

To. NHTSA

MAR 23 2017

My name is [redacted], I am the 2nd owner of Toyota Corolla Matrix 2006 (VIN: 2T1KR32E06C [redacted])

When I got 54 K miles on my car in 10/2013, I got P2716 code. My ECM was replaced by Joe Myers Toyota in Jan 2011 under recall. Don McGill Toyota Dealership refused to repair my transmission & replace ECM for the 2nd time. I do believe I have a powertrain warranty (8 years / 80K mi)

I took my car to the transmission shop & spent almost \$3000 on rental car, transmission repair & new ECM.

Now my car has 105 K & has the same code P2716 & I had a transmission diagnostics done

AM 3/29/17 WJ

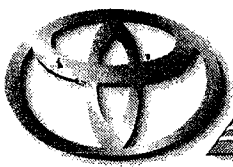
& it shows that I have internal transmission problem & ECM is malfunctioning once again.

Please see the copy attached showing that attempt to repair was made by me & dealership declined.

My phone: [REDACTED]

[REDACTED]
Houston, TX [REDACTED]

Complaint # 10959464



DON MCGILL TOYOTA



11800 Katy Freeway • Houston, Texas 77079
(281) 496-2000 • Direct (281) 496-9730

CUSTOMER NAME	ADVISOR RICKY LIANG	TAG NO. 5904	INVOICE DATE 10/16/13	CELL
HOUSTON, TX	LABOR RATE	LICENSE NO.	MILEAGE 53,964	COLOR
	YEAR / MAKE / MODEL 06/TOYOTA/MATRIX/4DR WGN STD AT		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 2T1KR32E06C		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 10/15/13	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR

#1 TOTOZUG CHECK ENGINE LIGHT TECH(S) SLSXX INTERNAL

CHECK ENGINE LIGHT COMES ON
TRANSMISSION HAS JUST BEEN REBUILT.
TECH FOUND A CODE P2716.
VEHICLE HAS UPDATED ECM.
RECOMMEND TAKING APART VALVE BODY AND DOING FURTHER
DIAGNOSIS \$500.00 . DECLINED.

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX TOCS JOB# 1 TOTAL 0.00

TOTALS

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	0.00
*****	TOTAL INVOICE \$	0.00

THANK YOU FOR

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****

1. 2006-2007
2. 2007-2008
3. 2008-2009
4. 2009-2010
5. 2010-2011
6. 2011-2012
7. 2012-2013

TC 015-07

DISCLAIMER WARRANTIES
Any warranties on the products sold hereby are those made by the manufacturer. The seller, Don McGill Toyota, Inc. hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Don McGill Toyota, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

NOTICE PURSUANT TO §70.001, TEXAS PROPERTY CODE
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.503, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account, or the account on which it is drawn has been closed.

CUSTOMER ACKNOWLEDGEMENT

X _____
Signature of Person Responsible or Agent for Person Responsible

Cash _____

Visa _____

MasterCard _____

Other _____

Amer Xpress _____

10/16/13



AUTOCOMP Technologies

INVOICE

PAGE ORDER # INVOICE #

1 of 1

8515 North Freeway, Houston US-TX 77037

Phone: 281-447-9800 Fax: 281-847-3635

CUSTOMER COPY



Bill To: A- Plus Trans
281-293-7090
2540 S. Dairy Ashford
Houston, TX 77077
United States

Ship To: A- Plus Trans
281-293-7090
2540 S. Dairy Ashford
Houston, TX 77077
United States

Code #	Order Type	PO Number	Release #	Authorized Buyer	Terms
[REDACTED]	RC-H	THANKS		TOMMY	Check

Order Date	Invoice Date	Payment Method	Release #	Salesperson	Tax Code
10/23/2013	10/23/2013	Cash Register		JOSE	Taxable

Ord	SYSP	MFG	Part Number	Description	Ship	B/O	Unit Price	Total
1	110100	MIS	programming	2T1KR32E06C [REDACTED]	1	0	\$45.0000	\$45.00
1	108955	TOY	TOY5085	89661-02K23	1	0	\$270.0000	\$270.00

new part 89661-02 K23
old 89661-02 K43
eK [REDACTED]

new ECM

Special Notes	Phone	Number	Sub Total	Amount
CHECK # [REDACTED] No Further Programming Required. Plug and Play. JB-4	Sales	281-293-7090	8.250%	\$315.00
				\$22.28
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$337.28

Return Policy and Restrictions: Customers have 5 working days to return a module. Must call in and get a Return Authorization Number (RAN). Returned Modules must be in the same condition and functional as purchased. Each return has a restock fee of 20%, \$30.00 minimum. Freight and Programming fees are not refundable. These return fees apply to all returns no matter what are the reasons for the return. Original receipt is required for all returns.

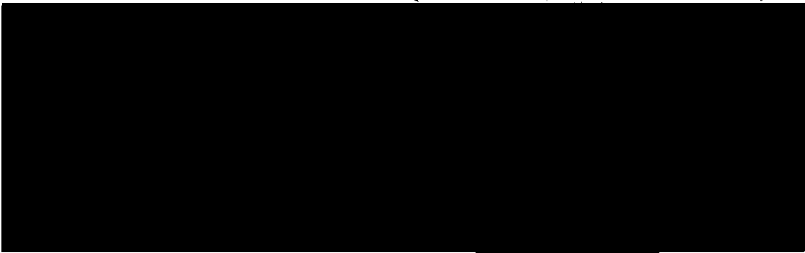
Warranty: Computer modules have one year limited warranty from original date of purchase, except special orders and Repair and Return (R&R) parts which will have 90 days warranty. Parts that are damaged by water, flood, oil, misuse, tempered, warranty label removed and incorrect voltages applied are not covered under warranty. AutoComp only guarantees its products. AutoComp does not guarantee that its products will solve un-related problems.

AutoComp shall be the sole and final party that will determine its products are in proper working condition. A/C Compressors for non-heavy duty applications come with on year limited warranty and compressors for heavy duty (HD) applications come with six months limited warranty both with the replacement of drier and expansion device at the time of compressor replacement and flashing the entire A/C system. A/C Compressor clutches come with 30 days warranty with proper installation. Other A/C parts come with one year limited warranty. This limited warranty does not cover any products that has been subject to alteration, misuse, neglect, accident, or improper installation procedure/maintenance. This warranty does not cover material (freon, o-rings, etc) used in the replacement of defective or failed products. No refund/credit is processed for any compressors that are mounted/installed to the vehicle. Buyer shall not be entitled to recover from seller any consequential damages, labor, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages. Special order parts are non-returnable under any circumstances.

Merchantability and Fitness: AutoComp shall be the sole party that will determine merchantability and fitness of its products.

Core Refund Policy: Cores must be returned for core refund with the Core Copy of the Invoice within 30 days of purchase at purchaser's expense. After 30 days, no credit will be issued. Waterflood damaged, burned and physically damaged cores and cores that are not identical to the purchased parts are not accepted for credit.

Check #	Date	Amount	Payments	Amount
[REDACTED]	10/23/2013	\$337.28		
			Balance Due	\$337.28
				\$0.00



Houston, TX

HOUSTON TX 77001

10 MAR 2017 PM 6 L



To: NHTSA
1200 New Jersey Ave, SE
Washington, DC 20590

20590-

