


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 21-FEB-2017 MAY 16 2017		Repository <input type="checkbox"/> Reference No. 10955751			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number [Redacted]		E-mail Address [Redacted]	
Name		Address		City		State		Zip Code	
[Redacted]		[Redacted]		IRONDALE		AL		[Redacted]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
1D4HD58D64F [Redacted]				DODGE		DURANGO		2004	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:	
AUG 2014		Elite Automotive 2051582-1111				No: Cylinders		Unleaded	
Original Owner		Dealer's City		State		Zip Code			
<input type="checkbox"/>						8			
Transmission Type		<input checked="" type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
Automatic		<input checked="" type="checkbox"/> Cruise Control		rear wheel drive		Cowl + piston rod		03-JAN-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: 020000 SUSPENSION						Failure Mileage		Failure Speed	
						198000		0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment		Failure Location:				
			<input type="checkbox"/> Prior Repair						
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2004 DODGE DURANGO. THE CONTACT STATED THAT THE FRONT TIE ROD FRACTURED PREMATURELY. WHEN THE CONTACT STARTED THE ENGINE, A LOUD NOISE EMITTED FROM THE FRONT END. THE CONTACT, AN INDEPENDENT MECHANIC, INSPECTED THE VEHICLE AND FOUND THAT THE FRONT TIE ROD FRACTURED IN THE MIDDLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 198,000. I contacted the Chrysler Corporation. They said it was nothing they could do, I told them the cowl that catches rain water was defective and the water would overflow onto the engine and into the intake causing the engine to shake and stall out. The mechanic said									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

a rod broke due to hydrolock but all the main and rod bearings was good. That he will have to remove both heads, have the worked, replace the rod and piston and all the gaskets. The owner of our dealership Elite Automotive will give me the price for the repairs once his mechanic finish the job. The cone on the windshield is defective.

ATTACH ADDITIONAL SHEETS IF NECESSARY

BIRMINGHAM
AL 350
OCT 17
PM 54



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owners' Complaints
U.S. Department of Transportation
National Highway Traffic Safety Administration

