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Randolph NJ [REDACTED]

MAR 2 - 2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

The Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

February 13, 2017

RE: TAKATA SDI DRIVER FRONTAL AIRBAG
WWWBW8AH3EV [REDACTED]

Dear NHTSA:

Some months ago, I received the enclosed notification. Despite many calls to my dealer, Towne VW, Rockaway, NJ, I have been unable to have my vehicle repaired.

It seems terrible that a known defect cannot be fixed. Perhaps it is just more of the "Talk the Talk; not, Walk the Walk" professional code of VW of America.

I appeal to you for help.

Sincerely yours,

[REDACTED]

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