

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: claim for vehicle loss
Date: Tuesday, May 16, 2017 8:01:08 AM
Attachments: [REDACTED] [F-150 Claim to Ford 3-28-17.pdf](#)
[REDACTED] [F-150 Fire Dept Report.pdf](#)
[REDACTED] [F-150 Repair Receipts 1.pdf](#)
[REDACTED] [F-150 Repair Receipts 2.pdf](#)
[REDACTED] [Ford F-150 purchase title registration.pdf](#)
[REDACTED] [Photos fo \[REDACTED\] Claim F-150 3-28-17.pdf](#)
[REDACTED] [Claim to Ford 5-15-17.pdf](#)
[REDACTED] [claim to Ford 4-10-17.pdf](#)
[REDACTED] [Offer from Ford to \[REDACTED\].pdf](#)
[REDACTED] [Ford Complaint NHTSA questionnaire May 2017.pdf](#)
[image002.jpg](#)

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Subject: FW: claim for vehicle loss

Email 1 of 3.

From: [REDACTED]
Sent: Monday, May 15, 2017 11:32 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Cc: achabot@ford.com
Subject: claim for vehicle loss

Dear NHTSA

Thank you for helping me with my claim against Ford Motor Company. Attached is my questionnaire, and all of the pertinent documentation in this matter. Through my compliant, I am hoping the NHTSA will find out why Ford never notified previous owners of the ongoing status of this vehicle, since they maintain records by VIN that this recall was never repaired for my vehicle. I will also be asking my Congressman, and the offices of Rep. Perry and Rep. Shuster to investigate why Ford was not held responsible for continued notices to the public on this recall, which effects the life and safety of the public.

Any help you can lend in this matter is greatly appreciated.

[REDACTED]
[REDACTED]
Papillion NE [REDACTED]

[REDACTED] Direct

[REDACTED] Office

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-MAR-2017

Repository ☐

Reference No.
10958838

OWNER INFORMATION (Type or Print)

Name

Address

City PAPILLION

State NE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTZX072X

Make
FORD

Model
F-150

Model Year
2001

Date Purchased
1-13-16

Dealer's Name and Telephone Number
Quest Auto Sales Inc.

Engine:
No: Cylinders
6

Fuel Type:
gas

Original Owner
☐

Dealer's City
4501 L St., Omaha

State
NE

Zip Code
68117

Transmission Type
manual

☐ Antilock Brakes

☒ Cruise Control

Powertrain
RWD

Multiple Failure:

Incident Date(s)

23-FEB-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 060000 ENGINE (PWS)

Failure Mileage
137000

Failure Speed
parked

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2001 FORD F-150. WHILE THE VEHICLE WAS PARKED ON THE STREET, AWAY FROM THE CONTACT'S HOME, IT CAUGHT FIRE. THE CONTACT WAS NOTIFIED BY THE NEIGHBOR FOLLOWED BY THE FIRE DEPARTMENT. THE ORIGIN OF THE FIRE WAS FROM THE SPEED CONTROL DEACTIVATION SWITCH/ENGINE AS DESCRIBED IN NHTSA CAMPAIGN NUMBER: 05V017000 (VEHICLE SPEED CONTROL). A POLICE AND FIRE REPORT WERE FILED. THE FIRE WAS EXTINGUISHED BY THE FIRE DEPARTMENT. THERE WERE NO INJURIES. THE FAILURE MILEAGE WAS 137,000. THE VEHICLE WAS DESTROYED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME
Date: Tuesday, May 16, 2017 7:59:47 AM

Sent: Monday, May 15, 2017 2:19 PM

Subject: FW: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

Email 2 of 3.

From: [REDACTED]
Sent: Monday, May 15, 2017 11:35 AM
To: Chabot, Andrew (A.A.) <achabot@ford.com>
Cc: Chabot, Andrew (A.A.) <achabot@ford.com>; DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

That's your choice but whom is the point of contact with the media on this matter? I am forwarding them the same information I just sent the NHTSA for this matter as well.

Also, is your office address the address of record for legal notices so my attorney can notify you when the lawsuit is filed?

Thank you

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From: Chabot, Andrew (A.A.) <achabot@ford.com>
Sent: Monday, May 15, 2017 10:31:15 AM
To: [REDACTED]
Cc: Chabot, Andrew (A.A.)
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

PRIVILEGED AND CONFIDENTIAL

This e-mail may contain privileged communications.
If you have received it in error, please delete it immediately and notify the sender.

[REDACTED]

Since you have rejected our offer, we will close your file.

Andrew Chabot
Claims Analyst
Office of the General Counsel
WHQ; 406-E5
Phone: (313) 845-9229
Fax: (313) 390-3366
email: achabot@ford.com

From: [REDACTED]
Sent: Monday, May 15, 2017 11:30 AM
To: Chabot, Andrew (A.A.)
Cc: Chabot, Andrew (A.A.); dataquality@dot.gov
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

Mr. Chabot, Kelly Blue Book does not reflect my actual damages Ford's failure to notify me or previous owners(s) of this dangerous defect/recall. A court will award this to me, but first I am contacting my local TV stations today asking them to run a story on this with the hopes their involvement will bring you to the table in a fair manner.

