

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 15-FEB-2017		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10954860	
Address [REDACTED]		Evening Telephone Number		E-mail Address	
City LAKE CHARLES	State LA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAFX4A61G5 [REDACTED]		Make KIA	Model FORTE	Model Year 2016	
Date Purchased 11-27-2015	Dealer's Name and Telephone Number KIA OF LAKE CHARLES (337) 437-9995		Engine: 1.8L DOHC No. of Cylinders: 4	Fuel Type:	
Original Owner ☐	Dealer's City LAKE CHARLES	State LA	Zip Code 70615	ENGINE: 1.8L DOHC 2-D CVT	
Transmission Type 6-SPEED AUTO. TRAN. w/ SPORTMATIC	☐ Anti-lock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-OCT-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 180000 VEHICLE SPEED CONTROL			Failure Mileage 11300	Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure; (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 KIA FORTE. WHILE DRIVING 40 MPH, THE VEHICLE SHOOK WITHOUT WARNING AND WOULD NOT ACCELERATE BEYOND 40 MPH. THE DEALER ADDED A FUEL ADDITIVE TO THE VEHICLE, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 11,300.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2016 KIA FORTE FROM KIA OF LAKE CHARLES, LA 70615
HAS AN ACCELERATION PROBLEM AND VEHICLE SHAKE
AS IF BE PUSH AND ROCKED FROM SIDE TO SIDE!!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

U.S. DEPARTMENT
OF TRANSPORTATION
NATIONAL HIGHWAY
TRAFFIC SAFETY
ADMINISTRATION

MY DAUGHTERS CAR (WHICH IS IN THE NAME OF
[REDACTED]) WAS TAKEN TO KIA

OF LAKE CHARLES ON MARCH 15TH 2017 AND WE
WERE INFORMED NEXT DAY TAKE A PART HAD
TO BE ORDERED AND WOULD BE IN THE NEXT
WEEK. IT IS NOW MARCH 28TH 2017 WITH
NO FOLLOW UP CALL OR CONTACT INFORMATION

TECHNICIAN DID A RIDE ALONG ON 3-15-2017 AND
INITIALLY SAID THE VIBRATION FELT WAS NORMAL
HOWEVER ONCE IT WAS PUT IN NEUTRAL IT BEGAN
TO ACTUALLY SHAKE AS IF SOMEONE WAS ROCKING
THE VEHICLE, TECHNICIAN THEN STATED, NOW
THAT'S NOT NORMAL!

PURCHASER OF KIA FORTE'
2016 FROM LAKE CHARLES
[REDACTED]

KIA of LAKE CHARLES



1900 Siebarth Drive • Lake Charles, LA 70615
(337) 437-9995 • (800) 443-9589

KIA MOTORS
The Power to Surprise

SERVICE INVOICE

R/O	VIN	K N A F X 4 A 6 1 G 5		DATE IN	01/05/17
YEAR	MAKE	MODEL	COLOR	TIME IN	07:55
2016	KIA	FORTE LX	AURORA BLK N	CLOSED	08:33
MILES IN	MILES OUT	FIRST USE	LOC.	DATE OUT	01/05/17
16923	16923	11/27/15	LA	WRITER	9369
SEE ALSO	C: [REDACTED] H: [REDACTED]			W: (1) -	LUKE\35

CUSTOMER IS WAITING

(1) OIL & FILTER CHG FREE MPI (MULTI-PT. INSPEC

KCP2 KCP2 T99 4
89021595 (OIL) 5
26300 35504 (FILTER ASSY-EN) 1
.....(Internal).....

(Tech:99) A

3/28/17
This visit notified service dept. of the
Vibration problem, and Acceleration problem.
However wasn't noted



		W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. X		.00	.00	Labor .00
				Parts .00
I Acknowledge Notice And Oral Approval Of Any Increase In The Original Estimated Price.		.00	.00	Sublet .00
				Shop Supplie .00
Page 1 of 1 Job [REDACTED]		.00	.00	Oil/Grease .00
				Sub Total .00
Customer Copy		.00	.00	Tax .00
				Total .00

