



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue SE.
Washington, DC 20590

December 22, 2017

[REDACTED]
Albany, NY [REDACTED]

NEF-109 nm
Ref. No. 10957503

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2013 Husqvarna TR650 motorcycle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation ODI. Our office received an unprecedented increase in the number of correspondence due to the Takata air bag recalls. Our limited resources were overwhelmed and we are now just getting to your letter. We regret any inconvenience this delay may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance.

Consumer input is extremely valuable in determining defects that could result in a safety issue and the timeliness and adequacy of recall remedies. Therefore, NHTSA will maintain this submission in ODI's complaint database. The agency has a statutory responsibility to make public any and all information it receives that relates to motor vehicle or motor vehicle equipment safety. A redacted version of your Vehicle Owner Questionnaire will be on our public website. We do not release your personal information, so no one in the public knows who filed the report.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement