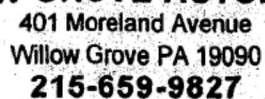


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 17-FEB-2017 MAY 31 2017	Repository ☐ Reference No. 10955270
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City WILLOW GROVE	State PA	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTRW14W65F [REDACTED]		Make FORD	Model F-150
		Model Year 2005	
Date Purchased Mar 16, 2005	Dealer's Name and Telephone Number C&C Ford Sales INC. (215) 6743600		Engine: 4.6L No: Cylinders V8
Original Owner ☒	Dealer's City 1100 Easton Rd Horsham	State Pa	Zip Code 19044
Transmission Type Electronic 4-SPD. Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4 wheel drive	Multiple Failure: Incident Date(s) 02-FEB-2017
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 060000 ENGINE (PWS), 021210 SUSPENSION: FRONT: SPRINGS: COIL SPRINGS			Failure Mileage 49433
Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 FORD F-150. THE CONTACT TOOK HIS VEHICLE IN FOR INSPECTION AND WAS INFORMED THAT THE VEHICLE FAILED BECAUSE BOTH FRONT COIL SPRINGS WERE FRACTURED. IT WAS DIAGNOSED THAT THE COIL SPRINGS FAILED AND NEEDED TO BE REPAIRED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 49,433.			
Reported the failure to Ford Relationships Center Feb 7-2017 1-800-392-3673			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



Customer's [REDACTED] Phone [REDACTED]
Order No. [REDACTED] No. [REDACTED] Date 2-2 2017
Name [REDACTED]
Address 10A/10A T & F / 7 2005 Ford F-150
10B/10B 49,433 mi

[illegible]

Rec'd by

\$ 900.00