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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 2/6/2017

Incident Details

Document Number: 11720123A

Report Number: 20170206-0F7D5-2147407312

Report Submitted Date: 2/6/2017

Who You Are: Consumer

Incident Description: I have a 2008 GMC Yukon Denali with 80K miles. All 4 exterior door handles are broken because of a manufacturers defect which has been recalled in previous years. The doors will close and lock the passengers in the car on occasion and could cause a serious safety hazard in an emergency. Also the interior of each door handle is coated with a "Chrome" surface covering that peels back and has incredibly sharp edges which have cut all 5 of my family members, this is also a known issue with Denali's and has been recalled in the past. I have tried to get GMC to replace the handles which they have refused to do, the cost to replace the door handles for all 4 doors is about \$1500 according to my local dealership. While I understand that the car is out of warranty this is a clear case of a defect in the manufacturing process and could potentially cause serious injury or even death.

Incident Date: 2/1/2017 This is an estimate

Incident Location: Other - [REDACTED] Salem, Oregon, [REDACTED], United States This is my home address

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Injury, First Aid Received by Non-Medical Professional

Victim is of Hispanic/Latino origin? No

Race: Unspecified

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when incident occurred: [REDACTED]

Address: [REDACTED] Salem, Oregon, [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Injury, First Aid Received by Non-Medical Professional

Victim is of Hispanic/Latino origin? No

Race: Unspecified

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Other
Race/Ethnicity:
My Relationship My Child
to Victim:
Gender: Female
Age when ■ Years
incident
occurred:
Address: ■ Salem, Oregon, ■, United States
E-mail: ■
Phone Number: ■

Product Details

Product 2008 GMC Yukon Denali
Description:
Product Sports and Recreation
Category:
Product Type: Recreational Vehicles (Unlicensed)
Brand Name: GMC
Manufacturer / GM
Importer /
Private Labeler
Name:
Model Name or
Number:
Serial Number:
Date
Manufactured:
Manufacturer
Date Code:
Manufacturer Not specified
Address:
Manufacturer
Website URL:
Manufacturer
Phone Number:
Retailer:
Retailer State:

Additional Details

Purchase Date:

I still have the Yes
product in my
possession.

The product No
was damaged
before the
incident.

The product No
was modified

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before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation:

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Salem, Oregon, [REDACTED], United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include Yes, you may include my Report with any attachments on SaferProducts.gov.
your Report,
including any
documents or
photographs
that you have
attached to
your Report,
but without
your name and
contact
information, in
CPSC's Public
Database?

May we release Yes, you may release my name and contact information to the product manufacturer / importer /
your name and private labeler.
contact
information to
the product
manufacturer /
importer /
private labeler
identified in
your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146

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