Please govern yourself accordingly.

Sincerely,

[REDACTED]

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From: Chabot, Andrew (A.A.)
Sent: Monday, May 15, 9:18 AM
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME
To: [REDACTED]
Cc: Chabot, Andrew (A.A.)

PRIVILEGED AND CONFIDENTIAL This e-mail may contain privileged communications. If you have received it in error, please delete it immediately and notify the sender. [REDACTED]

[REDACTED] The offer of \$2,039.00 is the Kelley Blue Book Retail Value in good condition. The offer remains unchanged. Andrew Chabot Claims Analyst Office of the General Counsel
WHQ; 406-E5 Phone: (313) 845-9229 Fax: (313) 390-3366 email: achabot@ford.com

-----Original Message----- From: [REDACTED] [REDACTED]] Sent: Monday, May 15, 2017 10:09 AM To: Chabot, Andrew (A.A.) Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME Importance: High Good morning Mr. Chabot, please see the attached, which I will rescind if not accepted by this Thursday 5-19-17 at 5 PM CST. Thank you [REDACTED]

-----Original Message----- From: Chabot, Andrew (A.A.) [mailto:achabot@ford.com] Sent: Friday, May 12, 2017 1:46 PM To: [REDACTED]
Cc: Chabot, Andrew (A.A.) Subject: FW: 2001 F-SERIES PRIVILEGED AND CONFIDENTIAL This e-mail may contain privileged communications. If you have received it in error, please delete it immediately and notify the sender. [REDACTED] Attached is the

offer letter and General Release. Please complete the offer letter and release. The release must also be completed by a witness. Please email both completed documents (all 4 pages) to me and I will submit the settlement check request. You should receive the settlement check within 10 business days from the date that I receive the completed documents. Andrew Chabot Claims Analyst Office of the General Counsel WHQ; 406-E5 Phone: (313) 845-9229 Fax: (313) 390-3366 email: achabot@ford.com -----Original Message----- From: Chabot, Andrew (A.A.) Sent: Friday, May 12, 2017 2:39 PM To: Chabot, Andrew (A.A.) Subject: Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

COUNTEROFFER WITH AN EXPIRATION DATE/TIME Importance: High Good morning Mr. Chabot, please see the attached, which I will rescind if not accepted by this Thursday 5-19-17 at 5 PM CST. Thank you [REDACTED] -----Original Message----- From: Chabot, Andrew (A.A.) [<mailto:achabot@ford.com>] Sent: Friday, May 12, 2017 1:46 PM To: [REDACTED] Cc: Chabot, Andrew (A.A.) Subject: FW: 2001 F-SERIES PRIVILEGED AND CONFIDENTIAL This e-mail may contain privileged communications. If you have received it in error, please delete it immediately and notify the sender. [REDACTED]: Attached is the offer letter and General Release. Please complete the offer letter and release. The release must also be completed by a witness. Please email both completed documents (all 4 pages) to me and I will submit the settlement check request. You should receive the settlement check within 10 business days from the date that I receive the completed documents. Andrew Chabot Claims Analyst Office of the General Counsel WHQ; 406-E5 Phone: (313) 845-9229 Fax: (313) 390-3366 email: achabot@ford.com -----Original Message----- From: Chabot, Andrew (A.A.) Sent: Friday, May 12, 2017 2:39 PM To: Chabot, Andrew (A.A.) Subject: Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.



GENERAL RELEASE OF ALL CLAIMS

I, [REDACTED] for the sole and only consideration of \$2,039.00 to be paid to me, release and discharge Ford Motor Company, Ford Motor Credit Company, their affiliates, subsidiaries, employees, agents, representatives, successors, assigns, suppliers, dealers and insurers of any of the above, (hereafter collectively "Releasees"), from any and all claims, demands, accounts, actions, proceedings and sums of which I at any time, had or may have or that my assigns, heirs, executors or administrators hereafter can or may have against said Releasees by reason of any action, omission, event, cause, matter or thing whatsoever, presently known or unknown, suspected or unsuspected, whether or not in litigation and whether or not well-founded in fact or in law, up to and including the date of this Release, and all of the damages, losses, injuries, or consequences which may result or be alleged to result in the future, even though the same are not presently known and even though there is no reason to believe they may occur.

This Release expressly includes, but shall not be limited to, all such claims, demands or other rights for damages, losses, injuries, or consequences, to person or property or both, that may be based upon or arise out of an incident with a **2001 F-Series, VIN: 1FTZX072X1K** [REDACTED] which occurred on or about **February 22, 2017**, in **Nebraska** and I hereby acknowledge full settlement and satisfaction of all claims of whatever kind or character which I have or may have against Releasees by reason of such accident/incident.

