

NHTSA ccmMercury Routing Slip



INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 7/16/2018

CL-10956895-5025

NHTSA #: ES18-002567
XREF #:
Delivery: S10 E-MAIL

Rec'd Date: 7/16/2018
Doc Type: CGA
Address To:

Referred By: NAD-200
Doc Date: 6/12/2018
Due Date: 8/13/2018

S10 #:

DOT/I #: I1-180716-001

RMP #:

**Subject: LETTER FROM CONGRESSMAN GARRETT ON BEHALF OF CONSTITUENT [REDACTED]
[REDACTED] RE: STATUS OF REPLACEMENT PARTS FOR AIR BAG RECALLED ON HIS 2007
LINCOLN MKZ.**

Ack Date:
Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS
Cleared Date:
File Loc:
Added By: RBRANSOM x63756

Ack By:
Signature: BRIAN BARNARD
Cleared By:
XREF File:
Modified By: Rhonda Bransom

Signed For:
Cleared For:
Closed Date:

Most Recent Comment:

Author:

THE HONORABLE THOMAS A GARRETT, JR
MEMBER, U.S. HOUSE OF REPRESENTATIVES
308 CRAGHEAD STREET, SUITE 102-D
DANVILLE, VA 24541
Tel: 434-791-2596 Fax: 434-791-4619 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	7/16/2018	8/13/2018	
NGA-010	SIGN	7/16/2018		

RR
7-18-18
W

THOMAS A. GARRETT, JR.
5TH DISTRICT, VIRGINIA

415 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 226-4711

688 BERKMAR CIRCLE
2ND FLOOR
CHARLOTTESVILLE, VA 22901
(434) 873-8631

308 CRAGHEAD STREET
SUITE 102D
DANVILLE, VA 24541
(434) 791-2596

Congress of the United States
House of Representatives
Washington, DC 20515

FOREIGN AFFAIRS COMMITTEE
SUBCOMMITTEES
AFRICA, GLOBAL HEALTH, GLOBAL HUMAN
RIGHTS, AND INTERNATIONAL ORGANIZATIONS
TERRORISM, NON-PROLIFERATION, AND TRADE

COMMITTEE ON
HOMELAND SECURITY
SUBCOMMITTEES
CYBERSECURITY AND INFRASTRUCTURE
PROTECTION

EMERGENCY PREPAREDNESS, RESPONSE,
AND COMMUNICATIONS

COMMITTEE ON EDUCATION
AND THE WORKFORCE
SUBCOMMITTEES
EARLY CHILDHOOD, ELEMENTARY, AND
SECONDARY EDUCATION

HIGHER EDUCATION AND
WORKFORCE DEVELOPMENT

June 12, 2018

Mr. Adam Sullivan
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

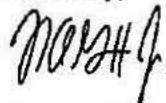
Dear Mr. Sullivan:

[REDACTED] of [REDACTED] Virginia [REDACTED]
has contacted my office regarding checking the status of a replacement part and installation of
said part, for a recalled air bag on a 2007 Lincoln MKZ. Enclosed please find a copy of his
Privacy Act Release Form for your records.

Any fair and due consideration you can give to this matter and/or any information you can
provide as an update that will allow me to respond to my constituent would be greatly
appreciated.

Thank you for your assistance. Should you have any questions regarding this letter, please
feel free to contact Mr. Matthew Becker, at (434) 791-2596, fax number (434) 791-4619, and/or
email address Matthew.Becker@mail.house.gov. My office address is 308 Craghead Street, Suite
102-D, Danville, VA 24541.

Sincerely,



Thomas A Garrett, Jr.
Congressman
Fifth District, Virginia

TG/mb



OFFICE OF CONGRESSMAN THOMAS GARRETT
5TH DISTRICT OF VIRGINIA
PRIVACY ACT RELEASE FORM

TO WHOM IT MAY CONCERN:

It is my understanding that pursuant to the Privacy Act of 1974, a signed permission must be obtained for a Member of Congress to make an inquiry through any federal agency into the personal files of a constituent. Therefore, this is to authorize the release to Congressman Thomas Garrett of Virginia, any information from my file that may be helpful in connection with the inquiry on my behalf.

[Redacted]

Mailing/Street Address

Bedford, VA

[Redacted]

City

05-22-2018

Date

[Redacted]

Social Security Number

Federal Agency Involved

Safety Recall Notice 16526/NHTSA Recall 16V-38,
Case/File Number (if applicable)

Branch of Service/Military Rank (if applicable)

Please describe the situation for which you are requesting Congressional assistance and provide copies of supporting documentation, if available. Please use the back for additional information.