KIA MULTI-POINT INSPECTION

KIA
CUSTOMER
360°
Service Centered
Around You*

Customer Name

Date 11/05/17

VIN KNAPX4A61G

Year/Model 2016 Forte LX

Mileage 116,923

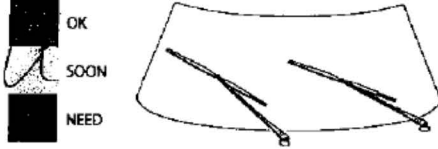
RO/Tag#

License LA

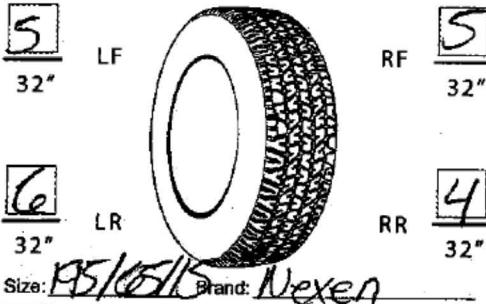
Phone

SERVICE ADVISOR SECTION

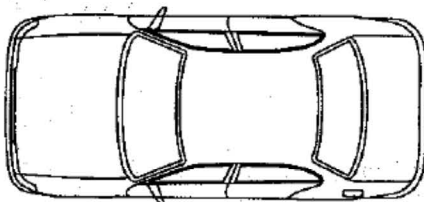
WIPER BLADES



CHECK TIRES/MEASURE TIRE TREAD DEPTH

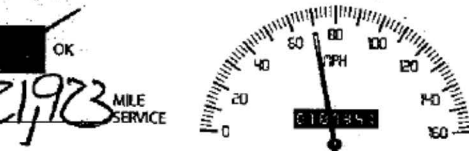


EXTERIOR VEHICLE INSPECTION



Please note any scratches, dents or dings on the diagram above

MAINTENANCE INTERVAL



TECHNICIAN SECTION

TECH ID:

INSPECT EACH SERVICE		COMMENTS
☒	Automatic transmission fluid level/condition	
☒	Brake fluid level/condition	
☒	Coolant recovery reservoir fluid level/condition	
☒	Power steering fluid level/condition	<u>N/A</u>
☒	Transmission system level/condition	
☒	Window washer fluid level	
☒	Battery performance & terminals	<u>546</u>
☒	Brake lines/hoses/parking brake	
☒	Clutch operation (if equipped)	<u>N/A</u>
☒	Drive axle boots (CV, if equipped)	
☒	Cooling system & hoses for visible leaks and damage	
☒	Drive belt(s)	
☒	Exhaust system (loose parts, visible damage, leaks)	
☒	Oil and/or fluid leaks (Specify)	
☒	Operation of horn, interior and exterior lights	
☒	Front brake remaining <u>90%</u> mm Lt. <u>90%</u> mm Rt.	
☒	Rear brake remaining <u>90%</u> mm Lt. <u>90%</u> mm Rt.	
☒	Windshield for cracks, chips and pitting	
☒	Windshield washer spray or wiper operation	
☒	Steering, steering linkages/wheel end play/bearings	
☒	Suspension (damage/leaks/struts for bounce/shocks)	
☒	Other:	

Notes: Air/Cabin Air most likely next visit
Slight streak for wipers

RECOMMENDED ADDITIONAL SERVICES

☒ Air Filter	☒ Tire Repair	☒ Coolant Change	☒ Engine Oil Change	☒ Cabin Air Filter
☒ Brakes (Specify)	☒ Wheel Alignment	☒ Fuel Filter Change	☒ Timing Belt	☒ Rear Differential Fluid Change
☒ Rotate Tires	☒ Transmission Fluid Change	☒ Other:		

☒ GREEN - INSPECTION RESULT - OK

☒ RED - REQUIRES IMMEDIATE ATTENTION

Customer Signature

White Copy - Customer - Yellow - Attach to HO File Copy

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UM050 PB010

KIA of LAKE CHARLES



1900 Siebath Drive • Lake Charles, LA 70615
(337) 437-9995 • (800) 443-9589

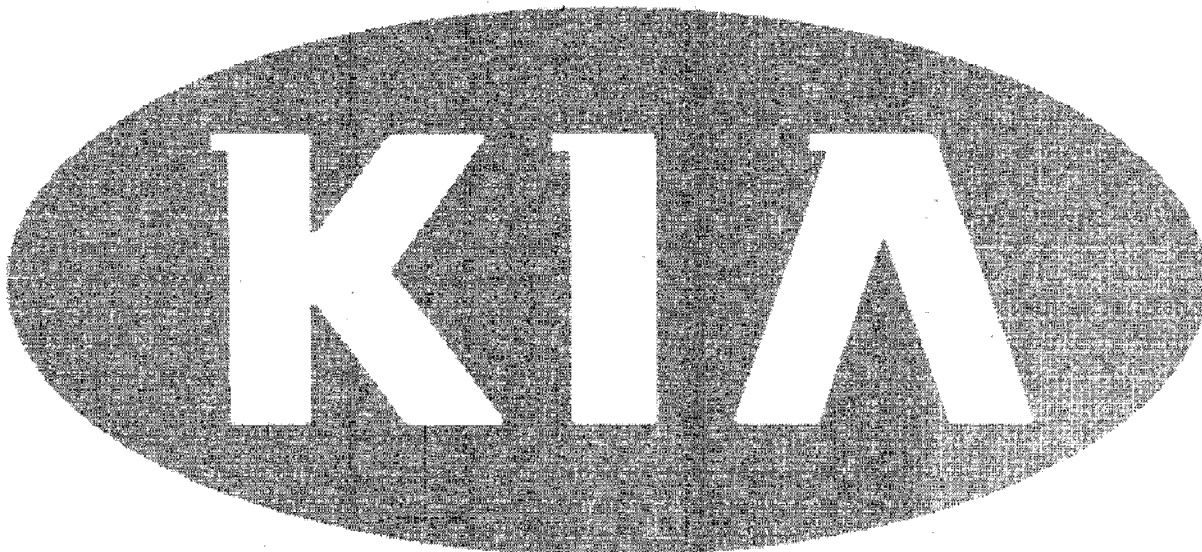
KIA MOTORS
The Power to Surprise

SERVICE INVOICE

VIN K N A F X 4 A 6 1 G 5		DATE IN 02/10/17	
YEAR 2016	MAKE KIA	MODEL FORTE LX	COLOR AURORA BLK N
MILES IN 19125	MILES OUT 19125	FIRST USE 11/27/15	LAST LA
SEE ALSO		H: [REDACTED]	W: (1) -
		WRITER 9367	
		DEVON\41	

CUSTOMER IS WAITING

(1) CUST STATES VEH HESITATES WHEN ACCELERATING
AS PER TSB PERFORMED THROTTLE BODY SERVICE AND Labor T16 () .00
D TEST DROVE VEH SEVERAL MILES NO HESITATING
OR VIBRATION
(Tech:16) A
Total Repair (Warranty)00



-4420

6420 2470

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

X

I Acknowledge
Notice And Oral
Approval Of
Any Increase
In The Original
Estimated Price.

Page 1 of 1

Job [REDACTED]

S1-Accounting



W.C.	INT.	CUSTOMER
.00	.00	Labor
.00	.00	Parts
.00	.00	Sublet
.00	.00	Shop Supplies
.00	.00	Oil/Grease
.00	.00	Sub Total
.00	.00	Tax
.00	.00	Total

KIA MULTI-POINT INSPECTION

KIA
CUSTOMER
360°
Service Centered
Around You

Customer Name

Date

VIN

Year/Model

Mileage

RO/Tag#

License

Phone

SERVICE ADVISOR SECTION

WIPER BLADES

OK

SOON

NEED



CHECK TIRES/MEASURE TIRE TREAD DEPTH

LF

RF

LR

RR

32"

32"

32"

32"

Size: 195/65R16

Brand: NOKEN

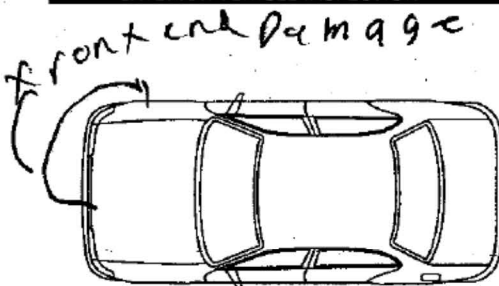
OK

SOON

NEED

Tire Pressure Set to Factory Recommendation

EXTERIOR VEHICLE INSPECTION



Please note any scratches, dents or dings on the diagram above

MAINTENANCE INTERVAL

OK

10770 MILE SERVICE



TECHNICIAN SECTION

TECH ID:

INSPECT EACH SERVICE

COMMENTS

☒	C	Automatic transmission fluid level/condition	
☒	H	Brake fluid level/condition	
☒	E	Coolant recovery reservoir fluid level/condition	
☒	C	Power steering fluid level/condition	
☒	K	Transmission system level/condition	
☒	&	Window washer fluid level	
☒	F	Battery performance & terminals	525 CC9
☒	I	Brake lines/hoses/parking brake	
☒	L	Clutch operation (if equipped)	N/A
☒	L	Drive axle boots (CV, if equipped)	
☒	L	Cooling system & hoses for visible leaks and damage	
☒	L	Drive belt(s)	
☒	L	Exhaust system (loose parts, visible damage, leaks)	
☒	L	Oil and/or fluid leaks (Specify)	
☒	L	Operation of horn, interior and exterior lights	
☒	L	Front brake remaining	80 mm Lt. mm Rt.
☒	L	Rear brake remaining	90 mm Lt. mm Rt.
☒	L	Windshield for cracks, chips and pitting	
☒	L	Windshield washer spray or wiper operation	
☒	L	Steering, steering linkages/wheel end play/bearings	
☒	L	Suspension (damage/leaks/struts for bounce/shocks)	
☒	L	Other:	

Notes:

RECOMMENDED ADDITIONAL SERVICES

☒ Air Filter	☒ Tire Repair	☒ Coolant Change	☒ Engine Oil Change	☒ Cabin Air Filter
☒ Brakes (Specify)	☒ Wheel Alignment	☒ Fuel Filter Change	☒ Timing Belt	☒ Rear Differential Fluid Change
☒ Rotate Tires	☒ Transmission Fluid Change	☒ Other:		

Customer Signature

GREEN - INSPECTION RESULT - OK

RED - REQUIRES IMMEDIATE ATTENTION

White Copy - Customer • Yellow - Attach to RO File Copy

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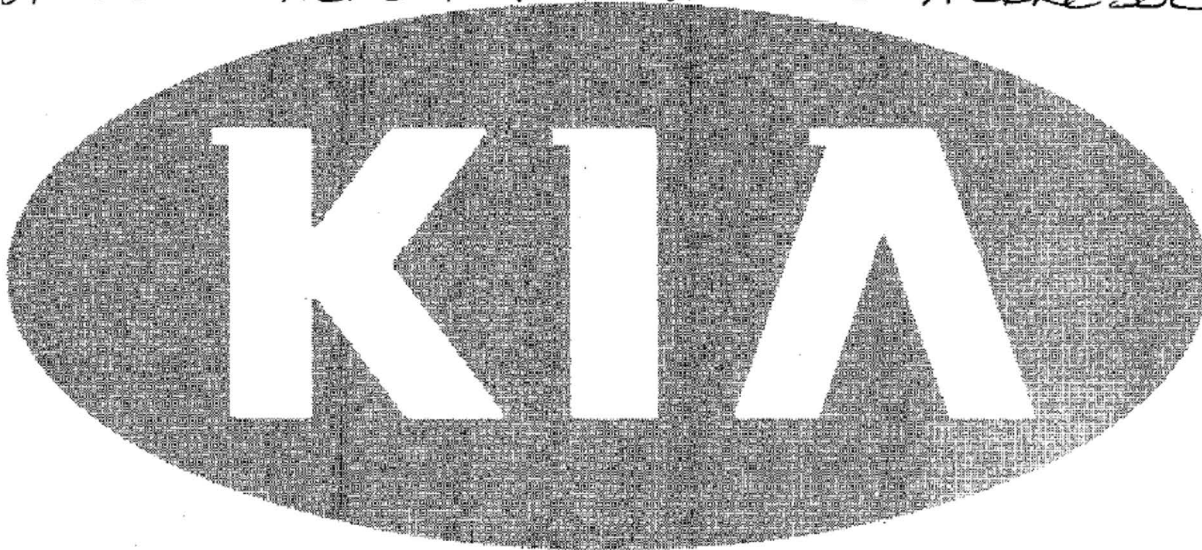
KIA MOTORS
The Power to Surprise

SERVICE INVOICE

R/O	VIN	K N A F X 4 A 6 1 G 5		DATE IN	03/03/17
YEAR	MAKE	MODEL	COLOR	TIME IN	09:17
2016	KIA	FORTE LX	AURORA BLK N	09:57	
MILES IN	MILES OUT	FIRST USE	LOC.	CLOSED	03/06/17
19329	19329	11/27/15	LA	9389	
SEE ALSO	H: (1) -			WRITER	LUKE\35

- (1) C/S VEHICLE VIBRATING
FOUND ROLL ROD HAS WEAR CAUSING VIBRATION REP 39040R00 T13 3
LACED ROLL ROD VARIFIED NO VIBRATION DROVE 15 (F)21950 3X000 (BRKT ASSY-RO) 1
MILES
(Tech:13) A (Warranty)

3/28/17 ACCELERATION PROBLEM STILL EXIST, HOWEVER
NOT NOTED HERE THAT IT WILL BE ADDRESSED



		W/C	INT.	CUSTOMER
DISCLAIMER OF WARRANTIES Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. X Page 1 of 1 Job Customer Copy				Labor .00
				Parts .00
				Sublet .00
				Shop Supplie .00
				Oil/Grease .00
				Sub Total .00
				Tax .00
		Total .00		

SIMPLE FINANCE CHARGE

(1 OF 3)

Dealer Number _____ Contract Number _____

Buyer Name and Address (Including Parish and Zip Code) [REDACTED] LAKE CHARLES, CALCASIEU [REDACTED]	Co-Buyer Name and Address (Including Parish and Zip Code) [REDACTED] LAKE CHARLES, CALCASIEU [REDACTED]	Seller-Creditor (Name and Address) [REDACTED] 1001 STEPHAN DRIVE LAKE CHARLES, LA 70601
---	--	--

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed plus Prepaid Finance Charges, if any (your Principal Balance), and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis at a Base Rate of 4.99% per year. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Body Style	Vehicle Identification Number	Primary Use For Which Purchased
New	2016	KIA	SEDAN	KNAPX4A61G5 [REDACTED]	Personal, family, or household unless otherwise indicated below ☐ business ☐ agricultural ☐

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
4.99%	\$ 3,772.40	\$ 22,152.40	\$ 26,924.80	\$ 27,926.50

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
75	359.02	Monthly beginning 12/27/2015
N/A	N/A	N/A

Or As Follows:

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 10.00 or 5 % of the part of the payment that is late, whichever is greater.

Prepayment. If you pay off all your debt early, you may have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including \$ <u>1,778.40</u> sales tax)	\$ <u>21,493.40</u> (1)
2 Total Downpayment =	
Trade-in <u>N/A</u>	
(Year) (Make) (Model)	
Gross Trade-In Allowance	\$ <u>N/A</u>
Less Pay Off Made By Seller	\$ <u>N/A</u>
Equals Net Trade In	\$ <u>N/A</u>
+ Cash	\$ <u>N/A</u>
+ Other <u>Rebate(s)</u>	\$ <u>1,000.00</u>
(If total downpayment is negative, enter "0" and see 4J below)	\$ <u>1,000.00</u> (2)
3 Unpaid Balance of Cash Price (1 minus 2)	\$ <u>20,493.40</u> (3)
4 Other Charges Including Amounts Paid to Others on Your Behalf (Seller may keep part of these amounts):	
A Cost of Optional Credit Insurance Paid to Insurance Company or Companies.	
Life \$ <u>N/A</u>	
Disability \$ <u>N/A</u>	
B Other Optional Insurance Paid to Insurance Company or Companies	\$ <u>N/A</u>
C Official Fees Paid to Government Agencies	\$ <u>28.00</u>

Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is authorized to sell such insurance in Louisiana. You are not required to buy any other insurance to obtain credit. If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both

Term N/A months Premium: \$ N/A

☐ Credit Disability: ☐ Buyer ☐ Co-Buyer ☐ Both

Term N/A months Premium: \$ N/AInsurance Company Name N/AHome Office Address N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance pays all or part of the amount you owe under this contract if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability pays all or part of the payments due under this contract while you are disabled. This insurance does not cover any increase in your payment or in the number of payments. See the policies or certificates from the named insurance companies for the details of the coverage these types of insurance provide; and for other terms and conditions.

Other Optional Insurance

☐ N/A N/A
Type of Insurance Term

Coverage (Describe) N/APremium \$ N/AInsurance Company Name N/AHome Office Address N/A

☐ N/A N/A
Type of Insurance Term

Coverage (Describe) N/APremium \$ N/AInsurance Company Name N/A

G	Government Certificate of Title Fees	\$	51.00
H	Electronic Lien and Title Services Fee Paid to	\$	59.50
I	Government Waste Tire Fee	\$	15.00
J	Other Charges (Seller must identify who is paid and describe purpose)	\$	1.00
to	N/A for Prior Credit or Lease Balance	\$	N/A
to	N/A for Doc Fee	\$	198.50
to	N/A for N/A	\$	N/A
to	CNA for AUTOMOTIVE PREFERRED	\$	2,250.00
to	N/A for N/A	\$	N/A
to	N/A for N/A	\$	N/A
to	N/A for N/A	\$	N/A
to	N/A for N/A	\$	N/A
to	N/A for N/A	\$	N/A
to	N/A for N/A	\$	N/A
Total Other Charges and Amounts Paid to Others on Your Behalf		\$	2,655.00 (4)
5	Prepaid Finance Charge	\$	N/A (5)
6	Amount Financed (3 + 4 - 5)	\$	20,152.40 (6)