This Release does not apply to any repair that is covered under or not excluded by Ford's New Vehicle Limited Warranty. This Release does not change the terms of the New Vehicle Limited Warranty or Ford's obligations with respect to them.

It is understood and agreed that in making this Release, I rely wholly upon my own judgment belief and knowledge, and that no representations or statements made by Releasees, their representatives, or any physician or surgeon employed by them have influenced us to any extent whatsoever in making this Release.

It is understood and agreed that I and my assigns, heirs, executors and administrators, shall hold Releasees harmless from any and all claims, demands, accounts, actions, sums of money, losses, damages, liens, costs and/or expenses for which Releasees may become liable as a result of the matters released above, and shall indemnify Releasees from any and all associated losses, damages, attorney fees, costs, and interest.

It is further understood and agreed that this settlement is a compromise of doubtful and disputed claims and that payment is not to be construed as an admission of liability upon the part of Releasees, by whom liability is expressly denied.

It is further understood and agreed that all agreements and understandings between the parties are embodied and expressed herein and that the terms of this Release are contractual and not a mere recital,

It is further understood that the terms of this agreement are confidential and may not be disclosed.

This Release shall be construed and interpreted under the laws of the State of Michigan.

I HAVE READ THE FOREGOING RELEASE COMPLETELY AND FULLY UNDERSTAND AND VOLUNTARILY ACCEPT IT.

Signed, sealed and delivered this _____ day of _____, 2017.

Robert Pelshaw (x)_____

Address.

Witness

(x)_____

Address



Office of the General Counsel

Ford Motor Company
Product Claims Department
P.O. Box 70
Dearborn, Michigan 48121-0070

May 12, 2017

[REDACTED]
Papillion, NE [REDACTED]

RE: 2001 F-Series

VIN: 1FTZX072X1K [REDACTED]

Dear [REDACTED]

Ford Motor Company h Ford Motor Company has authorized me to proceed with offering a settlement in reference to the above claim based upon the information and facts made available to Ford.

Based upon the information and facts, the review of the documentation submitted, and in the spirit of compromise, Ford Motor Company is prepared to offer \$2,039.00 as a settlement for the claims that are not covered by or are excluded by the New Vehicle Limited Warranty applicable to your vehicle. This settlement offer and the attached release do not change the terms of the New Vehicle Limited Warranty or Ford's obligations with respect to them.

This offer shall in no way be construed as an admission of liability or fault in this matter. In exchange for acceptance of this offer, you will need to sign the attached General Release of All Claims Not Covered by Warranty for this loss.

To accept this offer, please sign this letter **and** complete the attached **release** and return all four pages to me by mailing them to the address listed above or by fax to (313) 390-3366 within **ten (10) business days** of the receipt of this letter. A check will be issued 30 days from the date this office receives the above documents.

(X) _____

Date: _____

Thank you for giving us an opportunity to resolve this claim.

Respectfully yours,



Andrew Chabot

Legal Analyst-OGC Product Claims

Email: achabot@ford.com

Phone: (313) 845-9229

Fax: (313) 390-3366

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME
Date: Tuesday, May 16, 2017 8:01:04 AM

Sent: Monday, May 15, 2017 2:19 PM

Subject: FW: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

Email 3 of 3.

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Sent: Monday, May 15, 2017 11:30 AM
To: Chabot, Andrew (A.A.) <achabot@ford.com>
Cc: Chabot, Andrew (A.A.) <achabot@ford.com>; DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME

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Please govern yourself accordingly.

Sincerely,

[REDACTED]

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From: Chabot, Andrew (A.A.)
Sent: Monday, May 15, 9:18 AM
Subject: RE: 2001 F-SERIES COUNTEROFFER WITH AN EXPIRATION DATE/TIME
To: [REDACTED]
Cc: Chabot, Andrew (A.A.)

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[REDACTED] The offer of \$2,039.00 is the Kelley Blue Book Retail Value in good condition. The offer remains unchanged. Andrew Chabot Claims Analyst Office of the General Counsel WHQ; 406-E5 Phone: (313) 845-9229 Fax: (313) 390-3366 email: achabot@ford.com
-----Original Message----- From: [REDACTED] Sent: Monday, May 15, 2017 10:09 AM To: Chabot, Andrew (A.A.) Subject: RE: 2001 F-SERIES



May 15, 2017

Re: Claim for VIN 1FTZX072X1K [REDACTED]

Dear Mr. Chabot:

Your recent offer is far too low for me to even consider. I am reluctant to counter this offer since what I submitted was very reasonable, considering that I didn't include the cost of my rental vehicle, nor did I consider the loss income I incurred from not having a truck, and not being able to perform the tile jobs/handyman jobs I was doing with that vehicle. As a negotiated settlement, I would accept \$7,000, otherwise I will continue with my complaint I filed against you with the NHTSB, and contact my local news media investigative reporting, and the relevant House Subcommittee governing this matter, and ask them both to investigate why Ford failed to continue to notify owners of unrepaired defects subject to a recall, and why you gave me such an egregiously low offer far below my costs in this matter. If those efforts don't provide me fair relief from you then I will have my attorney file a lawsuit, and include all my costs, including legal fees, making the amount I will collect much higher than what I offer to settle for.

