

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 311

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

06-FEB-2017

APR 18 2017

Repository ☐Reference No.
10953508

OWNER INFORMATION (Type or Print)

Name

Address

City

CASA GRANDE New Paris

State

AZ OH

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1F66F5DY6E0

Make

THOR

Model

MIRAMAR

Model Year

2014

Date Purchased

5-5-2014

Dealer's Name and Telephone Number

Campingworld RV Sales 702-896-9000

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

Las Vegas

State

NV

Zip Code

89044

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

30-JAN-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 136300 VISIBILITY: WINDSHIELD WIPER/WASHER: LINKAGES

Failure Mileage

7467

Failure Speed

0-55 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

PASSENGER SIDE WIPER FALLS DOWN BELOW WINDSHIELD CASUING DRIVNERS SIDE TO BIND. THIS HAPPENED WHILE DRIVING IN A HEAVY RAIN STORM COMING BACK FROM OHIO. I FOUND HARDWARE ON THE PASSENGER SIDE WHERE IT CONNECTS TO A PIVOT THAT WAS BROKEN. I CONTACTED THOR AND WAS TOLD THE VEHICLE WAS OUT OF WARRANTY AND THEY HAD NEVER HEARD OF THE PROBLEM

Thor sent a new windshield wiper system received Feb. 16 - 2017. System has been installed. Taking a trip march 15 - 2017. New Address: [REDACTED] New Paris, OHIO [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.