



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

06-MAR-2017

Min: 2:37
MAY - 2 2017

Reference No.

10958800

OWNER INFORMATION (Type or Print)

Name

Address

City

DEFUNIAK SPRINGS

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield or, driver's side

57XAARFA7H8

Make

POLARIS

Model

SLINGSHOT

Model Year

2017

Date Purchased

8/16/2016

Dealer's Name and Telephone Number

Indian Polaris Panama City Beach

Engine:

No: Cylinders

Fuel Type:

gas

Original Owner

☒

Dealer's City

Panama City Beach

State

FL

Zip Code

32407

4

Transmission Type

5 sp

☒ Antilock Brakes

☒ Cruise Control

Powertrain

belt driven

Multiple Failure:

see reverse, brake/traction

Incident Date(s)

23-SEP-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 010000 STEERING, 250000 ELECTRONIC STABILITY CONTROL

Failure Mileage
5000

Failure Speed
55/70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 POLARIS SLINGSHOT. WHILE ACCELERATING FROM A STOP, THE ABS WARNING INDICATOR ILLUMINATED. IN ADDITION, THE TRACTION CONTROL AND STEERING ABILITY FAILED, WHICH CAUSED THE VEHICLE TO PULL MORE TO THE RIGHT. THE DEALER DIAGNOSED THAT THE CONTROL MODULE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, A WEEK LATER, THE VEHICLE WOULD NOT START. THE VEHICLE WAS TOWED. THE VEHICLE WAS DIAGNOSED THAT THE BATTERY CABLE WAS LOSE AND WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This vehicle had a dash signal indicating brake effectiveness issue. At the same time, it also had a traction control indicator alert. The release of traction control remained on. This means vehicle loses traction for stunts, in this case, involuntarily. The turn signals malfunction has been attempted fix 4x. At time of writing, 4/20/12, problem still exists. Modules controlling the indicators + turn signals are not stocked. Multiple trips required to dealer to retest. Vehicle was driven home in this condition, dealer made no attempt to transport owner.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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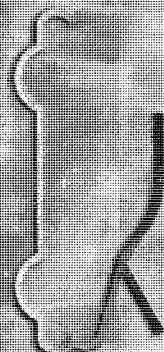
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation NHT-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



National Highway Traffic Safety Administration
U.S. Department of Transportation
www.safercar.gov

Dylan 850 368 3214

Thurs 4 pm tomorrow

4/20/11 - [REDACTED]

Vin 51XARFA748 [REDACTED]

Continuous visits to dealer have been frustrating. Repairs made for recall items were made haphazardly. For the ① turn signals, it was claimed that it was an electric malfunction. The ② steering wheel, after that repair, was left loose, and would move off the column 2"-3". The turn signal problem returned soon after, and has never been fixed. A separate dealer, Halls, in Ft. Walton beach, FL, is going to photograph and order parts needed at 4pm today. Complainant has been banned from selling dealer, Indian Polaris of Panama City beach, for commenting on specifics of problems on social media. David Elder, manager, yelled at Salesman at Halls - Dylan, (850) 586-7878, said [REDACTED] not allowed at his dealership, and refused to share repair/recall information. He also yelled at owner [REDACTED].

③ Snap on tool socket was found on floor, along with 3/4" nut, after steering/turn signal service.

④ Upon repair of module, dash was left open and a wire and large module was hanging out.