OPTION: ☐ You pay no finance charge if the Amount Financed, Item 6, is paid in full on or before _____, Year N/A. SELLER'S INITIALS _____

☐ If this box is checked, the following late charge applies to vehicles purchased primarily for business or agricultural use.
If a payment is not received in full within N/A days after it is due, you will pay a late charge of \$ N/A or N/A % of the part of the payment that is late, whichever is less.
If this box is not checked, the late charge in the "Federal Truth-In-Lending Disclosures" still applies.

OPTIONAL GAP CONTRACT: A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract _____

I want to buy a gap contract.
Buyer Signs ☒

Returned Payment Charge: If any check you give us or electronic payment you make is returned unpaid, you will pay us a charge of 5% of the amount of the check or electronic payment or \$15, whichever is less.

☐	N/A	N/A
	Type of Insurance	Term
Coverage (Describe)		N/A
Premium \$		N/A
Insurance Company Name		N/A
Home Office Address _____		
☐	N/A	N/A
	Type of Insurance	Term
Coverage (Describe)		N/A
Premium \$		N/A
Insurance Company Name		N/A
Home Office Address _____		
☐	N/A	N/A
	Type of Insurance	Term
Coverage (Describe)		N/A
Premium \$		N/A
Insurance Company Name		N/A
Home Office Address _____		

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above.
☒ Buyer Signature _____ Date _____
☒ Co-Buyer Signature _____ Date _____

Any insurance referred to in this contract does not include coverage for personal liability and property damage caused to others. This insurance will not provide the coverage required by Louisiana law (see Chapter 5 of Title 32 of the Louisiana Revised Statutes of 1950, La.R.S. §32:851 et seq.). Louisiana law requires all motorists to be covered by an automobile liability policy with legally prescribed liability limits. Failure to obtain insurance that meets those limits will subject you to penalties, which may include the suspension or revocation of driving privileges.

NO COOLING OFF PERIOD

State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind. This notice does not apply to home solicitation sales.

BUYER'S WAIVER OF WARRANTIES - "AS IS" SALE

Unless we give you a written warranty or enter into a service contract with you within 90 days from the date of this contract, we make no warranties, express or implied, on the vehicle and you waive all such warranties, including any express or implied warranty of fitness for a specific or ordinary purpose, warranty of merchantability, warranty of fitness for the particular purpose of your intended use, and any warranty that the vehicle is free from hidden, latent or redhibitory defects. You also waive any right that you may have to demand that the sale be canceled (rescinded) or seek a reduction of the Cash Price for the vehicle for breach of any implied warranties. If the vehicle is new, you accept the manufacturer's separate written new product warranty as your exclusive warranty with respect to the sale, and you acknowledge that you received a copy of it.

The above waiver of warranties has been read by me and explained to me in a manner that I understand and I knowingly consent to the waivers.

Buyer: ☒ _____ Co-Buyer: ☒ _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

and we must sign it. No oral changes are binding. Buyer Signs X [redacted] Co-Buyer Signs X [redacted]
If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

See back for other important agreements.

Do not sign this contract on a Sunday.

NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled to a copy of the contract at the time you sign. Keep it to protect your legal rights.

You agree to the terms of this contract. You confirm that before you signed this contract, we gave it to you, and you were free to take it and review it. You confirm that you received a completely filled-in copy when you signed it.

Buyer Signs X [redacted] Date 11/27/15 Co-Buyer Signs X [redacted] Date 11/27/15

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here X [redacted]
Seller signs Kia of Lake Charles Date 11/27/15 By X [redacted] Title [redacted]

Seller assigns its interest in this contract, including without limitation, its rights as secured party under this contract, to
(Assignee), located at CAPITAL ONE AUTO FINANCE
(address of Assignee) under the terms of Seller's agreement(s) with Assignee.

☐ Assigned with recourse

☒ Assigned without recourse

☐ Assigned with limited recourse

Seller Kia of Lake Charles By [redacted] Title [redacted]