

UPDATED 4-19-2017

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 13-FEB-2017 MAY 0 1 2017	
Name [REDACTED]		Address [REDACTED]		Repository ☐	
				Reference No. 10954349	
City <u>BENICIA ANTIUCH</u>		State <u>CA</u>		Zip Code <u>[REDACTED]</u>	
Daytime Telephone Number [REDACTED]		Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the conditions described in the Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <u>1FTKR1AD8AP [REDACTED]</u>		Make <u>FORD</u>		Model <u>RANGER</u>	
Model Year <u>2010</u>		Engine: No: Cylinders <u>4</u>		Fuel Type: <u>GAS</u>	
Date Purchased <u>B-11-10</u>		Dealer's Name and Telephone Number <u>BILL BRANDT FORD (925) 634-3551</u>		Original Owner ☒	
Dealer's City <u>BRENTWOOD</u>		State <u>CA</u>		Zip Code <u>94513</u>	
Transmission Type <u>AUTO</u>		☐ Antilock Brakes ☐ Cruise Control		Powertrain <u>[REDACTED]</u>	
Multiple Failure: <u>[REDACTED]</u>		Incident Date(s) <u>13-FEB-2017</u>			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: <u>140000 AIR BAGS</u>				Failure Mileage <u>[REDACTED]</u>	
				Failure Speed <u>[REDACTED]</u>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make <u>[REDACTED]</u>		Tire Model (Name or Number) <u>[REDACTED]</u>		Tire Size (Example P215/65R15) <u>[REDACTED]</u>	
DOT No. (Example: DOTM19ABC036) <u>[REDACTED]</u>		☐ Original Equipment ☐ Prior Repair		Failure Location: <u>[REDACTED]</u>	
Tire Component Code <u>[REDACTED]</u>				Tire Failure Type: <u>[REDACTED]</u>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: <u>[REDACTED]</u>		Date Manufactured: <u>[REDACTED]</u>		Model No./Name: <u>[REDACTED]</u>	
Seat Type: <u>[REDACTED]</u>		Installation System: <u>[REDACTED]</u>			
Child Seat Component Code: <u>[REDACTED]</u>		Failed Part: <u>[REDACTED]</u>			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>[REDACTED]</u>	
				Number of Deaths <u>[REDACTED]</u>	
				Reported to Police <u>N</u>	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* TAKATA RECALL. THE CONTACT OWNS A 2010 FORD RANGER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.					
OWNER HAS CONTACTED DEALER TWICE, AT 3 MO. AND 6 MO. (PHONE) OWNER CONTACTED MANUFACTURER ONCE. (PHONE) OWNER CONTACTED DEALER 4-19-17. NO PARTS AVAILABLE. 9 MONTHS WITH UNSAFE AIR BAG !!!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					