Make sure your shop has the proper equipment to repair your vehicle.

**ALTERNATE PARTS DISCLAIMER:**

IF A QUALITY REPLACEMENT PART (A/M, LKQ, RECOND OR OPT OEM) APPEARS ON THIS ESTIMATE, IT INDICATES THAT THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. GUARANTEES, IF ANY, APPLICABLE TO THESE REPLACEMENT CRASH PARTS ARE PROVIDED BY THE PART MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

\*\*\*IN ADDITION TO ANY SUCH GUARANTEES, GEICO PROVIDES THE FOLLOWING:

\*\*\*OWNER LIMITED GUARANTEE\*\*\* WE GUARANTEE THAT ALL QUALITY REPLACEMENT BODY PARTS (PARTS NOT MANUFACTURED BY THE MANUFACTURER) IDENTIFIED ON YOUR ESTIMATE, ARE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND MEET GENERALLY ACCEPTED INDUSTRY STANDARDS. THIS PARTS AND LABOR GUARANTEE WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THE ESTIMATE. THIS GUARANTEE COVERS THE COST OF THE PART, LABOR TO INSTALL, AND INCIDENTALS SUCH AS PAINT AND MATERIALS AND IS SPECIFICALLY LIMITED TO THOSE ITEMS. THIS GUARANTEE DOES NOT COVER LOSS OR DAMAGE THAT IS UNRELATED TO DEFECTS IN THE QUALITY REPLACEMENT PARTS. THIS IS NOT TRANSFERABLE. IF ANY QUALITY REPLACEMENT PARTS ARE DEFECTIVE IN EITHER MATERIAL OR WORKMANSHIP, CONTACT YOUR LOCAL GEICO REPRESENTATIVE.

**Supplement of Record 2 Summary**

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2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR COMMERCIAL INSURANCE OR A STATEMENT OF CLAIM FOR ANY COMMERCIAL OR PERSONAL INSURANCE BENEFITS CONTAINING ANY MATERIALLY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, AND ANY PERSON WHO, IN CONNECTION WITH SUCH APPLICATION OR CLAIM, KNOWINGLY MAKES OR KNOWINGLY ASSISTS, ABETS, SOLICITS OR CONSPIRES WITH ANOTHER TO MAKE A FALSE REPORT OF THE THEFT, DESTRUCTION, DAMAGE OR CONVERSION OF ANY MOTOR VEHICLE TO A LAW ENFORCEMENT AGENCY, THE DEPARTMENT OF MOTOR VEHICLES OR AN INSURANCE COMPANY, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME, AND SHALL ALSO BE SUBJECT TO A CIVIL PENALTY NOT TO EXCEED FIVE THOUSAND DOLLARS AND THE VALUE OF THE SUBJECT MOTOR VEHICLE OR STATED CLAIM FOR EACH VIOLATION.

You are entitled to the return of all replaced parts, except warranty and exchange parts, but you must ask for them in writing before any work is done. If you authorize work by phone, the shop must keep any replaced parts, and make them available when you pick up the vehicle.

THE PREPARATION OF THIS ESTIMATE MAY HAVE BEEN BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. THERE ARE WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS. THESE WARRANTIES ARE PROVIDED BY THE MANUFACTURER AND/OR DISTRIBUTOR OF THE PARTS RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

## Supplement of Record 2 Summary

2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARA3867, CCC Data Date 2/14/2017, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

**Supplement of Record 2 Summary**

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2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

PURSUANT TO SECTION 2610 OF THE INSURANCE LAW, AN INSURANCE COMPANY CANNOT REQUIRE THAT REPAIRS BE MADE TO A MOTOR VEHICLE IN A PARTICULAR PLACE OR REPAIR SHOP. YOU HAVE THE RIGHT TO HAVE YOUR VEHICLE REPAIRED IN THE SHOP OF YOUR CHOICE.

### Supplement of Record 2 Summary

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2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

#### ALTERNATE PARTS SUPPLIERS

<u>Line</u>	<u>Supplier</u>	<u>Description</u>	<u>Price</u>
19	ABC Parts International FRED BENASHER 135 ROOSEVELT AVE. Mineola NY 11501 (516) 248-4900	#IN6281 A/M Rear shield	\$ 69.00

**Supplement of Record 2 Summary**

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2015 INFI Q70 AWD 4D SED 6-3.7L Gasoline Sequential MPI white

**TIRE PARTS SUPPLIERS**

<b>Line</b>	<b>Supplier</b>	<b>Description</b>	<b>Price</b>
58	Warren Tire Service ROUTE 146 & ROUTE 9 CLIFTON PARK NY 12065 (518) 371-3343	BDGST 245/40R20 Potenza RE97 AS BW 95V B5%	\$ 199.99