

NHTSA ccmMercury Routing Slip

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



Printed: 11/7/2017

CL-10957333-3613

NHTSA #: ES17-003469

XREF #:

Delivery: EML

Rec'd Date: 11/7/2017

Doc Type: CNG

Address To:

Referred By: NAD-200

Doc Date: 11/6/2017

Due Date: 12/6/2017

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM CONGRESSMAN PETERS ON BEHALF OF CONSTITUENT [REDACTED] RE
SECOND REQUEST TO NHTSA REGARDING SAFETY CONCERNS FOR AIRBAG PARTS. ID NUMBER :
10957333**

Ack Date:

Sign Office: DEPUTY DIRECTOR,
GOVERNMENTAL AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ESSIE WAGNER

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

NOV - 8 2017

Author:

THE HONORABLE SCOTT PETERS
MEMBER, US HOUSE OF REPRESENTATIVES
4350 EXECUTIVE DRIVE, SUITE 105
SAN DIEGO, CA 92121
Tel: 858-455-5550 Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	11/7/2017	12/6/2017	
NGA-010	SIGN	11/7/2017		

RR
11.8.17
40

Butler, Chris CTR (NHTSA)

From: Korkor, Julie (NHTSA)
Sent: Tuesday, November 07, 2017 8:32 AM
To: Butler, Chris CTR (NHTSA)
Subject: FW: Office of Congressman Scott Peters - Congressional Case [REDACTED]
Attachments: [REDACTED]

Good morning Chris,

Please handle and notify me when done.

Thanks,

Julie Korkor

Office of Executive Correspondence
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
202-366-5470 (office)
julie.korkor@dot.gov (email)



From: Caldwell, Megan (NHTSA)
Sent: Monday, November 06, 2017 6:11 PM
To: Korkor, Julie (NHTSA) <julie.korkor@dot.gov>
Cc: Wagner, Esther (NHTSA) <Esther.Wagner@dot.gov>
Subject: FW: Office of Congressman Scott Peters - Congressional Case [REDACTED]

Hi Julie,

Please control.

Thank you!

Megan

From: Ou, Howard [<mailto:Howard.Ou@mail.house.gov>]
Sent: Monday, November 06, 2017 5:50 PM
To: Caldwell, Megan (NHTSA) <megan.caldwell@dot.gov>; Wagner, Esther (NHTSA) <Esther.Wagner@dot.gov>
Subject: Office of Congressman Scott Peters - Congressional Case: [REDACTED]

Hello National Highway Traffic Safety Administration,

Please find attached the privacy act waiver of constituent [REDACTED] filed a safety complaint regarding air bag parts with the National Highway Traffic Safety Administration and has not received a reply back. The tracking number is: 10957333

I have also attached the full safety issue complaint for your records. Thank you for your help with this inquiry. Please let me know if there is anything else you may need.

Best,
Howard

Howard Ou
Field Representative
REP. SCOTT PETERS
San Diego | Coronado | Poway



Sign up for updates [HERE](#).

p. 858-455-5550 | Howard.Ou@mail.house.gov

4350 Executive Drive, Suite 105* (see note below for directions)

San Diego, CA 92121

***NOTE: Please use the link below for directions to our office.**

People who use only the address, rather than these directions, often end up across the street.

Directions: <https://scottpeters.house.gov/contact/offices/san-diego-office>

Privacy Release Form

If you can't get an answer from a federal agency in a timely fashion, or if you feel you have been treated unfairly, our office may be able to help resolve a problem or get you the information you need. While we cannot guarantee you a favorable outcome, we will do our best to help you receive a fair and timely response to your problem.

Residents of the 52nd Congressional District of California can contact us for assistance in dealing with Federal agencies. In order to better serve you, this form will generate a printable page that you should sign and mail to our office.

Please include all pertinent information and claim numbers in your correspondence—such as:

- Your Social Security number for a case involving Social Security;
- VA claim number for a case with Department of Veterans Affairs;
- Taxpayer identification number (Social Security number, if individual) for an Internal Revenue Service problem, etc.;
- Your address, home phone number and daytime phone number (if different than home) so that we can obtain any additional information from you that might be necessary;
- Copies of any related documents or correspondence that you may have from the agency involved.

Please Note:

The Privacy Act of 1974 (5 U.S.C. 552a (<http://uscode.house.gov/quicksearch/get.plx?title=55§ion=552a>)) requires that Members of Congress or their staff have written authorization before they can obtain information about an individual's case. We must have your signature to proceed with this type of request.

Authorization Form

This is a three step process. Step one is to fill in the form with the required data, then click the "Generate Request for Review" button at the bottom of the page. Once reviewed, print and mail, fax, or hand deliver the document to our office. The address and fax number are on the generated page.