This offer is only valid until May 18, 2017 at 5 PM CST, at which time it will be automatically rescinded if not accepted by then. Thank you for your prompt attention to this matter.

Sincerely,
(signed)

[REDACTED]

C: Mr. Jim Lang, esq.



Re: Claim for VIN 1FTZX072X1K [REDACTED]

Dear Mr. Chabot:

Thank you for your recent letter related to the total loss of my Ford F-159 due to an electrical fire on February 22, 2017. It was after this fire that I learned this vehicle was subject to a recall, and the repair was never made prior to my purchase in January 2016 or since. Had Ford given me notice of the recall, or the fact the vehicle was still yet unrepaired years after this recall, I would've promptly had the vehicle repaired.

I really enjoyed my F-150. It was a 5-speed stepside, and despite being only a 6 cylinder, it was zippy and fun to drive while good on gas. I have been as of yet unable to find a replacement for this vehicle. As you can see from the attached pictures except for the fire it was in very good condition, and only had 139,xxx miles on it at the time of loss. As far as aftermarket items: I did install a tonneau cover and lock on it, and lots of upgrades and repairs on it (as the receipts detail) including:

New tires, rotors & pads	New bumpers	New U joints
Harmonic balancer	Crank shaft sensor	Heater core and thermostat
Replaced all hoses and belts	Installed a new water pump	Flushed coolant system

This incident has caused me major inconvenience and major financial loss:

Vehicle purchase:	\$3,210
Repairs/upgrades (AJ's Auto Glass & Detailing)	\$2,600
Jensen Tire	\$469
Oreillys Auto Parts	\$668.75
Labor to neighbor/mechanic (paid in cash, but I can get a receipt/affidavit)	\$600.00
Total:	\$7,547.75

Based on the attached documentation, by written notice, I hereby rescind my previous offer to settle of \$4,500, and hereby demand \$7,547.75, which loss would not have occurred had Ford diligently given me notice of your defective product for which you are liable. This does not include costs for a rental car, or time lost from work to deal with this issue, but I would settle for this amount if paid quickly. Thank you in advance for the prompt handling of this matter. If you chose to not pay this valid claim, I will revert this matter to my attorney to file suit locally. Please advise what else you may need from me to complete this claim. I can provide wiring instructions if you are able to send this electronically.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]

Enc.

C: Mr. Jim Lang, esq.

Papillion Fire Department
146 N. ADAMS ST
Papillion, NE 68046
402 339 8611

bbowes@papillion.org

Printed: 03/27/2017 08:56:30

Number of Pages: 2

Incident Report

Basic

Alarm Date and Time	14:19:27	Wednesday, February 22, 2017
Arrival Time	14:23:10	
Controlled Date and Time		
Last Unit Cleared Date and Time	15:08:45	Wednesday, February 22, 2017
Response Time	0:03:43	
Priority Response	Yes	
Completed	Yes	
Reviewed	Yes	
Fire Department Station	ST3	
Shift	B	
Incident Type	131 - Passenger vehicle fire	
Aid Given or Received	N - None	
Alarms	1	
Action Taken 1	81 - Incident command	
Action Taken 2	111 - Extinguish	
Action Taken 3	12 - Salvage & overhaul	
Casualties	No	
Apparatus - Suppression	2	
Personnel - Suppression Personnel	5	
Property Loss	\$12,000.00	
Contents Loss	\$2,000.00	
Property Value	\$12,000.00	
Contents Value	\$2,000.00	
Hazardous Material Released	N - None	
Property Use	962 - Residential street, road or residential driveway	
Location Type	Address	
Address		
City, State Zip	PAPILLION, NE	
District	PE33	
Directions		
Latitude	41.1504	
Longitude	-096.033	

Fire

Area of Origin	83 - Engine area, running gear, wheel area
Heat Source	UU - Undetermined
Item First Ignited	UU - Undetermined
Cause of Ignition	10 - Electrical wiring failure
Contribution To Ignition 1	UU - Undetermined
Human Factors	None
Mobile Equipment Involved	3 - Involved in ignition and burned
Mobile Equipment Type	22 - Pickup truck, hauling rig (non-motorized)
Mobile Equipment Make	FO - Ford
Mobile Equipment Model	LGT Convnl F-150
Mobile Equipment Year	2001
Mobile Equipment VIN	1FTZX072X1K1

Papillion Fire Department
 146 N. ADAMS ST
 Papillion, NE 68046
 402 339 8611

bbowes@papillion.org

Printed: 03/27/2017 08:56:30

Number of Pages: 2

Incident Report

Fire

Mobile Equipment License BP7
 Mobile Equipment State NE

Apparatus - PFC3

Apparatus ID PFC3
 Response Time 0:03:28
 Apparatus Dispatch Date and Time 14:19:42 Wednesday, February 22, 2017
 En route to scene date and time 14:20:05 Wednesday, February 22, 2017
 Apparatus Arrival Date and Time 14:23:10 Wednesday, February 22, 2017
 Apparatus Clear Date and Time 14:57:13 Wednesday, February 22, 2017
 Apparatus priority response Yes
 Number of People 1
 Apparatus Use 1
 Apparatus Action Taken 1 81 - Incident command
 Apparatus Type 91 - Mobile command post
 Personnel 1 7 - Euans, Brad L
 Position: BC

Apparatus - PTK3

Apparatus ID PTK3
 Response Time 0:05:17
 Apparatus Dispatch Date and Time 14:19:42 Wednesday, February 22, 2017
 En route to scene date and time 14:20:58 Wednesday, February 22, 2017
 Apparatus Arrival Date and Time 14:24:59 Wednesday, February 22, 2017
 Apparatus Clear Date and Time 15:08:45 Wednesday, February 22, 2017
 Apparatus priority response Yes
 Number of People 4
 Apparatus Use 1
 Apparatus Action Taken 1 111 - Extinguish
 Apparatus Action Taken 2 12 - Salvage & overhaul
 Apparatus Type 13 - Quint
 Personnel 1 25 - Nickisch, Brad
 Position: CAPT
 Personnel 2 41 - Carson, Chase M
 Position: FF/EMT-B
 Personnel 3 60 - Price, Marty
 Position: FF
 Personnel 4 65 - Pokorney, Jerry d
 Position: FF/EMT-B

End of Report

AJ's AUTO GLASS AND DETAILING INC.
3325 S 66th Ave Cir Omaha, NE 68106
402-214-6239

abujiries@hotmail.com

1/20/2016

Removed fiberglass body kit from truck
Removed fiberglass front and back bumpers, installed standard bumpers and trailer hitch
Painted plastic bumper trim black to match vehicle
Removed plastic chrome diamond decals throughout the body
Installed tonneau fabric cover with lock
Removed and replaced cracked windshield
Installed set of (4) brand new all weather tires
Detailed interior and exterior of truck (no engine steaming)

\$2,600 tax included

Ph Carl
me

Jensen

TIRE AUTO

Largest Major Brand Tire Inventory
Expert Automotive & Diagnostic Services
Friendliest Customer Service

GOODYEAR · COOPER · KELLY · DUNLOP · FIERCE · TOYO · CORDOVAN
MICHELIN · BF GOODRICH · UNIROYAL

ASA Tire Systems Group
Customer Sales History by Tag/Date/Customer

Oper# 0050 Page 1

Plate No: [REDACTED]

	Description	Price+FET	Qty	Slw	Mileage	Tag	Cust	Mech
12/06/16 11-284018 C	WONT' STAY		1	50	136315	78163976	11	
12/06/16 11-284018 C	FUEL PUMP		1	50	136315	78163976	11	
12/06/16 11-284018 047200000	TU	65.00	1	50	136315	78163976	11	76
12/06/16 11-284018 047100000	TU	120.00	1	50	136315	78163976	11	76
12/06/16 11-284018 077205000	OIL/LUBE SVC	10.00	1	50	136315	78163976	11	76
12/06/16 11-284018 077101000	LABOR	7.00	1	50	136315	78163976	11	76
12/06/16 11-284018 093102000	SHOP SUPPLIES	17.00	1	50	136315	78163976	11	
12/06/16 11-284018 077283000	OIL/LUBE SVC	3.00	1	50	136315	78163976	11	76
12/06/16 11-284018 047200000	TU	220.00	1	50	136315	78163976	11	76
07/23/16 7-279757 087251000	A/C SERVICE	34.00	1	28		78163976	7	75
07/23/16 7-279757 087210000	A/C SERVICE	30.00	1	28		78163976	7	75
07/23/16 7-279757 FRIGI	A/C SERVICE	15.00	1	28		78163976	7	75
07/23/16 7-279757 293102000	SHOP SUPPLIES	6.00	1	28		78163976	7	
07/23/16 7-279757 C	ODOMETER		1	28		78163976	7	75

\$469.00

(Not counting oil changes)



WE DO IT ALL!

