

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148			
 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received 01-MAR-2017		Repository ☐ Reference No. 10957826	
				Daytime Telephone Number 		E-mail Address 	
OWNER INFORMATION (Type or Print)							
Name				Evening Telephone Number 			
Address							
City BENICIA		State CA		Zip Code			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3N1BB51D41L				Make NISSAN			
				Model SENTRA			
				Model Year 2001			
Date Purchased		Dealer's Name and Telephone Number		Engine: No: Cylinders			
Original Owner ☐		Dealer's City		Fuel Type:			
State		Zip Code					
Transmission Type		☐ Antilock Brakes ☐ Cruise Control		Powertrain			
		Multiple Failure:		Incident Date(s) 21-FEB-2017			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM				Failure Mileage 164000			
				Failure Speed 35			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured			
				Number of Deaths			
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2001 NISSAN SENTRA. WHILE DRIVING 35 MPH, THE VEHICLE STALLED AND THE IGNITION FAILED. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS DIAGNOSED AND REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 164,000. THE CAUSE WAS THE CAM SENSOR FAILURE CODE P0340 RECALL ON L18 ENGINES, OURS IS A 2.0 ENGINE. THE CAUSE IS THE SAME AND SHOULD BE REPAIRED WITHOUT MY EXPENSE, I BELIEVE THIS IS HAPPENING TO OTHER CARS AND NOT REPORTED, NISSAN SHOULD PICK UP THE COST \$ 592.62. THANK YOU.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MY WIFE WAS DRIVING IN HEAVY TRAFFIC IN WALNUT CREEK, CA A
RUSH HOUR WHEN HER CAR STOPPED RUNNING. THE CAUSE WAS P0340
SENSOR THIS POSED A SAFETY HAZARD AND COULD HAVE ENDED IN A
OR FATALITY. THERE WASN'T A WARNING. THE CAM SENSOR AND CODE IS
SAME ON BOTH 1.8 ENGINES AND 2.0 ENGINES THAT NISSAN USED ON THREE
SENTRA'S. THIS SHOULD BE COVERED BY NISSAN AND WITH YOUR
HELP COULD BE. THANK YOU [REDACTED] (HUSBAND) OF [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ORLANDO

2345

MAY 17

PM 3 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



3287 Sonoma Blvd
Vallejo, CA 94590
(707) 643-8291
Fax: (707) 643-8255
www.vallejonissan.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
3/01/17	
R/O Close Date	Status
3/03/17	Pre-Invoice
Mileage In	Mileage Out
166872	166872
Service Advisor / Tag #	
CURTIS CAMPBELL/885	
Vehicle Identification Number	
3N1BB51D41L	
Delivery Date	In-Service Date
	5/02/11
License Number	

BAR # AE 063664

CAD #

BENICIA, CA			Work Phone	
			Home Phone	
Year	Make	Model	Body	Color
2001	NISSAN			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - BATINSP: COMPLIMENTARY BATTERY INSPECTION PER MIDTRONICREPORT... Caused by BATTERY FAILS, IS 5 YEARS OLD Sub Total: .00	
#2 - CAR WASH: COMPLIMENTARY EXTERIOR HAND WASH FOR NISSANVEHICLES WITH ANY SERVICE... Sub Total: .00	
#3 - TIRE: STATE INSPECTION FOR AIR PRESSURE FOR TIRES TIRES 33PSI FR, 30PSI RR Sub Total: .00	
#4 - CHECK: CUSTOMER STATES THE CHECK ENGINE LIGHT IS ONCHECK AND ADVISE... CUSTOMER WAS TOLD THERE WAS A RECALL FOR VEHICLE B T NO RECALLS APPLY CHECK ENGINE LIGHT IS ON CHECK AND ADVISE CUSTOMER STATES FOR CAM SENSOR Caused by CODE P0340 STORED, CAM POSITION SENSOR IN THIS CAR IS DISTRIBUTOR, 03-124 DOES NOT APPLY Work performed by JK (89) Installed 221007J401 :DISTRIBUTOR ASSY 1@477.62 REPLACED DISTRIBUTOR, SET TIMING, IDLE, AIR VOLUME LEARN, CLEARED CODE, TEST DROVE, OK. KEY IN OP IN DOOR Sub Total: 552.62	75.00 477.62

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	75.00
PARTS	477.62
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	40.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	592.62

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X