



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
10-FEB-2017
MAY - 2 2017

Repository []
Reference No.
10953902

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CAMERON State NC Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

The information you provide will be used to identify potential safety defects. You may delete your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN8AZ2KR3AT [Redacted]
Make: NISSAN
Model: CUBE
Model Year: 2010

Date Purchased: 6-7-2012
Dealer's Name and Telephone Number: Crossroad Nissan 919-775-2351
Engine: No. Cylinders
Fuel Type: Gas
Original Owner: []
Dealer's City: Sanford
State: NC
Zip Code: 27332

Transmission Type: Automatic
Antilock Brakes: [X]
Cruise Control: [X]
Powertrain
Multiple Failure:
Incident Date(s): 01-MAY-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 116000 ELECTRICAL SYSTEM: IGNITION
Failure Mileage: 94000
Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
Tire Model (Name or Number)
Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)
Original Equipment []
Prior Repair []
Failure Location:
Tire Component Code
Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:
Date Manufactured:
Model No./Name:
Seat Type:
Installation System:
Child Seat Component Code:
Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: [] Yes [X] No
Fire: [] Yes [X] No
Number of Persons Injured:
Number of Deaths:
Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2010 NISSAN CUBE. AFTER TURNING THE VEHICLE OFF, THE ENGINE COULD NOT BE RESTARTED. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE IGNITION LOCK ASSEMBLY FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED AND THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 94,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

3-6-17

Additional Information:

We understand that this has been an issue with nissan for awhile it's an expensive problem that is not easy to fix.

In fact it's quite expensive an needs to be fixed by Dealer, at \$ 900.00, I'm on a fixed income, I'm disabled an not easy to come up with that amount of money, being stranded is another problem for me.

I feel like nissan should step up to the plate an do the right thing an address the problem, so people like me don't go without nessary repair.

Sincerely,
Liana