Reference Recall letter dated July 2016 regarding defective passenger air bag on 2007 Lincoln MKZ. The inconvenience of not being able to use our car has caused much frustration. As you can see, the model is a 2007 and has approximately 46,500 miles having been used very little.

Thank you for any help you can give in resolving this problem.

We are more than happy to assist you in this matter, but we avoid opening a case that is being handled by another U. S. House or Senate member. Working with two representatives may cause a delay in a resolution of your matter. Please indicate below if you are working with another U. S. House or Senate member's office.

Yes Provide the representative's name _____

No No

RETURN TO THE OFFICE BELOW:

Congressman Thomas Garrett
308 Craghead Street, Suite 102-D
Danville, VA 24541
Telephone (434) 791-2596 • Fax (434) 791-4619



THE LINCOLN MOTOR COMPANY

888-327-4236

The Lincoln Motor Company
P. O. Box 1904
Dearborn, Michigan 48121-1904

[REDACTED]

[REDACTED]

BEDFORD, VA [REDACTED]

July 2016

***** IMPORTANT SAFETY RECALL ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 16S26 / NHTSA Recall 16V-384
Aviso de Revisión de Seguridad 16S26**

2007 MKZ

Your Vehicle Identification Number (VIN): 3LNHM26T17 [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Lincoln Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the passenger frontal airbag inflator may rupture in the event of a crash necessitating airbag deployment. A ruptured inflator may result in metal fragments striking vehicle occupants causing serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov and owner.lincoln.com/takata.

What will Lincoln and your dealer do?

The Lincoln Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available for Safety Recall 16S26, The Lincoln Motor Company will notify you via mail to schedule a service appointment with your dealer to have the passenger frontal airbag inflator replaced free of charge (parts and labor). Coverage is automatically transferred to subsequent owners.

What should you do?

When parts are available, The Lincoln Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Para asistencia en
Español**

Visite nuestro sitio web para ver este anuncio en Español al siguiente
dirección:



Thank you for your attention to this important matter.

The Lincoln Motor Company



THE LINCOLN MOTOR COMPANY

The Lincoln Motor Company
P. O. Box 1904
Dearborn, Michigan 48121-1904



771061913097

BEDFORD, VA

December 2017

***** IMPORTANT SAFETY RECALL ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 16S26 / NHTSA Recall 16V-384
Aviso de Revisión de Seguridad 16S26**

2007 MKZ

Your Vehicle Identification Number (VIN): 3LNHM26T17F

In July 2016, the Lincoln Motor Company sent you a letter announcing Safety Recall 16S26 – Passenger Airbag Inflator Replacement on your vehicle, with the VIN shown above. Since then, Lincoln has been developing remedy parts for your vehicle that do not contain ammonium nitrate, the chemical that has resulted in the safety recalls. This letter is to inform you that remedy parts have been delayed, and we are expecting remedy parts to become available for certain vehicles in the Spring of 2018. Lincoln will begin repairing vehicles as parts become available in the priority order established in the National Highway Transportation Safety Administration's Coordinated Remedy Order. You will be notified as soon as parts are available for your vehicle.

It is important that you schedule a service appointment for the free repair as soon as you are notified.

What is the issue?

On your vehicle, the passenger frontal airbag inflator may rupture in the event of a crash necessitating airbag deployment. A ruptured inflator may result in metal fragments striking vehicle occupants causing serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov and owner.ford.com/Takata.

What should you do?

WARNING: Until remedy parts become available, do not allow anyone to sit in the first row passenger seat. The air bag inflator could rupture during deployment in a crash and cause injuries or death. When the front row passenger seat is not occupied, the passenger air bag will not deploy, eliminating the risk.

When parts are available to support 16S26, the Lincoln Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

If you do not already have a servicing dealer, you can access www.Lincolnowner.com for dealer addresses, maps, and driving instructions.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

RETAIL OWNERS: If you have questions or concerns, please contact our **Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.Lincolnowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

FLEET OWNERS: If you have questions or concerns, please contact our **Fleet Customer Information Center at 1-800-34-FLEET**, choose Option #3, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.fleet.ford.com.

Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Thank you for your attention to this important matter.

The Lincoln Motor Company