

CL-10954729, 9863



Midland, Texas

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Email:



January 18, 2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Administrator National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

RE: VIN: 2G4WB52K531

FEB -8 2017

To whom it may concern,

Berg Motor Company at 3205 W Wall St, Midland, TX 79701, sent me a safety recall on my 2003 Buick Regal. I called and I was told to wait for their call because there were going to order the parts needed to repair the vehicle. It appears they lost the records and they did not call me back. I called again, and they told me to bring my car back. I paid a record service and my car was left in an empty lot behind the dealership. There it was vandalized, two tires were stolen, the battery and the motor mounts were removed from the vehicle. The dealer refuses to be held responsible, I appeal to you. I need to be paid \$2,500 which was the current value at the time the Buick was given to the dealer.

I would like to know if you can assist me in getting this matter settled.  
Please respond ASAP.

Sincerely,



Midland, TX



AM  
2/10/17  
SMD



H. D. GARDNER, TX



PLANO, TEXAS  
TX 797 2 L  
APR 24 1967 PM

1965 Ford F-100  
FOREVER USA



Administrator National Highway  
Traffic Safety Administration  
1200 New Jersey Ave. S.E.  
Washington, DC 20590