

**Subject:**

FW: Consumer inquiry - ODI #10953773 / 2006 HONDA CIVIC  
(unwanted acceleration, 1 death)

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**From:** Artemis HelpDesk (VOLPE)

**Subject:** FW: Consumer inquiry - ODI #10953773 / 2006 HONDA CIVIC (unwanted acceleration, 1 death)

**From:** [REDACTED]

**Sent:** Tuesday, April 11, 2017 10:08 AM

**To:** donotreplyodi (VOLPE) <[donotreplyodi@dot.gov](mailto:donotreplyodi@dot.gov)>

**Subject:** Re: Acknowledgement from NHTSA/ODI of your safety complaint

Status of safety complaint? Waiting to hear? Please reply, I have submitted and filed a complaint with American Honda, reference to safety failure.

Sent from my iPhone

On Feb 9, 2017, at 9:18 PM, U.S. DOT National Highway Traffic Safety Administration  
<[donotreplyodi@dot.gov](mailto:donotreplyodi@dot.gov)> wrote:

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: **10953773**

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 Monday-Friday, 8:00AM to 8:00PM Eastern  
TTY: 1-888-424-9153  
Have your ODI Number available.  
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>  
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

---

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.