In accordance with the Privacy Act of 1974, I give Congressman Scott Peters authority to act on my behalf

* marks required fields of data.

Your Information

Today's Date:

10/11/2017 *

Full Name:

[REDACTED] *

Agency Involved:

NHTSB *

Agency case number(s) or "None"

tracking # is 10957333. *

Social Security Number:

[REDACTED] *

Date of Birth:

[REDACTED] *

Branch of Service: (If Applicable)

USN

Military Rank: (If Applicable)

Captain (retired)

Street Address:

[REDACTED] *

City:

San Diego *

State:

CA *

ZIP Code:

[REDACTED] *

Email:

[REDACTED] *

Telephone

Phone Number / Type:

What are these options?

This is to help the constituents that are hard of hearing or use a video phone alert us to that fact so we can use the proper technology when we need to call them. The default option "Voice" is a normal audible telephone.

Please Explain the Problem:

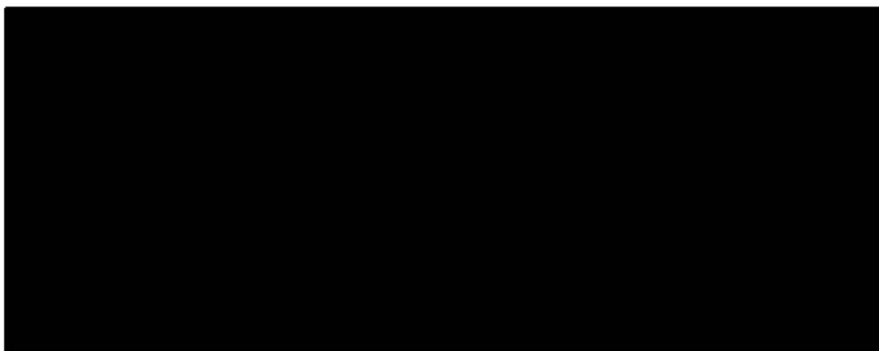
This is my 2nd request for help from your office. I filed a safety complaint regarding air bag parts with the NHTSB and never received a reply. The tracking # is 10957333.

Print This Form

Use the Generate Request for Review button to produce the document to authorize our office to help you. Print, sign, and mail, fax, or hand deliver it to the address shown on the document. Please include any other documents or material that you think would help our office help you.

[Generate Request for Review](#)

STAY UPDATED



Safety Issue Type: Complaints**February 27 2017** NHTSA ID Number: 10957333**Components: AIR BAGS**

NHTSA ID Number 10957333

Incident Date March 16 2016

Consumer Location SAN DIEGO, CA

Vehicle Identification Number JM1NA3515M1*****

Complaint Summary

CRASH No IN 2015 THE SRS LIGHT STARTED FLASHING AND I TOOK THE CAR IN TO JOHN WINE MAZDA FOR REPAIRS. ON 10/28/2015 THEY REPLACED THE CLOCK SPRING MODULE FOR \$634.45 WHICH DID NOT FIX THE PROBLEM.

FIRE No

INJURIES 0 ON 11/2/2015 THEY REPLACED THE DIAGNOSTIC MODULE OF \$485.00

DEATHS 0 WHICH DID NOT FIX THE PROBLEM. THEY STATED PARTS WERE NO LONGER AVAILABLE TO FIX THE PROBLEM AND ON 11/13/2015 THE SAID THE BATTERY AND BACKUP BATTERY MODULE NEEDED TO BE REPLACE BUT THE MODULE HAD BEEN DISCONTINUED. I RESEARCHED AVAILABILITY AND ONLY USED MODULES WERE AVAILABLE AND JOHN HINE MAZDA SAID THEY COULD NOT INSTALL USED PARTS. FINALLY ON 3/16/2016 THEY HAD A FACTORY REPRESENTATIVE CHECK OUT THE AIR BAG AND HE SAID IT NEEDED TO BE REPLACED BUT WAS NO LONGER AVAILABLE AS IT HAD BEEN DISCONTINUED. AT THIS TIME THEY SAID I NEEDED TO PROVIDE A NEW AIR BAG-WHICH I OBVIOUSLY CAN'T- AND THE DISCONNECTED AIR BAG MODE AND TAPED THE WIRING SO IT WAS NO LONGER CONNECTED. I NOW AM EXPECTED TO DRIVE MY CAR WITHOUT THE PROTECTION OF AN AIR BAG WHICH I CONSIDER A SAFETY VIOLATION

Associated Products (1)**Vehicle**

MAKE	MODEL	YEAR
MAZDA	MIATA	1991