Routine Maintenance · Brakes · Batteries · Shocks and Struts · Suspensions · Alignments · Mufflers
Oil, Lube & Filter · Tune-ups · Engine Diagnostics · A/C Service · Radiator Service · Transmissions

SAME-DAY SERVICE |
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FAMILY OWNED SINCE 1973



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CASH SALE
PLEASE TAKE OUR SURVEY
SEE DETAILS BELOW

Papillion NE

NUMBER
INVOICE
TYPE
INVOICE
DATE

CHG. CARD SALE

1/27/17

COUNTER NO.	SPECIAL INSTRUCTIONS	SHIP VIA	CUSTOMER ORDER NO.	TIME OF ORDER	FILLED BY	CHECKED BY

TAX	QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
T	1	PRE 354		EA		U-JOINT	28.80	16.99			16.99
						LIMITED LIFETIME WARRANTY					
T	1	PRE 354		EA		U-JOINT	28.80	16.99			16.99
						LIMITED LIFETIME WARRANTY					

CREDIT CARD VISAXXXXXXXXXXXXXXXXXX REF#: 0

TOTALS

2

STORE COPY

"We appreciate your business!"

57.60 33.98

CASH TEND.

CHANGE

SUB-TOTAL

MISC.

TAX/FEES

TOTAL

33.98

2.55

36.53

CUSTOMER SIGNATURE

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

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OFFICE P.O. BOX 1156, SPRINGFIELD, MO 65801
PHONE (417) 862-3333



STORE PHONE # 402 593-8833
ADDRESS: 210 NORTH WASHINGTON ST
PAPILLION NE 68046-2353
REMIT TO: PO BOX 9464
SPRINGFIELD MO 65801-9464

BILL TO

SHIP TO

***** HISTORICAL REPRINT 03/27/17 *****

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TAX	QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
T	1	BC 1884750		EA	E	BRK CALIPER	99.98	58.99			58.99
						LIMITED LIFETIME WARRANTY					
T	2	BBR 66997RGS		EA		BRAKE ROTOR	96.59	56.99			113.98
						2 YEAR LIMITED WARRANTY					
T	2	MPB A18		EA		FW/RW BRG	12.69	7.49			14.98
T	1	ORC 72126		EA		12ozBrakeFid	5.58	3.29			3.29

MANUFACTURER'S DEFECT WARRANTY
CREDIT CARD VISAXXXXXXXXXXXXXXXXXX REF#: 0

TOTALS

6

STORE COPY

"We appreciate your business!"

324.12 191.24

CASH TEND.

CHANGE

SUB-TOTAL

MISC.

TAX/FEES

TOTAL

191.24

14.34

205.58

CUSTOMER SIGNATURE

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

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Papillion NE

INVOICE
NUMBER

INVOICE
TYPE

INVOICE
DATE

CASH SALE

11/02/16

COUNTER NO.		SPECIAL INSTRUCTIONS		SHIP VIA		CUSTOMER ORDER NO.		TIME OF ORDER		FILED BY		CHECKED BY	

T		1	MHT 93001	EA			HEATER CORE LIMITED LIFETIME WARRANTY	74.56	43.99			43.99
---	--	---	-----------	----	--	--	---------------------------------------	-------	-------	--	--	-------

TOTALS

STORE COPY

We appreciate your business

74.56

43.99

SUB-TOTAL

43.99

CASH TEND.

MISC.

TAX/FEES

3.08

CHANGE

48.00

TOTAL

47.07

CUSTOMER SIGNATURE

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

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STORE PHONE # 402 593-8833
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PAPILLION NE 68046-2353
REMIT TO: PO BOX 9464
SPRINGFIELD, MO 65801-9464

BILL TO

SHIP TO

***** HISTORICAL REPRINT 03/27/17 *****

CASH SALE
PLEASE TAKE OUR SURVEY
SEE DETAILS BELOW

Papillion NE

INVOICE
NUMBER

INVOICE
TYPE

INVOICE
DATE

CHG. CARD SALE

1/22/17

COUNTER NO.	SPECIAL INSTRUCTIONS		SHIP VIA		CUSTOMER ORDER NO.	TIME OF ORDER	FILLED BY	CHECKED BY			
TAX	QTY.	LINE	ITEM NUMBER	UNIT MEAS.	CO.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE

T		1	BB SM679	ST			METALLIC PAD LIMITED LIFETIME WARRANTY	64.39	37.99			37.99
---	--	---	----------	----	--	--	--	-------	-------	--	--	-------

Coupon applied to above item, discount listed below

T		1	VER 26111	EA			.14oz Grease MANUFACTURER'S DEFECT WARRANTY	2.53	1.49			1.49
---	--	---	-----------	----	--	--	---	------	------	--	--	------

Coupon applied to above item, discount listed below

CREDIT CARD VISAXXXXXXXXXXXXXXXXXX REF#: 0

TOTALS

STORE COPY

We appreciate your business

66.92

39.48

SUB-TOTAL

39.48

CASH TEND.

TAX/FEES

5.00

CHANGE

TOTAL

2.59

37.07

CUSTOMER SIGNATURE

ALL MERCHANDISE RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

Visit Us At: www.oreillyauto.com

210 NORTH WASHINGTON ST
PAPILLION, NE 68046
(402) 593-8833
www.oreillyauto.com

Store hours:
Mon-Sat: 07:30 AM-08:00 PM
Sun: 09:00 AM-08:00 PM

Counter #: [REDACTED] CHRIS C.
Date: 02/11/2017 12:45 PM Drawer: 1
Invoice #: [REDACTED]

MGA 332389 8.99 T1
14.10Z PROPA

BOS 15716 43.99 T1
02 SENSOR

15717 44.99 T1
02 SENSOR

Items:

Sub-Total 97.97
Tax! 7.35
Total 105.32

MC 4273 105.32

MC XXXXXXXXXXXX [REDACTED] Auth CD: 188643
REF# [REDACTED]

SIGNATURE VERIFIED

800: Thank you for being an O'Rewards
Customer!

www.orewards.com

Thank you for Shopping at
O'Reilly Auto Parts!

WE VALUE YOUR OPINION! ENTER TO WIN \$500
CASH @OREILLYCARES.COM or 800-300-5904

ENTER 2980424303793. RULES AT
OREILLYCARES.COM. DISPONIBLE EN ESPANOL.

City State Zip Code City State Zip Code
Purchased Vehicle/Trailer Description
Make Body Type Year Vehicle ID Number (VIN) Date of Purchase
Trade-in Vehicle/Trailer Description
Make Body Type Year Vehicle ID Number (VIN) License Plate Number Was the trade-in vehicle being leased?
If Yes, enter -0- on line 2.

Tax Computation — See Instructions
1 Total sales price
2 Less trade-in allowance
3 Less manufacturer's rebate assigned to dealer at time of sale
4 Tax base (line 1 minus lines 2 and 3) (if zero or less, enter -0-)
5 Nebraska sales or use tax (line 4 multiplied by rate)
6 Local sales or use tax (line 4 multiplied by rate)
7 Total Nebraska and local sales or use tax due (line 5 plus line 6)
8 Tire fee (Number of new tires multiplied by \$1)
9 Penalty for late payment
10 Interest for late payment
11 Balance due (total of lines 7, 8, 9, and 10)

Any dealer or seller who willfully prepares a false or fraudulent Nebraska Sales/Use Tax and Tire Fee Statement may be found guilty of a Class IV felony and will, upon conviction, be fined not more than \$10,000, or be imprisoned not more than five years or both. Under penalties of law, I declare that I have examined this statement and it is correct and complete.

sign here

Signature of Seller

Signature of Purchaser or Agent of Purchaser

Date

Nebraska Resale or Exempt Sale Certificate for Motor Vehicle and Trailer Sales

If exempt category 1 through 7 is claimed, requested information must be entered. Only categories 5 and 12 are exempt from the tire fee.

Type of Exemption	Type of Exemption
☐ 1 Purchase by an exempt organization holding a Certificate of Exemption issued by the Nebraska Department of Revenue. Number 05-	☐ 7 Purchase by a person with a disability with funds contributed by the U.S. Department of Veterans Affairs or the Nebraska Department of Health and Human Services Finance and Support. Enter amount of contribution: \$ See instructions for "Purchase of a Motor Vehicle by a Person with a Disability."
☐ 2 Vehicle will be used in a common or contract carrier capacity and the purchaser shown on the face of this form holds a current Certificate of Exemption issued by the Nebraska Department of Revenue. Number 05-	☐ 8 Purchase by a governmental entity not engaged in the business of furnishing gas, water, electricity, or heat.
☐ 3 Purchase by a lessor of motor vehicles. Sales tax on the fair market lease payments to be remitted under Nebraska Sales Tax Permit. Lessor's Sales Tax Number 01-	☐ 9 Vehicle is the subject of an intercompany sale between parent, subsidiary, or brother-sister companies. Sales tax was paid by the seller company on its purchase of this vehicle. (Documentation required.)
☐ 4 Purchase under the Lessor's Option and the motor vehicle will be leased to a common or contract carrier who holds a valid Nebraska Certificate of Exemption Number 05- Lessor must attach a copy of approved Nebraska Application for Election of Lessors to Pay Sales and Use Tax on Cost of Motor Vehicles, Form 15.	☐ 10 Vehicle is a gift or received by inheritance and tax was previously paid by the donor. A gift is a voluntary transfer without any consideration. The donor paid the tax on the previous transfer. If the person accepting the motor vehicle or trailer as a gift or inheritance assumes a lien, mortgage, or encumbrance, the amount owing shall be subject to sales and use tax. (Documentation required.)
☐ 5 Purchase by a Native American Indian residing on a Nebraska reservation and the vehicle is registered at a location within the boundaries of the reservation. Tax Exemption ID Card Number:	☐ 11 Transfer of the vehicle during the creation, reorganization, or dissolution of a corporation, limited liability company, or partnership solely for voting stock membership interest or partnership interest. Also, transfer of a vehicle as additional capital to an ongoing corporation. (Documentation required.)
☐ 6 Vehicle was purchased, licensed, and operated in a state other than Nebraska. Identify state: (Documentation required.)	☐ 12 Purchase of a 30-day plate by a nonresident of Nebraska who does not intend to remain in Nebraska more than 30 days from the date of purchase.

Any purchaser or agent who completes this exemption certificate for any purchase which is not exempt under the Nebraska Revenue Act, as amended, will in addition to any tax, interest, or penalty otherwise imposed, be subject to a penalty of \$100 or ten times the tax, whichever amount is larger. Under penalties of law, I declare that I have examined this certificate and, to the best of my knowledge and belief, it is correct and complete.

sign here

Signature of Person Claiming Exemption

Date

For County Use Only

\$ Tax Paid

Date Paid

County — White Copy — Nebraska Department of Revenue — Green Copy Purchaser — Blue Copy Seller — Pink Copy

Nebraska Department of Revenue, PO Box 94818, Lincoln, NE 68509-4818

6-004-1967 Rev. 7-2014 Supersedes 6-004-1967 Rev. 8-2012

NEBRASKA CERTIFICATE OF TITLE



Vehicle Identification Number
1FTZX072X [REDACTED]

Year
2001

Make
FORD

Body Style
4DR EXTEND CAB

Purchase Date
1/13/2016

Issue Date
2/01/2016

Model
LGT CONVTNL 'F' F150

Previous Title Number/State
[REDACTED] NE

Title Type
ORIGINAL DUPLICATE
02/23/2017

G V W R

Capacity

Color
BLK

Odometer

EXEMPT

Legends

Owner Name(s) And Address
[REDACTED]

PAPILLION, NE [REDACTED]

Previous Owner(s)
QUEST AUTO SALES
OMAHA, NE 68117

1ST Lien

2ND Lien

Subsequent
Liens Filed

LIEN RELEASES

1st Release By:

Title:

Date:

County

Date:

2nd Release By:

Title:

Date:

County:

Date:

SELLER MUST COMPLETE

PURCHASER'S INFORMATION

Federal and State law requires that the seller state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in imprisonment. (RETAIN COPY FOR 5 YEARS.)

The undersigned, being the owner of the vehicle described within the Certificate of Title, hereby sells and assigns all right, title and interest in and to said Certificate of Title and described therein to the following named purchasers.

I certify to the best of my knowledge the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING

NO
TENTHS

CAUTION
READ CAREFULLY
BEFORE YOU
CHECK A BLOCK

☐ 1. The mileage stated is in excess of its mechanical limits.

☐ 2. The odometer reading is not the actual mileage.

WARNING - ODOMETER DI

ALL OWNERS WHOSE NAMES APPEAR
ON THE FACE OF THIS TITLE MUST SIGN.

PRINTED NAME OF PURCHASER(S)

ADDRESS

CITY

STATE

SIGNATURE OF SELLER

SIGNATURE OF SELLER

State of Nebraska - Vehicle Registration

S SARPY TREASURER DMV, COUNTY TREASURER
- PAPILLION, NE 68046

State of Nebraska - Registration Receipt

Renew online at: www.clickdmv.ne.gov

Number 7 Type/Class PM TC Series Year 17 Tax Flag Reg Weight 3 Tons

Number Reg Type RR Reg Date 1/20/2017

Title Number

2X1KF
FORD
TNL 'F' F150

Owner Info

PAPILLION NE

2017 ONLINE RENEWAL ORDER ID

1/20/2017

Ability policy or proof of financial responsibility is required at the time of
while the motor vehicle is operated on a public highway located in Nebraska.

2017012008194142
2017011906452916

Tax District

27001 P27
2016 MSRP 19,775

Make
FORD

Year
01

Model
LGT CONVTL 'F' F150

Style
4DR EXTEND CAB

V.I.N.

1FTZX072X1K

Reg Date

1/20/2017

Exp Date

JAN 2018

16032590098

3252335

Tax & Fee Summary

MTR VEH FEE 5.00
CO/RR/DMV/EMS 5.50
REG. FEE 18.00
PLATE FEE 6.60
MSG. PLATE 40.00
HANDLING FEE 4.00

Total Paid 79.10

Requests for refunds or credits of fees upon loss of possession or transfers of
ownership of motor vehicle must be made within **sixty days** from the date of the
loss or transfer.

Photos of loss: Claim for VIN 1FTZX072X1K [REDACTED]



Photos of loss: Claim for VIN 1FTZX072X1K [REDACTED]



Photos of loss: Claim for VIN 1FTZX072X1K [REDACTED]



Photos of loss: Claim for VIN 1FTZX072X1K [REDACTED]



Photos of loss: Claim for VIN 1FTZX072X1K [REDACTED]

