

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

----10948557-----

Date: Tuesday, February 28, 2017 11:10:54 AM
Attachments: [image.pdf](#)

Sent: Tuesday, February 28, 2017 10:11 AM

Subject: FW: FW: Follow up to ODI Complaint: ----10948557-----

Questionnaire.

From: [REDACTED]
Sent: Friday, February 24, 2017 8:30 AM
To: DataQuality, DataQuality (NHTSA)
Cc: [REDACTED]
Subject: FW: FW: Follow up to ODI Complaint: ----10948557-----

I have updated the attached form and sending this via e-mail as directed below. Hopefully you can get these guys off their back side and make them fix this for me as required by Law. It's been 3 years now and all I hear are excuses. Note: Subway Motors is who I purchased this from in 2003 as stated on the form. They lost their Dodge Dealership when Chrysler down sized years ago. I've been working with Baxter Dodge in Lincoln, Ne.. Every time I receive another recall notice I call them and they tell me that the corporation's engineering group has not provided them with parts to fix this problem.

Thanks for your help

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Thursday, February 23, 2017 6:25 PM
To: [REDACTED]
Subject: Fwd: FW: Follow up to ODI Complaint: ----10948557-----

----- Forwarded message -----

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Date: Tue, Feb 21, 2017 at 2:45 PM
Subject: FW: Follow up to ODI Complaint: ----10948557-----
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of

complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation





U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-JAN-2017

Repository ☐

Reference No.
10948557

OWNER INFORMATION (Type or Print)

Name

Address

City

MILFORD

State

NE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1D7HU18D93

Make

DODGE

Model

RAM 1500

Model Year

2003

Date Purchased

2003

Dealer's Name and Telephone Number

SUBWAY MOTORS 402-761-2341

Engine:

No: Cylinders

8

Fuel Type:

REG. GAS

Original Owner

☒

Dealer's City

MILFORD

State

NE

Zip Code

18405

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

5.7L V8

☒ Cruise Control

Multiple Failure:

Incident Date(s)

17-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

NO FAILURE YET!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2003 DODGE RAM 1500. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V312000 (AIR BAGS) FOR THE PASSENGER SIDE AIR BAG INFLATOR. THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

THE MFG WAS FINED TO FIX THIS FOR 3 YEARS.

I WANT THIS FIXED SO NO ONE GETS HURT
OR BARELY INJURED OR EVEN DEAD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.